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Contract

Housing Management and Finance Software

Paradigm Housing Group

F03: Contract award notice

Notice identifier: 2021/S 000-005071

Procurement identifier (OCID): ocds-h6vhtk-029b40

Published 12 March 2021, 2:28pm

Section I: Contracting authority

I.1) Name and addresses

Paradigm Housing Group

1 Glory Park Avenue

Wooburn Green

HP10 0DF

Contact

Mr Guy Stapleford

Email

guy.stapleford@paradigmhousing.co.uk

Telephone

+44 1628811705

Country

United Kingdom

NUTS code

UKJ - South East (England)

Internet address(es)

Main address

<http://www.paradigmhousing.co.uk>

Buyer's address

<http://www.paradigmhousing.co.uk>

I.4) Type of the contracting authority

Other type

Housing Association

I.5) Main activity

Housing and community amenities

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Housing Management and Finance Software

Reference number

DN477762

II.1.2) Main CPV code

- 48100000 - Industry specific software package

II.1.3) Type of contract

Supplies

II.1.4) Short description

In 2020 Paradigm Housing Group advertised a contract opportunity for the supply, implementation and ongoing development and maintenance of a finance system and a housing management system.

That procurement process forms part of a wider programme, its aim is to transform Paradigm's business and build a foundation to implement and integrate digital technologies. The goal is to gain new data insights and organisational capabilities by transforming operational processes and the customer experience. This will be facilitated by the replacement of our core business system (Frameworks) with a commercial off-the-shelf solution.

The procurement process was conducted as a 'Competitive Procedure with Negotiation' with two separate lots.

Paradigm has sought to secure the required technical and system capability from the minimal number of suppliers, ideally a maximum of one for each lot.

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: 2,245,000 AED

II.2) Description

II.2.1) Title

Supply, Implementation and Ongoing Development and Maintenance of a Finance System

Lot No

1

II.2.2) Additional CPV code(s)

- 48000000 - Software package and information systems

II.2.3) Place of performance

NUTS codes

- UKJ - South East (England)

II.2.4) Description of the procurement

Supply, implementation and ongoing development and maintenance of a finance system covering all aspects of financial management, for example chart of accounts; cashflow management; component accounting; project ledger; budgeting and planning; fixed asset register; management reporting; purchase to pay and, automated links to external agencies such as HMRC and banking providers.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 84%

Price - Weighting: 16%

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Supply, Implementation and Ongoing Development and Maintenance of a System Covering all Aspects of Housing Management System

Lot No

2

II.2.2) Additional CPV code(s)

- 48000000 - Software package and information systems

II.2.3) Place of performance

NUTS codes

- UKJ - South East (England)

II.2.4) Description of the procurement

Supply, implementation and ongoing development and maintenance of a system covering all aspects of housing operations, for example lettings and allocations; tenancy management, including CRM; revenue management; asset management (strategic, compliance, repairs, servicing, planned maintenance and voids); workforce mobility and, digital capabilities including customer portal, automation and workflow.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 84%

Price - Weighting: 16%

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

The Contract(s) will be awarded for an initial 5-year term, with the option to extend for a further 5 one-year terms.

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Competitive procedure with negotiation

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2020/S 127-312052](#)

Section V. Award of contract

Lot No

1

Title

Supply, Implementation and Ongoing Development and Maintenance of a Finance System

A contract/lot is awarded: No

V.1) Information on non-award

The contract/lot is not awarded

Other reasons (discontinuation of procedure)

Section V. Award of contract

Lot No

2

Title

Supply, Implementation and Ongoing Development and Maintenance of a System Covering all Aspects of Housing Management System

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

9 March 2021

V.2.2) Information about tenders

Number of tenders received: 4

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 4

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Civica UK Limited

Southbank Central, 30 Stamford Street

London

SE1 9LQ

Country

United Kingdom

NUTS code

- UKI - London

National registration number

01628868

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: 1,259,712 AED

Section VI. Complementary information

VI.3) Additional information

For the purposes of clarity, Lot 1 of this Contract Opportunity was not Awarded

VI.4) Procedures for review

VI.4.1) Review body

High Courts

Royal Courts of Justice, The Strand

London

WC2A 2LL

Country

United Kingdom