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Tender

## **Residential Textiles and Linen Services**

North Western Universities Purchasing Consortium

F02: Contract notice

Notice identifier: 2025/S 000-005062

Procurement identifier (OCID): ocds-h6vhtk-04df04

Published 14 February 2025, 9:46am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

North Western Universities Purchasing Consortium

Salford Innovation Forum, Room 210, 51 Frederick Road,

Salford

M6 6FP

#### **Contact**

Laura Hills

#### **Email**

[laura.hills@nwupc.ac.uk](mailto:laura.hills@nwupc.ac.uk)

#### **Telephone**

+44 1612348003

#### **Country**

United Kingdom

**Region code**

UK - United Kingdom

**National registration number**

04045190

**Internet address(es)**

Main address

<https://nwupc.ac.uk/>

Buyer's address

<https://uk.eu-supply.com/ctm/Company/CompanyInformation/Index/91080>

**I.2) Information about joint procurement**

The contract is awarded by a central purchasing body

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

[https://uk.eu-supply.com/app/rfq/rwlentrance\\_s.asp?PID=90270&B=NWUPC](https://uk.eu-supply.com/app/rfq/rwlentrance_s.asp?PID=90270&B=NWUPC)

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

[https://uk.eu-supply.com/app/rfq/rwlentrance\\_s.asp?PID=90270&B=NWUPC](https://uk.eu-supply.com/app/rfq/rwlentrance_s.asp?PID=90270&B=NWUPC)

Tenders or requests to participate must be submitted to the above-mentioned address

**I.4) Type of the contracting authority**

Other type

Sub-central contracting authority

## **I.5) Main activity**

Education

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Residential Textiles and Linen Services

Reference number

FFE3188NW

#### **II.1.2) Main CPV code**

- 39516100 - Soft furnishings

#### **II.1.3) Type of contract**

Supplies

#### **II.1.4) Short description**

NWUPC is establishing a multi-provider Framework Agreement on behalf of members of NWUPC, CPC, APUC, HEPCW, LUPC, NEUPC, and SUPC for Residential Textiles and Linen Services Ref: FFE3188 NW. The Framework Agreement will be split into (4) lots as follows:

Lot 1 Residential Textiles and Student and Conferencing Packs

Lot 2 Window Coverings

Lot 3 Fully Managed Linen Hire and Laundry Service

Lot 4 Laundry Service for member owned Linen

This Framework Agreement will commence on 1st August 2025 for an initial period of thirty-six (36) months until 31st July 2028 with the option to extend the Agreement for (12) months until 31st July 2029 subject to satisfactory Economic Operator performance.

#### **II.1.5) Estimated total value**

Value excluding VAT: £18,000,000

#### **II.1.6) Information about lots**

This contract is divided into lots: Yes

Tenders may be submitted for all lots

### **II.2) Description**

#### **II.2.1) Title**

Lot 1 Residential Textiles and Student and Conferencing Packs

Lot No

1

#### **II.2.2) Additional CPV code(s)**

- 39143110 - Beds and bedding and specialist soft furnishings
- 39221100 - Kitchenware
- 39512000 - Bed linen
- 18314000 - Bathrobes
- 44410000 - Articles for the bathroom and kitchen
- 39514100 - Towels
- 39514200 - Tea towels

#### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

#### **II.2.4) Description of the procurement**

Lot 1 covers the supply of residential textiles and kitchen starter packs. The framework agreement is designed for the bulk supply of in scope products to member institution site for use predominantly in student residential accommodation & conferencing settings. This lot covers the supply of goods, across the United Kingdom for Bedding Textiles (not limited to Bed Linen and Bedding packs, duvets, pillows) and Kitchen Starter packs (not

limited to Dining ware, crockery, cutlery, pans, glassware), Cooking aids and Kitchen Linens. This lot also covers the supply of the above in-scope goods, across the United Kingdom, directly to the student on a non-mandatory basis. Coverage is national but is not mandatory that appointed suppliers can supply each region.

#### **II.2.5) Award criteria**

Quality criterion - Name: Customer Requirements / Weighting: 40

Price - Weighting: 60

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Start date

1 August 2025

End date

31 July 2028

This contract is subject to renewal

Yes

Description of renewals

Option to extend the Agreement for (12) months until 31st July 2029 subject to satisfactory Economic Operator performance.

