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Award

## **Hosted Custody and Case Management System**

LANCASHIRE CONSTABULARY

F15: Voluntary ex ante transparency notice

Notice identifier: 2021/S 000-005064

Procurement identifier (OCID): ocds-h6vhtk-029b39

Published 12 March 2021, 1:53pm

### **Section I: Contracting authority/entity**

#### **I.1) Name and addresses**

LANCASHIRE CONSTABULARY

SAUNDERS LANE

Preston

PR45SB

#### **Contact**

Jackie Collett

#### **Email**

[jackie.collett@lancashire.pnn.police.uk](mailto:jackie.collett@lancashire.pnn.police.uk)

#### **Telephone**

+44 1772412889

**Country**

United Kingdom

**NUTS code**

UKD - North West (England)

**Internet address(es)**

Main address

[www.lancashire.police.uk](http://www.lancashire.police.uk)

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Public order and safety

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**Section II: Object****II.1) Scope of the procurement****II.1.1) Title**

Hosted Custody and Case Management System

**II.1.2) Main CPV code**

- 72500000 - Computer-related services

**II.1.3) Type of contract**

Services

**II.1.4) Short description**

To provide a hosted custody and case management system together with related helpdesk

support for use by the Lancashire Constabulary

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £6,000,000

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 72222300 - Information technology services

#### **II.2.3) Place of performance**

NUTS codes

- UKD4 - Lancashire

Main site or place of performance

UK Preston

#### **II.2.4) Description of the procurement**

Renewal of a contract from 1st April 2021 to 31 March 2028 to allow for the provision of policing and police records management software

#### **II.2.11) Information about options**

Options: No

## Section IV. Procedure

### IV.1) Description

#### IV.1.1) Type of procedure

Negotiated without a prior call for competition

- The works, supplies or services can be provided only by a particular economic operator for the following reason:
  - absence of competition for technical reasons

Explanation:

Negotiated procedure without prior publication

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The works, supplies or services can be provided only by a particular economic operator for the following reason:

- 

absence of competition for technical reasons

Explanation:

The Lancashire Constabulary relies on the grounds set out in Regulation 32(2)(b)(ii) (Use of the negotiated procedure without prior publication) of the Public Contracts Regulations 2015. For technical reasons, the services can be provided only by a particular tenderer, namely Northgate Public Services (UK) Limited. Northgate is currently providing the Lancashire Constabulary with a custody and police records management system under a contract procured in 2015. This contract was procured for a period of 5 years expiring 2021. The Lancashire Constabulary is undergoing the introduction of additional software functionality and associated changes included revised pricing and service levels commensurate with the revised requirements to be introduced shortly. The nature of the changes taking place will introduce different processes and will affect the fabric and operation of parts of the Lancashire Constabulary. The Lancashire Constabulary has therefore concluded that a period of stability is required in its policing records management system, to ensure that these critical services can continue to be delivered with the same personnel and processes in place, in sufficient time as the programme of change is

completed. A change of supplier at this stage would introduce significant risk, at a time when there are already a change programme under way. Additional investment will also be made during this period, to ensure that the services can continue to be delivered to the same standard ensuring policing records and systems are managed accurately and securely. The Lancashire Police has undertaken a value for money assessment in order to satisfy itself that the proposed additional 7 year contract renewal of the NPS contract represents value for the services which are being delivered. These services can only be provided by the present supplier because of the operational constraints and risks associated with a change of supplier during the next critical period.

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

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## **Section V. Award of contract/concession**

A contract/lot is awarded: Yes

### **V.2) Award of contract/concession**

#### **V.2.1) Date of conclusion of the contract**

12 March 2021

#### **V.2.2) Information about tenders**

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor/concessionaire**

NORTHGATE PUBLIC SERVICES (UK) LIMITED

1st Floor Imex Centre 575 Maxted Road

Hemel Hemstead

HP2 7DX

Country

United Kingdom

NUTS code

- UKH23 - Hertfordshire

The contractor/concessionaire is an SME

No

#### **V.2.4) Information on value of contract/lot/concession (excluding VAT)**

Total value of the contract/lot/concession: £6,000,000

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Preston Combined Court Centre (High Court)

Openshaw Place Ringway

Preston

PR1 2LL

Country

United Kingdom