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Tender

Residential Textiles and Linen Services

North Western Universities Purchasing Consortium

F02: Contract notice

Notice identifier: 2025/S 000-005062

Procurement identifier (OCID): ocids-h6vhtk-04df04

Published 14 February 2025, 9:46am

Section I: Contracting authority

I.1) Name and addresses

North Western Universities Purchasing Consortium

Salford Innovation Forum, Room 210, 51 Frederick Road,

Salford

M6 6FP

Contact

Laura Hills

Email

laura.hills@nwupc.ac.uk

Telephone

+44 1612348003

Country

United Kingdom

Region code

UK - United Kingdom

National registration number

04045190

Internet address(es)

Main address

<https://nwupc.ac.uk/>

Buyer's address

<https://uk.eu-supply.com/ctm/Company/CompanyInformation/Index/91080>

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

https://uk.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=90270&B=NWUPC

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

https://uk.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=90270&B=NWUPC

Tenders or requests to participate must be submitted to the above-mentioned address

I.4) Type of the contracting authority

Other type

Sub-central contracting authority

I.5) Main activity

Education

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Residential Textiles and Linen Services

Reference number

FFE3188NW

II.1.2) Main CPV code

- 39516100 - Soft furnishings

II.1.3) Type of contract

Supplies

II.1.4) Short description

NWUPC is establishing a multi-provider Framework Agreement on behalf of members of NWUPC, CPC, APUC, HEPCW, LUPC, NEUPC, and SUPC for Residential Textiles and Linen Services Ref: FFE3188 NW. The Framework Agreement will be split into (4) lots as follows:

Lot 1 Residential Textiles and Student and Conferencing Packs

Lot 2 Window Coverings

Lot 3 Fully Managed Linen Hire and Laundry Service

Lot 4 Laundry Service for member owned Linen

This Framework Agreement will commence on 1st August 2025 for an initial period of thirty-six (36) months until 31st July 2028 with the option to extend the Agreement for (12) months until 31st July 2029 subject to satisfactory Economic Operator performance.

II.1.5) Estimated total value

Value excluding VAT: £18,000,000

II.1.6) Information about lots

This contract is divided into lots: Yes

Tenders may be submitted for all lots

II.2) Description

II.2.1) Title

Lot 1 Residential Textiles and Student and Conferencing Packs

Lot No

1

II.2.2) Additional CPV code(s)

- 39143110 - Beds and bedding and specialist soft furnishings
- 39221100 - Kitchenware
- 39512000 - Bed linen
- 18314000 - Bathrobes
- 44410000 - Articles for the bathroom and kitchen
- 39514100 - Towels
- 39514200 - Tea towels

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

Lot 1 covers the supply of residential textiles and kitchen starter packs. The framework agreement is designed for the bulk supply of in scope products to member institution site for use predominantly in student residential accommodation & conferencing settings. This lot covers the supply of goods, across the United Kingdom for Bedding Textiles (not limited to Bed Linen and Bedding packs, duvets, pillows) and Kitchen Starter packs (not

limited to Dining ware, crockery, cutlery, pans, glassware), Cooking aids and Kitchen Linens. This lot also covers the supply of the above in-scope goods, across the United Kingdom, directly to the student on a non-mandatory basis. Coverage is national but is not mandatory that appointed suppliers can supply each region.

II.2.5) Award criteria

Quality criterion - Name: Customer Requirements / Weighting: 40

Price - Weighting: 60

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

1 August 2025

End date

31 July 2028

This contract is subject to renewal

Yes

Description of renewals

Option to extend the Agreement for (12) months until 31st July 2029 subject to satisfactory Economic Operator performance.

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

Please read the Supplier Guide to Tendering, Selection Criteria Scoring Mechanism, Invitation to Tender and accompanying appendices prior to completing any sections on this e-tendering system.

II.2) Description

II.2.1) Title

Lot 2 Window Coverings

Lot No

2

II.2.2) Additional CPV code(s)

- 39515000 - Curtains, drapes, valances and textile blinds
- 39515100 - Curtains
- 45421143 - Installation work of blinds
- 39515400 - Blinds

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

This lot covers supply only and supply & installation of a range of curtains, blinds and other window coverings including but not limited to manual and electric roller, venetian, & vertical blinds in a range of fabrics and materials; black out, dim out, lined & non-lined curtains in a range of fabrics; and window films. Products will be provided in both occupied and unoccupied areas of a member institution's estate including but not limited to student, residential and commercial accommodation, teaching areas including lecture theatres, bathrooms, offices, storerooms, reception areas, corridors, and stairways. Installations may be required in buildings of historical interest or listings.

II.2.5) Award criteria

Quality criterion - Name: Customer Requirements / Weighting: 40

Price - Weighting: 60

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

1 August 2025

End date

31 July 2028

This contract is subject to renewal

Yes

Description of renewals

Option to extend the Agreement for (12) months until 31st July 2029 subject to satisfactory Economic Operator performance.

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

Please read the Supplier Guide to Tendering, Selection Criteria Scoring Mechanism, Invitation to Tender and accompanying appendices prior to completing any sections on this e-tendering system.

II.2) Description

II.2.1) Title

Lot 3 Fully Managed Linen Hire and Laundry Service

Lot No

3

II.2.2) Additional CPV code(s)

- 98311100 - Laundry-management services
- 98311200 - Laundry-operation services
- 98311000 - Laundry-collection services
- 39512000 - Bed linen
- 39513000 - Table linen
- 39514000 - Toilet and kitchen linen

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

This lot covers the provision of fully managed linen and laundry services which will include but is not limited to: linen hire and laundering services entailing article provision, article collection & return, washing and finishing, ironing, dry cleaning, stain removal, alternations and tumble drying.

