

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/005040-2025>

Award

## Work Well - Shaw Trust

NHS NORTH CENTRAL LONDON ICB

F15: Voluntary ex ante transparency notice

Notice identifier: 2025/S 000-005040

Procurement identifier (OCID): ocds-h6vhtk-04def1

Published 14 February 2025, 6:49am

## Section I: Contracting authority/entity

### I.1) Name and addresses

NHS NORTH CENTRAL LONDON ICB

Laycock PDC

LONDON

N11TH

### Contact

Strategy And Population Health

### Email

[nclicb.nclcontractqueries@nhs.net](mailto:nclicb.nclcontractqueries@nhs.net)

### Country

United Kingdom

### Region code

UKI43 - Haringey and Islington

**Justification for not providing organisation identifier**

Not on any register

**Internet address(es)**

Main address

<https://nclhealthandcare.org.uk/>

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Health

---

**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

Work Well - Shaw Trust

Reference number

C339332

**II.1.2) Main CPV code**

- 80000000 - Education and training services

**II.1.3) Type of contract**

Services

**II.1.4) Short description**

There are now 2.8million economically inactive people with long term sickness in the UK and 22% of working age adults aged 16 to 64.

The WorkWell programme has been established to support people with disabilities and health conditions to start, stay and thrive at work.

The proposal for 2025 to 2026 is to provide work and health coaching to support 2100 participants with a disability or health condition to start work if unemployed, or to remain in employment if they have been signed off work due to sickness.

The programme is split into three phases:

- (1) The Implementation period: 7th May 2024 - 30th September 2024 involved developing our plans, developing communications and referral mechanisms.
- (2) Recruit and support 900 participants

1st October 2024 - 31st March 2025 - The service went live in October 2024 for an initial 6-month period and was delivered through a partnership between the Shaw Trust and Working Well Trust.

- (3) Recruit and Support 2100 participants

To meet the next requirement for the funding laid down by DWP, the ICB requires a service to be fully mobilised from 1 April 2025 which will run until 31 Mar 2026.

Although 60% of funding is up front, 40% of this is participant dependant - so suppliers need to meet a monthly target of 525 starts per quarter in order to receive the maximum funding.

As a vanguard, NCL will contribute to the national learning programme to enable development of a sustainable WorkWell service across the country as well as develop and deliver a Work And Health Strategy by May 2025, both of these elements are outside the scope of this procurement.

## **II.1.6) Information about lots**

This contract is divided into lots: No

## **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £3,406,200

## **II.2) Description**

### **II.2.3) Place of performance**

NUTS codes

- UKI5 - Outer London – East and North East
- UKI7 - Outer London – West and North West

Main site or place of performance

The delivery of the service will take place at multiple locations across the 5 Boroughs of Enfield, Camden, Islington, Barnet and Haringey. There may also be some remote working. The service must be mobilised across all 5 Boroughs by 1 April 2025.

#### **II.2.4) Description of the procurement**

An urgent contract award is needed to renew the current contract and continue the delivery of the WorkWell programme from the Department of Work and Pensions (DWP) for 12 months. The commissioner believes that there is only one provider who would be able to mobilise the service fully by 1 April 2025 across all 5 NCL Boroughs, these being the timescales laid down by DWP.

This decision is also linked to the requirement for a central staff team of Work and Health Coaches to be in post by 1st April 2025 to accept referrals and work with participant starts immediately, to achieve quarterly target numbers. A further requirement is to have mobilised a Multi-Disciplinary Team by 1st April 2025 to provide Work & Health Coaches with specific employment and clinical advice as required, to enable local residents to be given the most appropriate support to start, stay and thrive at work.

The payment terms offered is quarterly in arrears and 40% of funding is dependent on meeting targets.

#### **II.2.11) Information about options**

Options: Yes

Description of options

To achieve the specified programme targets, a full staff team will need to be in place from 1 April 2025 for the 12-month period until 31 March 2026, with an option to extend for a further 12-month period.

---

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

An urgent contract award is needed to renew the current contract and continue the delivery of the WorkWell programme from the Department of Work and Pensions (DWP) for 12 months. The commissioner believes that no providers would be able to deliver the service without causing an interruption of service. There is a requirement for a central staff team of Work and Health Coaches to be in post by 1st April 2025 to accept referrals and work with participant starts immediately, to achieve quarterly target numbers. A Multi-Disciplinary Team must be in place by 1st April 2025 to provide Work & Health Coaches with specific employment and clinical advice as required, to enable local residents to be given the most appropriate support to start, stay and thrive at work.

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

---

## **Section V. Award of contract/concession**

A contract/lot is awarded: Yes

### **V.2) Award of contract/concession**

#### **V.2.1) Date of conclusion of the contract**

7 February 2025

#### **V.2.2) Information about tenders**

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor/concessionaire**

Shaw Trust

Black Country House, Rounds Green Road,

Oldbury

B69 2DG

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

Companies House

01744121

The contractor/concessionaire is an SME

No

**V.2.4) Information on value of contract/lot/concession (excluding VAT)**

Initial estimated total value of the contract/lot/concession: £1,703,100

Total value of the contract/lot/concession: £3,406,200

---

## **Section VI. Complementary information**

### **VI.3) Additional information**

The main delivery partner may subcontract to others where they are confident delivery outputs will be achieved without compromising quality. Subcontracting arrangements should be discussed with the contracting authority.

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

NHS North Central London ICB

London

Country

United Kingdom