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Award

Glass Installation Support

NORTHERN TRAINS LIMITED

UK5: Transparency notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-005038

Procurement identifier (OCID): ocds-h6vhtk-060a74 ([view related notices](#))

Published 20 January 2026, 5:02pm

Scope

Description

To provide a glass replacement fitment service to the Purchaser's Class 170/195/331 units. To be achieved by providing suitably qualified services teams, compliant glass parts, materials and the necessary tools and equipment as specified by the train manufacturer to safely carry out the services.

Contract 1. Glass Installation Support

Supplier

- PSV GLASS & GLAZING LIMITED

Contract value

- £320,000 excluding VAT
- £384,000 including VAT

Above the relevant threshold

Earliest date the contract will be signed

30 January 2026

Contract dates (estimated)

- 30 January 2026 to 30 January 2028
- 2 years, 1 day

Main procurement category

Services

CPV classifications

- 50220000 - Repair, maintenance and associated services related to railways and other equipment

Contract locations

- UKC - North East (England)
- UKD - North West (England)

- UKE - Yorkshire and the Humber

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Direct award

Special regime

Utilities

Direct award justification

Single supplier - technical reasons

PSV Glass & Glazing Limited is uniquely positioned to supply, store, and install glass across a range of NTL's fleets operated across multiple depots and outstations across the north of England. They offer a comprehensive call-out service throughout the year, ensuring response within 24 hours as to provide minimal downtime of units out of service following damage and/ or vandalism to our fleets.

Key Qualifications and Accreditations:

- Rail Safety Accreditations: PSV holds all necessary rail safety certifications for depot and track work, including RISQS accreditation for rolling stock glass installation in the UK rail industry.
- PTS Certification: PSV staff possess Personal Track Safety (PTS) cards, ensuring compliance with GM/RT 2450 standards for the qualification of suppliers of safety-critical engineering products and services can be installed across the network.
- FORS Accreditation: PSV is FORS accredited, demonstrating their commitment to safety, efficiency, and environmental protection in their operations.
- RAMs Requirements: PSV meets all necessary Risk Assessment and Method Statements (RAMs) requirements to work across all Northern Train Limited (NTL) depots and outstations.
- Technical Capabilities: PSV's ERP system provides access schematic diagrams of NTL's fleet, facilitating accurate glass identification and efficient electronic booking and tracking of all jobs.

Given these qualifications and capabilities, NTL is invoking the exemption under Schedule 5, Paragraph 6 of the PA23 Regulations, citing "(a) due to an absence of competition for technical reasons, only a particular supplier can supply the goods, services or works required, and

(b) there are no reasonable alternatives to those goods, services or works." as the basis for waiving the competitive tender process.

Supplier

PSV GLASS & GLAZING LIMITED

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16 Hillbottom Road

High Wycombe

HP12 4HJ

United Kingdom

Email: steve.pitwood-brown@psvglass.co.uk

Region: UKJ13 - Buckinghamshire CC

Contract 1. Glass Installation Support

Contracting authority

NORTHERN TRAINS LIMITED

- Companies House: 03076444
- Public Procurement Organisation Number: PZCJ-2164-HJQZ

George Stephenson House

York

YO1 6JT

United Kingdom

Email: procurement@northernrailway.co.uk

Region: UKE21 - York

Organisation type: Public authority - central government

