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Tender

## **Framework for Independent Living Support Services (ILSS)**

LONDON BOROUGH OF NEWHAM

F02: Contract notice

Notice identifier: 2025/S 000-005031

Procurement identifier (OCID): ocds-h6vhtk-04deed

Published 13 February 2025, 6:25pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

LONDON BOROUGH OF NEWHAM

Newham Dockside

LONDON

E162QU

#### **Contact**

Stacey Sangha

#### **Email**

[procurement.inbox@newham.gov.uk](mailto:procurement.inbox@newham.gov.uk)

#### **Telephone**

+44 2084302000

#### **Country**

United Kingdom

**Region code**

UKI41 - Hackney and Newham

**Justification for not providing organisation identifier**

Not on any register

**Internet address(es)**

Main address

[www.newham.gov.uk](http://www.newham.gov.uk)

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://elyq.fa.em3.oraclecloud.com/fscmUI/faces/PrcPosRegisterSupplier?prcBuild=30000002089195>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://elyq.fa.em3.oraclecloud.com/fscmUI/faces/PrcPosRegisterSupplier?prcBuild=30000002089195>

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Framework for Independent Living Support Services (ILSS)

Reference number

ITTN442

#### **II.1.2) Main CPV code**

- 85000000 - Health and social work services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Home Care is one of the main care and support options provided to meet eligible needs - to enable residents to maintain their independence and quality of life in their own home. This care and support is delivered by local Providers who are registered with, and inspected by, the Care Quality Commission (CQC).

The London Borough of Newham are carrying out a procurement to create a Framework under the Light Touch procedure for Independent Living Support Services (ILSS) with a term

of four years with the option to extend for a further four years.

The ILSS will be set up to deliver services across five (5) Lots:

- 1) Reablement
- 2) Long-Term Care - Adults with Physical Disabilities, Sensory Impairments and / or other Long-Term Conditions
- 3) Long-Term Care - Autistic Adults, Children and Young People and those with Learning Disabilities and / or Mental Health Needs

4) Domestic Support

5) Approved Supplier List

**II.1.5) Estimated total value**

Value excluding VAT: £255,000,000

**II.1.6) Information about lots**

This contract is divided into lots: Yes

Tenders may be submitted for all lots

**II.2) Description**

**II.2.1) Title**

Reablement

Lot No

1

**II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services

**II.2.3) Place of performance**

NUTS codes

- UKI41 - Hackney and Newham

Main site or place of performance

Services will be provided across the London Borough of Newham.

**II.2.4) Description of the procurement**

The procurement is being conducted in accordance with Regulation 74 to 76 of the Public Contracts Regulations 2015 and the procurement is subject to the light-touch regime under

Section 7.

Providers submitting a Bid must do so in accordance with the instructions set out within the Procurement Documents.

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

96

This contract is subject to renewal

No

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

### **II.2) Description**

#### **II.2.1) Title**

Long-Term Care - Adults with Physical Disabilities, Sensory Impairments and / or other Long- Term Conditions

Lot No

2

#### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services

#### **II.2.3) Place of performance**

NUTS codes

- UKI41 - Hackney and Newham

Main site or place of performance

Services will be provided across the London Borough of Newham.

#### **II.2.4) Description of the procurement**

The procurement is being conducted in accordance with Regulation 74 to 76 of the Public Contracts Regulations 2015 and the procurement is subject to the light-touch regime under

Section 7.

Providers submitting a Bid must do so in accordance with the instructions set out within the Procurement Documents.

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

96

This contract is subject to renewal

No

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

### **II.2) Description**

#### **II.2.1) Title**

Long-Term Care - Autistic Adults, Children and Young People and those with Learning Disabilities and / or Mental Health Needs

Lot No

3

**II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services

**II.2.3) Place of performance**

NUTS codes

- UKI41 - Hackney and Newham

Main site or place of performance

Services will be delivered across The London Borough of Newham.

**II.2.4) Description of the procurement**

The procurement is being conducted in accordance with Regulation 74 to 76 of the Public Contracts Regulations 2015 and the procurement is subject to the light-touch regime under

Section 7.

Providers submitting a Bid must do so in accordance with the instructions set out within the Procurement Documents.

**II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

**II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

96

This contract is subject to renewal

No

**II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

### **II.2) Description**

#### **II.2.1) Title**

Domestic Support

Lot No

4

#### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services

#### **II.2.3) Place of performance**

NUTS codes

- UKI41 - Hackney and Newham

Main site or place of performance

Services will be delivered across The London Borough of Newham.

#### **II.2.4) Description of the procurement**

The procurement is being conducted in accordance with Regulation 74 to 76 of the Public Contracts Regulations 2015 and the procurement is subject to the light-touch regime under

Section 7.

Providers submitting a Bid must do so in accordance with the instructions set out within the Procurement Documents.

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

## **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

96

This contract is subject to renewal

No

## **II.2.10) Information about variants**

Variants will be accepted: No

## **II.2.11) Information about options**

Options: No

## **II.2) Description**

### **II.2.1) Title**

Approved Supplier List

Lot No

5

### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services

### **II.2.3) Place of performance**

NUTS codes

- UKI41 - Hackney and Newham

Main site or place of performance

Services will be delivered across The London Borough of Newham.

The APL will be split into sub-categories:

Sub-Category A: Reablement;

Sub-Category B: Long Term Care - Adults with Physical Disabilities, Sensory Impairments

and

/ or other Long-Term Conditions;

Sub-Category C: Long Term Care - Autistic Adults, Children and Young People and those with

Learning Disabilities and / or Mental Health Needs.

#### **II.2.4) Description of the procurement**

The procurement is being conducted in accordance with Regulation 74 to 76 of the Public Contracts Regulations 2015 and the procurement is subject to the light-touch regime under

Section 7.

Providers submitting a Bid must do so in accordance with the instructions set out within the Procurement Documents.

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

96

This contract is subject to renewal

No

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

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## **Section III. Legal, economic, financial and technical information**

### **III.1) Conditions for participation**

#### **III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers**

List and brief description of conditions

All providers for Lot 1,2, 3 and 5 will be required to have an overall Care Quality Commission (CQC) rating of 'Good' or above.

#### **III.1.2) Economic and financial standing**

Selection criteria as stated in the procurement documents

#### **III.1.3) Technical and professional ability**

Selection criteria as stated in the procurement documents

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.3) Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

Framework agreement with several operators

In the case of framework agreements, provide justification for any duration exceeding 4 years:

The procurement is being conducted in accordance with Regulation 74 to 76 of the Public Contracts Regulations 2015 and the

procurement is subject to the light-touch regime under Section 7.

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

## **IV.2) Administrative information**

### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

20 March 2025

Local time

12:00pm

### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

### **IV.2.7) Conditions for opening of tenders**

Date

20 March 2025

Local time

1:00pm

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: Yes

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Royal Court of Justice

Strand

London

WC2A 2LL

Country

United Kingdom