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Tender

Framework for Independent Living Support Services (ILSS)

LONDON BOROUGH OF NEWHAM

F02: Contract notice

Notice identifier: 2025/S 000-005031

Procurement identifier (OCID): ocids-h6vhtk-04deed

Published 13 February 2025, 6:25pm

Section I: Contracting authority

I.1) Name and addresses

LONDON BOROUGH OF NEWHAM

Newham Dockside

LONDON

E162QU

Contact

Stacey Sangha

Email

procurement.inbox@newham.gov.uk

Telephone

+44 2084302000

Country

United Kingdom

Region code

UKI41 - Hackney and Newham

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

www.newham.gov.uk

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://elyq.fa.em3.oraclecloud.com/fscmUI/faces/PrcPosRegisterSupplier?prcBuld=300000002089195>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://elyq.fa.em3.oraclecloud.com/fscmUI/faces/PrcPosRegisterSupplier?prcBuld=300000002089195>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Framework for Independent Living Support Services (ILSS)

Reference number

ITTN442

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

Home Care is one of the main care and support options provided to meet eligible needs - to enable residents to maintain their independence and quality of life in their own home. This care and support is delivered by local Providers who are registered with, and inspected by, the Care Quality Commission (CQC).

The London Borough of Newham are carrying out a procurement to create a Framework under the Light Touch procedure for Independent Living Support Services (ILSS) with a term

of four years with the option to extend for a further four years.

The ILSS will be set up to deliver services across five (5) Lots:

1) Reablement

2) Long-Term Care - Adults with Physical Disabilities, Sensory Impairments and / or other Long-Term Conditions

3) Long-Term Care - Autistic Adults, Children and Young People and those with Learning Disabilities and / or Mental Health Needs

4) Domestic Support

5) Approved Supplier List

II.1.5) Estimated total value

Value excluding VAT: £255,000,000

II.1.6) Information about lots

This contract is divided into lots: Yes

Tenders may be submitted for all lots

II.2) Description

II.2.1) Title

Reablement

Lot No

1

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKI41 - Hackney and Newham

Main site or place of performance

Services will be provided across the London Borough of Newham.

II.2.4) Description of the procurement

The procurement is being conducted in accordance with Regulation 74 to 76 of the Public Contracts Regulations 2015 and the procurement is subject to the light-touch regime under

Section 7.

Providers submitting a Bid must do so in accordance with the instructions set out within the Procurement Documents.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

96

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2) Description

II.2.1) Title

Long-Term Care - Adults with Physical Disabilities, Sensory Impairments and / or other Long- Term Conditions

Lot No

2

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKI41 - Hackney and Newham

Main site or place of performance

Services will be provided across the London Borough of Newham.

II.2.4) Description of the procurement

The procurement is being conducted in accordance with Regulation 74 to 76 of the Public Contracts Regulations 2015 and the procurement is subject to the light-touch regime under

Section 7.

Providers submitting a Bid must do so in accordance with the instructions set out within the Procurement Documents.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

96

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2) Description

II.2.1) Title

Long-Term Care - Autistic Adults, Children and Young People and those with Learning Disabilities and / or Mental Health Needs

Lot No

3

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKI41 - Hackney and Newham

Main site or place of performance

Services will be delivered across The London Borough of Newham.

II.2.4) Description of the procurement

The procurement is being conducted in accordance with Regulation 74 to 76 of the Public Contracts Regulations 2015 and the procurement is subject to the light-touch regime under

Section 7.

Providers submitting a Bid must do so in accordance with the instructions set out within the Procurement Documents.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

96

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2) Description

II.2.1) Title

Domestic Support

Lot No

4

II.2.2) Additional CPV code(s)

- 850000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKI41 - Hackney and Newham

Main site or place of performance

Services will be delivered across The London Borough of Newham.

II.2.4) Description of the procurement

The procurement is being conducted in accordance with Regulation 74 to 76 of the Public Contracts Regulations 2015 and the procurement is subject to the light-touch regime under

Section 7.

Providers submitting a Bid must do so in accordance with the instructions set out within the Procurement Documents.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

96

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2) Description

II.2.1) Title

Approved Supplier List

Lot No

5

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKI41 - Hackney and Newham

Main site or place of performance

Services will be delivered across The London Borough of Newham.

The APL will be split into sub-categories:

Sub-Category A: Reablement;

Sub-Category B: Long Term Care - Adults with Physical Disabilities, Sensory Impairments

and

/ or other Long-Term Conditions;

Sub-Category C: Long Term Care - Autistic Adults, Children and Young People and those with

Learning Disabilities and / or Mental Health Needs.

II.2.4) Description of the procurement

The procurement is being conducted in accordance with Regulation 74 to 76 of the Public Contracts Regulations 2015 and the procurement is subject to the light-touch regime under

Section 7.

Providers submitting a Bid must do so in accordance with the instructions set out within the Procurement Documents.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

96

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions

All providers for Lot 1,2, 3 and 5 will be required to have an overall Care Quality Commission (CQC) rating of 'Good' or above.

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

Framework agreement with several operators

In the case of framework agreements, provide justification for any duration exceeding 4 years:

The procurement is being conducted in accordance with Regulation 74 to 76 of the Public Contracts Regulations 2015 and the

procurement is subject to the light-touch regime under Section 7.

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

20 March 2025

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.7) Conditions for opening of tenders

Date

20 March 2025

Local time

1:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: Yes

VI.4) Procedures for review

VI.4.1) Review body

Royal Court of Justice

Strand

London

WC2A 2LL

Country

United Kingdom