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

#### **II.2.14) Additional information**

Please read the Supplier Guide to Tendering, Selection Criteria Scoring Mechanism, Invitation to Tender and accompanying appendices prior to completing any sections on this e-tendering system.

## **II.2) Description**

### **II.2.1) Title**

Lot 2 Window Coverings

Lot No

2

### **II.2.2) Additional CPV code(s)**

- 39515000 - Curtains, drapes, valances and textile blinds
- 39515100 - Curtains
- 45421143 - Installation work of blinds
- 39515400 - Blinds

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

### **II.2.4) Description of the procurement**

This lot covers supply only and supply & installation of a range of curtains, blinds and other window coverings including but not limited to manual and electric roller, venetian, & vertical blinds in a range of fabrics and materials; black out, dim out, lined & non-lined curtains in a range of fabrics; and window films. Products will be provided in both occupied and unoccupied areas of a member institution's estate including but not limited to student, residential and commercial accommodation, teaching areas including lecture theatres, bathrooms, offices, storerooms, reception areas, corridors, and stairways. Installations may be required in buildings of historical interest or listings.

### **II.2.5) Award criteria**

Quality criterion - Name: Customer Requirements / Weighting: 40

Price - Weighting: 60

## **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Start date

1 August 2025

End date

31 July 2028

This contract is subject to renewal

Yes

Description of renewals

Option to extend the Agreement for (12) months until 31st July 2029 subject to satisfactory Economic Operator performance.

## **II.2.10) Information about variants**

Variants will be accepted: No

## **II.2.11) Information about options**

Options: No

## **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2.14) Additional information**

Please read the Supplier Guide to Tendering, Selection Criteria Scoring Mechanism, Invitation to Tender and accompanying appendices prior to completing any sections on this e-tendering system.

## **II.2) Description**

### **II.2.1) Title**

Lot 3 Fully Managed Linen Hire and Laundry Service

Lot No

3

#### **II.2.2) Additional CPV code(s)**

- 98311100 - Laundry-management services
- 98311200 - Laundry-operation services
- 98311000 - Laundry-collection services
- 39512000 - Bed linen
- 39513000 - Table linen
- 39514000 - Toilet and kitchen linen

#### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

#### **II.2.4) Description of the procurement**

This lot covers the provision of fully managed linen and laundry services which will include but is not limited to: linen hire and laundering services entailing article provision, article collection & return, washing and finishing, ironing, dry cleaning, stain removal, alternations and tumble drying.

The services will be required across a range of articles including but not limited to accommodation linen (including but not limited to duvet covers, pillowcases, sheets), event linen (including but not limited to tablecloths) and bathroom textiles.

Articles will be predominantly for conferencing use.

#### **II.2.5) Award criteria**

Quality criterion - Name: Customer Requirements / Weighting: 40

Price - Weighting: 60

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Start date

1 August 2025

End date

31 July 2028

This contract is subject to renewal

Yes

Description of renewals

Option to extend the Agreement for (12) months until 31st July 2029 subject to satisfactory Economic Operator performance.

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

#### **II.2.14) Additional information**

Please read the Supplier Guide to Tendering, Selection Criteria Scoring Mechanism, Invitation to Tender and accompanying appendices prior to completing any sections on this e-tendering system.

### **II.2) Description**

#### **II.2.1) Title**

Lot 4 Laundry Service for member owned Linen

Lot No

4

#### **II.2.2) Additional CPV code(s)**

- 98311100 - Laundry-management services

- 98311200 - Laundry-operation services
- 98311000 - Laundry-collection services

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

### **II.2.4) Description of the procurement**

This lot covers the provision of laundry services for member owned articles. The lot includes but is not limited to: article collection & return, washing and finishing, ironing, dry cleaning, stain removal, alterations and tumble drying.

The services will be required across a range of articles including but not limited to accommodation linen (including but not limited to duvet covers, pillowcases, sheets), event linen (including but not limited to tablecloths), bathroom textiles, member institution issued uniforms/clothing (including laboratory coats) and curtains.

### **II.2.5) Award criteria**

Quality criterion - Name: Customer Requirements / Weighting: 40

Price - Weighting: 60

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Start date

1 August 2025

End date

31 July 2028

This contract is subject to renewal

Yes

Description of renewals

Option to extend the Agreement for (12) months until 31st July 2029 subject to satisfactory Economic Operator performance.

