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Planning

Defra - Future End User Services Procurement

ENVIRONMENT AGENCY (Defra Network eTendering Portal)

F01: Prior information notice

Prior information only

Notice identifier: 2023/S 000-005081

Procurement identifier (OCID): ocids-h6vhtk-03a6ff

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Section I: Contracting authority

I.1) Name and addresses

ENVIRONMENT AGENCY (Defra Network eTendering Portal)

17 Nobel House

London

SW1P 3JR

Contact

Claire Jameson

Email

claire.jameson@defra.gov.uk

Telephone

+44 7425735603

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

<https://www.gov.uk/government/organisations/department-for-environment-food-rural-affairs>

Buyer's address

<https://defra-family.force.com/s/Welcome>

I.3) Communication

Additional information can be obtained from the above-mentioned address

I.4) Type of the contracting authority

Ministry or any other national or federal authority

I.5) Main activity

Environment

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Defra - Future End User Services Procurement

II.1.2) Main CPV code

- 72510000 - Computer-related management services

II.1.3) Type of contract

Services

II.1.4) Short description

Provision of a new End User Services contract that will include the provisioning and management of end user computing devices, service desk and managed print services

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 72253000 - Helpdesk and support services
- 30200000 - Computer equipment and supplies
- 50312000 - Maintenance and repair of computer equipment
- 30210000 - Data-processing machines (hardware)
- 48000000 - Software package and information systems
- 72500000 - Computer-related services
- 72000000 - IT services: consulting, software development, Internet and support

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

Main site or place of performance

Nationwide

II.2.4) Description of the procurement

This Prior Information Notice is being issued to inform any interested suppliers that Defra is commencing a procurement activity of Defra's end user computing services, service desk and managed print services. The initial step will be the release of a Request for Information that will invite suppliers to suggest options for the provision of end user computing services, service desk and managed print services based on an outline of current state and future strategic direction. This will be issued shortly

II.2.14) Additional information

This Prior Information Notice is to inform any interested suppliers of a soon-to-be released Request for Information (RFI) which will be the initial step in Defra's procurement activity of a future End User Services contract. These options will be used to build our strategy and internal business case. This is not a call to competition and suppliers advised that the RFI will not be evaluated

II.3) Estimated date of publication of contract notice

29 September 2023

Section IV. Procedure

IV.1) Description

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No