The services will be required across a range of articles including but not limited to accommodation linen (including but not limited to duvet covers, pillowcases, sheets), event linen (including but not limited to tablecloths) and bathroom textiles.

Articles will be predominantly for conferencing use.

II.2.5) Award criteria

Quality criterion - Name: Customer Requirements / Weighting: 40

Price - Weighting: 60

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

1 August 2025

End date

31 July 2028

This contract is subject to renewal

Yes

Description of renewals

Option to extend the Agreement for (12) months until 31st July 2029 subject to satisfactory Economic Operator performance.

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

Please read the Supplier Guide to Tendering, Selection Criteria Scoring Mechanism, Invitation to Tender and accompanying appendices prior to completing any sections on this e-tendering system.

II.2) Description

II.2.1) Title

Lot 4 Laundry Service for member owned Linen

Lot No

4

II.2.2) Additional CPV code(s)

- 98311100 - Laundry-management services

- 98311200 - Laundry-operation services
- 98311000 - Laundry-collection services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

This lot covers the provision of laundry services for member owned articles. The lot includes but is not limited to: article collection & return, washing and finishing, ironing, dry cleaning, stain removal, alternations and tumble drying.

The services will be required across a range of articles including but not limited to accommodation linen (including but not limited to duvet covers, pillowcases, sheets), event linen (including but not limited to tablecloths), bathroom textiles, member institution issued uniforms/clothing (including laboratory coats) and curtains.

II.2.5) Award criteria

Quality criterion - Name: Customer Requirements / Weighting: 40

Price - Weighting: 60

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

1 August 2025

End date

31 July 2028

This contract is subject to renewal

Yes

Description of renewals

Option to extend the Agreement for (12) months until 31st July 2029 subject to satisfactory Economic Operator performance.

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

Please read the Supplier Guide to Tendering, Selection Criteria Scoring Mechanism, Invitation to Tender and accompanying appendices prior to completing any sections on this e-tendering system.

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

Framework agreement with several operators

Envisaged maximum number of participants to the framework agreement: 24

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

15 April 2025

Local time

1:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.7) Conditions for opening of tenders

Date

15 April 2025

Local time

2:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.2) Information about electronic workflows

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

VI.3) Additional information

The following organisations have committed to this procurement and intend to utilise the Framework Agreement as soon as possible after award:

NWUPC <https://www.nwupc.ac.uk/our-members>

CPC <https://www.thecpc.ac.uk/members/>

APUC <http://www.apuc-scot.ac.uk/#!/members>

HEPCW <https://www.hepcw.ac.uk/members/>

LUPC <https://www.lupc.ac.uk/member-list>

NEUPC <http://www.neupc.ac.uk/our-members>

SUPC <https://www.supc.ac.uk/about-us/our-members/our-members>

At some point during the life of the Framework Agreement the current members of the following may wish to utilise the Agreement and should have access at any point with the permission of NWUPC. This Agreement is not intended to replace any current Agreements that either participating or non-participating Institutions may already have in place. A list of the current members is available as follows:

Central Government Departments, Local Government and Public Corporations that can be accessed at the Public Sector Classification Guide

<https://www.ons.gov.uk/economy/nationalaccounts/uksectoraccounts/datasets/publicsectorclassificationguide>

<https://www.gov.uk/government/organisations>

Local Authorities

<https://www.gov.uk/find-local-council>

<https://www.local.gov.uk>

NDPBs

<https://www.gov.uk/government/organisations>

National Parks Authorities

<https://www.nationalparks.uk/>

Police Forces in the United Kingdom

http://www.police.uk/?view=force_sites

Fire and Rescue Services in the United Kingdom

<https://www.nationalfirechiefs.org.uk/fire-and-rescue-services>

NHS Bodies England

<https://www.england.nhs.uk/publication/nhs-provider-directory/>

Hospices in the UK

<https://www.hospiceuk.org/hospice-care-finder>

Registered Social Landlords (Housing Associations)

<https://www.gov.uk/government/publications/registered-providers-of-social-housing>

Third Sector and Charities in the United Kingdom

<https://www.gov.uk/government/organisations/charity-commission>

<http://www.oscr.org.uk>

Citizens Advice in the United Kingdom

<http://www.citizensadvice.org.uk/index/getadvice.htm>

www.cas.org.uk

Scottish Police

<http://www.scotland.police.uk>

NI Public Bodies

Northern Ireland Government Departments

<https://www.northernireland.gov.uk/topics/your-executive/government-departments>

<https://www.nidirect.gov.uk/contacts/government-departments-in-northern-ireland>

Northern Ireland Public Sector Bodies and Local Authorities

<https://www.finance-ni.gov.uk/articles/list-public-bodies-which-ni-public-procurement-policy-applies>

Schools and Universities in Northern Ireland

<https://www.education-ni.gov.uk/>

Health and Social care in Northern Ireland

<http://online.hscni.net>

Northern Ireland Housing Associations

<https://www.nidirect.gov.uk/contacts/housing-associations>

Police Service of Northern Ireland

<https://www.psni.police.uk>

VI.4) Procedures for review

VI.4.1) Review body

NWUPC Ltd

Salford

Country

United Kingdom