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Contract

Passenger Transport System

North Yorkshire County Council

F03: Contract award notice

Notice identifier: 2023/S 000-005071

Procurement identifier (OCID): ocids-h6vhtk-035189

Published 20 February 2023, 4:09pm

Section I: Contracting authority

I.1) Name and addresses

North Yorkshire County Council

County Hall, Racecourse Lane,

Northallerton

DL7 8AD

Contact

Christopher Hebdon

Email

christopher.hebdon@northyorks.gov.uk

Telephone

+44 1609533450

Country

United Kingdom

Region code

UKE - Yorkshire and the Humber

National registration number

8867655

Internet address(es)

Main address

<https://www.northyorks.gov.uk>

Buyer's address

<https://uk.eu-supply.com/ctm/Company/CompanyInformation/Index/104117>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Passenger Transport System

II.1.2) Main CPV code

- 48000000 - Software package and information systems

II.1.3) Type of contract

Supplies

II.1.4) Short description

North Yorkshire County Council are seeking to award a contract for the provision of a Passenger Transport System. The councils Passenger Transport and Home to School Transport Teams use an in-house developed system (PARIS) to support much of the work they do. This was built over 20 years ago using Oracle development tools and has been continually developed during that time; however, it is becoming increasingly difficult to support and further develop for a number of different reasons. The Authority has many corporate systems in place covering centralised management of related functions (e.g. finance, schools and customer portal), and we would expect the new solution to support interaction with these systems rather than providing duplicate functionality.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £315,456.79

II.2) Description

II.2.2) Additional CPV code(s)

- 72000000 - IT services: consulting, software development, Internet and support

II.2.3) Place of performance

NUTS codes

- UKE - Yorkshire and the Humber

Main site or place of performance

North Yorkshire County Council, County Hall, Northallerton, DL7 8AD

II.2.4) Description of the procurement

North Yorkshire County Council are seeking to award a contract for the provision of a Passenger Transport System. The councils Passenger Transport and Home to School Transport Teams use an in-house developed system (PARIS) to support much of the work they do. This was built over 20 years ago using Oracle development tools and has been continually developed during that time; however, it is becoming increasingly difficult to support and further develop for a number of different reasons. As the system is largely representative of business needs 20 years ago, and no longer reflects or delivers the needs of a modern business, the Authority would like to procure a replacement solution, which can also provide additional functionality. The Authority has many corporate systems in place covering centralised management of related functions (e.g. finance, schools and customer portal), and we would expect the new solution to support interaction with these systems rather than providing duplicate functionality.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 60%

Price - Weighting: 40%

II.2.11) Information about options

Options: Yes

Description of options

As per the procurement documentation.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2022/S 000-019169](#)

Section V. Award of contract

Contract No

1

Title

Passenger Transport System

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

9 January 2023

V.2.2) Information about tenders

Number of tenders received: 5

Number of tenders received by electronic means: 5

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

365Response

Unit 6 The Office Campus, Red Hall Court, Paragon Business Village

Wakefield

WF1 2UY

Email

rachel.robinson@365response.org

Country

United Kingdom

NUTS code

- UKE - Yorkshire and the Humber

National registration number

365Response

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £315,456.79

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

High Court of England and Wales

The Strand

London

Country

United Kingdom

Internet address

<https://courtribunalfinder.service.gov.uk/courts/royal-courts-of-justice>

VI.4.4) Service from which information about the review procedure may be obtained

The Royal Courts of Justice

The Strand

London

WC2A 2LL

Telephone

+44 2079476000

Country

United Kingdom

Internet address

<https://courtribunalfinder.service.gov.uk/courts/royal-courts-of-justice>