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Contract

## **Housing Management and Finance Software**

Paradigm Housing Group

F03: Contract award notice

Notice identifier: 2021/S 000-005071

Procurement identifier (OCID): ocids-h6vhtk-029b40

Published 12 March 2021, 2:28pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Paradigm Housing Group

1 Glory Park Avenue

Wooburn Green

HP10 0DF

#### **Contact**

Mr Guy Stapleford

#### **Email**

[guy.stapleford@paradigmhousing.co.uk](mailto:guy.stapleford@paradigmhousing.co.uk)

#### **Telephone**

+44 1628811705

#### **Country**

United Kingdom

**NUTS code**

UKJ - South East (England)

**Internet address(es)**

Main address

<http://www.paradigmhousing.co.uk>

Buyer's address

<http://www.paradigmhousing.co.uk>

**I.4) Type of the contracting authority**

Other type

Housing Association

**I.5) Main activity**

Housing and community amenities

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

Housing Management and Finance Software

Reference number

DN477762

**II.1.2) Main CPV code**

- 48100000 - Industry specific software package

**II.1.3) Type of contract**

## Supplies

### **II.1.4) Short description**

In 2020 Paradigm Housing Group advertised a contract opportunity for the supply, implementation and ongoing development and maintenance of a finance system and a housing management system.

That procurement process forms part of a wider programme, its aim is to transform Paradigm's business and build a foundation to implement and integrate digital technologies. The goal is to gain new data insights and organisational capabilities by transforming operational processes and the customer experience. This will be facilitated by the replacement of our core business system (Frameworks) with a commercial off-the-shelf solution.

The procurement process was conducted as a 'Competitive Procedure with Negotiation' with two separate lots.

Paradigm has sought to secure the required technical and system capability from the minimal number of suppliers, ideally a maximum of one for each lot.

### **II.1.6) Information about lots**

This contract is divided into lots: Yes

### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: 2,245,000 AED

## **II.2) Description**

### **II.2.1) Title**

Supply, Implementation and Ongoing Development and Maintenance of a Finance System

Lot No

1

### **II.2.2) Additional CPV code(s)**

- 48000000 - Software package and information systems

### **II.2.3) Place of performance**

NUTS codes

- UKJ - South East (England)

#### **II.2.4) Description of the procurement**

Supply, implementation and ongoing development and maintenance of a finance system covering all aspects of financial management, for example chart of accounts; cashflow management; component accounting; project ledger; budgeting and planning; fixed asset register; management reporting; purchase to pay and, automated links to external agencies such as HMRC and banking providers.

#### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 84%

Price - Weighting: 16%

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2) Description**

#### **II.2.1) Title**

Supply, Implementation and Ongoing Development and Maintenance of a System Covering all Aspects of Housing Management System

Lot No

2

#### **II.2.2) Additional CPV code(s)**

- 48000000 - Software package and information systems

#### **II.2.3) Place of performance**

NUTS codes

- UKJ - South East (England)

#### **II.2.4) Description of the procurement**

Supply, implementation and ongoing development and maintenance of a system covering all aspects of housing operations, for example lettings and allocations; tenancy management, including CRM; revenue management; asset management (strategic, compliance, repairs, servicing, planned maintenance and voids); workforce mobility and, digital capabilities including customer portal, automation and workflow.

#### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 84%

Price - Weighting: 16%

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

#### **II.2.14) Additional information**

The Contract(s) will be awarded for an initial 5-year term, with the option to extend for a further 5 one-year terms.

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Competitive procedure with negotiation

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2020/S 127-312052](#)

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## **Section V. Award of contract**

### **Lot No**

1

### **Title**

Supply, Implementation and Ongoing Development and Maintenance of a Finance System

A contract/lot is awarded: No

### **V.1) Information on non-award**

The contract/lot is not awarded

Other reasons (discontinuation of procedure)

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## **Section V. Award of contract**

### **Lot No**

2

### **Title**

Supply, Implementation and Ongoing Development and Maintenance of a System Covering all Aspects of Housing Management System

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

9 March 2021

#### **V.2.2) Information about tenders**

Number of tenders received: 4

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 4

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Civica UK Limited

Southbank Central, 30 Stamford Street

London

SE1 9LQ

Country

United Kingdom

NUTS code

- UKI - London

National registration number

01628868

The contractor is an SME

No

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: 1,259,712 AED

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## **Section VI. Complementary information**

### **VI.3) Additional information**

For the purposes of clarity, Lot 1 of this Contract Opportunity was not Awarded

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

High Courts

Royal Courts of Justice, The Strand

London

WC2A 2LL

Country

United Kingdom