This is a published notice on the Find a Tender service: https://www.find-tender.service.gov.uk/Notice/005078-2025

Not applicable

Civil Parking Enforcement Back Office System

Sheffield City Council

F14: Notice for changes or additional information

Notice identifier: 2025/S 000-005078

Procurement identifier (OCID): ocds-h6vhtk-04d5d9

Published 14 February 2025, 10:16am

Section I: Contracting authority/entity

I.1) Name and addresses

Sheffield City Council

Town Hall, Pinstone Street,

Sheffield

S1 2HH

Contact

Lucy Matthews

Email

Lucy.Matthews@sheffield.gov.uk

Telephone

+44 1142053657

Country

United Kingdom

Region code

UKE32 - Sheffield

National registration number

(GB) 173 5488 38

Internet address(es)

Main address

http://sheffield.gov.uk

Buyer's address

https://uk.eu-supply.com/ctm/Company/CompanyInformation/Index/104130

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Civil Parking Enforcement Back Office System

II.1.2) Main CPV code

• 98351110 - Parking enforcement services

II.1.3) Type of contract

Services

II.1.4) Short description

This tender is for the Council to procure a new back office system for the current PCN enforcement and permits / ANPR exemptions, but options for additional enforcement areas could be considered. The main elements of the new system will need to be able to process / utilise the following activities: Issuing of parking, bus lane, CAZ and moving traffic Penalty Charge Notices, Issuing of different types of residential, visitor and business parking permits (virtual and physical), Geolocation for Civil Enforcement Officers Interactive letter writing software with policy rules built in Customer portals for self serve permit applications and PCNs (appeals, payments, evidence and advice), The ability to take charge payments via Sheffield City Council website.

Section VI. Complementary information

VI.6) Original notice reference

Notice number: 2025/S 000-002435

Section VII. Changes

VII.1) Information to be changed or added

VII.2) Other additional information

The Tender Return date has been extended to 27/02/2025 at 14:00