## **II.2.10) Information about variants**

Variants will be accepted: No

## **II.2.11) Information about options**

Options: No

## **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2.14) Additional information**

Please read the Supplier Guide to Tendering, Selection Criteria Scoring Mechanism, Invitation to Tender and accompanying appendices prior to completing any sections on this e-tendering system.

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# **Section III. Legal, economic, financial and technical information**

## **III.1) Conditions for participation**

### **III.1.2) Economic and financial standing**

Selection criteria as stated in the procurement documents

### **III.1.3) Technical and professional ability**

Selection criteria as stated in the procurement documents

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## Section IV. Procedure

### IV.1) Description

#### IV.1.1) Type of procedure

Open procedure

#### IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

Framework agreement with several operators

Envisaged maximum number of participants to the framework agreement: 24

#### IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

### IV.2) Administrative information

#### IV.2.2) Time limit for receipt of tenders or requests to participate

Date

15 April 2025

Local time

1:00pm

#### IV.2.4) Languages in which tenders or requests to participate may be submitted

English

#### IV.2.7) Conditions for opening of tenders

Date

15 April 2025

Local time

2:00pm

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.2) Information about electronic workflows**

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

### **VI.3) Additional information**

The following organisations have committed to this procurement and intend to utilise the Framework Agreement as soon as possible after award:

NWUPC <https://www.nwupc.ac.uk/our-members>

CPC <https://www.thecpc.ac.uk/members/>

APUC <http://www.apuc-scot.ac.uk/#!/members>

HEPCW <https://www.hepcw.ac.uk/members/>

LUPC <https://www.lupc.ac.uk/member-list>

NEUPC <http://www.neupc.ac.uk/our-members>

SUPC <https://www.supc.ac.uk/about-us/our-members/our-members>

At some point during the life of the Framework Agreement the current members of the following may wish to utilise the Agreement and should have access at any point with the permission of NWUPC. This Agreement is not intended to replace any current Agreements that either participating or non-participating Institutions may already have in place. A list of the current members is available as follows:

Central Government Departments, Local Government and Public Corporations that can be accessed at the Public Sector Classification Guide

<https://www.ons.gov.uk/economy/nationalaccounts/uksectoraccounts/datasets/publicsectorclassificationguide>

<https://www.gov.uk/government/organisations>

Local Authorities

<https://www.gov.uk/find-local-council>

<https://www.local.gov.uk>

NDPBs

<https://www.gov.uk/government/organisations>

National Parks Authorities

<https://www.nationalparks.uk/>

Police Forces in the United Kingdom

[http://www.police.uk/?view=force\\_sites](http://www.police.uk/?view=force_sites)

Fire and Rescue Services in the United Kingdom

<https://www.nationalfirechiefs.org.uk/fire-and-rescue-services>

NHS Bodies England

<https://www.england.nhs.uk/publication/nhs-provider-directory/>

Hospices in the UK

<https://www.hospiceuk.org/hospice-care-finder>

Registered Social Landlords (Housing Associations)

<https://www.gov.uk/government/publications/registered-providers-of-social-housing>

Third Sector and Charities in the United Kingdom

<https://www.gov.uk/government/organisations/charity-commission>

<http://www.oscr.org.uk>

Citizens Advice in the United Kingdom

<http://www.citizensadvice.org.uk/index/getadvice.htm>

[www.cas.org.uk](http://www.cas.org.uk)

Scottish Police

<http://www.scotland.police.uk>

NI Public Bodies

Northern Ireland Government Departments

<https://www.northernireland.gov.uk/topics/your-executive/government-departments>

<https://www.nidirect.gov.uk/contacts/government-departments-in-northern-ireland>

Northern Ireland Public Sector Bodies and Local Authorities

<https://www.finance-ni.gov.uk/articles/list-public-bodies-which-ni-public-procurement-policy-applies>

Schools and Universities in Northern Ireland

<https://www.education-ni.gov.uk/>

Health and Social care in Northern Ireland

<http://online.hscni.net>

Northern Ireland Housing Associations

<https://www.nidirect.gov.uk/contacts/housing-associations>

Police Service of Northern Ireland

<https://www.psni.police.uk>

## **VI.4) Procedures for review**

### **VI.4.1) Review body**

NWUPC Ltd

Salford

Country

United Kingdom