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Tender

HCC – Feb 25 - The Provision of Homecare and Support Services for Children and Young People in Hertfordshire

Hertfordshire County Council

F02: Contract notice

Notice identifier: 2025/S 000-005005

Procurement identifier (OCID): ocds-h6vhtk-03a444

Published 13 February 2025, 4:16pm

Section I: Contracting authority

I.1) Name and addresses

Hertfordshire County Council

Farnham House, Six Hills Way

Stevenage

SG1 2FQ

Contact

Nicola Fisher

Email

sendcommissioning@hertfordshire.gov.uk

Country

United Kingdom

NUTS code

UKH23 - Hertfordshire

Internet address(es)

Main address

www.hertfordshire.gov.uk

Buyer's address

<https://in-tendhost.co.uk/supplyhertfordshire.aspx/Home>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://in-tendhost.co.uk/supplyhertfordshire.aspx/Home>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://in-tendhost.co.uk/supplyhertfordshire.aspx/Home>

Tenders or requests to participate must be submitted to the above-mentioned address

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object**II.1) Scope of the procurement**

II.1.1) Title

HCC – Feb 25 - The Provision of Homecare and Support Services for Children and Young People in Hertfordshire

Reference number

HCC2314690-4691 and HCC2315320-5321

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

Hertfordshire County Council is currently out to procurement for the Provision of Homecare and Support Services for Children and Young People in Hertfordshire. Further information regarding this opportunity can be found in II.2.4 and VI.3 below. Organisations wishing to take part in this project are invited to "express interest" which will give access to the full procurement documents in the e-tendering system. Please see VI.3 below for further information. To be considered as a Tenderer you must complete and submit a tender by the deadline of 12:00 Noon on 27.03.2025. Any questions relating to this procurement must be made via the correspondence area in the e-Tendering system, in accordance with the procurement documents and can be addressed to the main contact as shown in the details above. Please allow sufficient time to make your return as late returns will not be permitted by the system.

II.1.5) Estimated total value

Value excluding VAT: £68,000,000

II.1.6) Information about lots

This contract is divided into lots: Yes

Tenders may be submitted for all lots

II.2) Description

II.2.1) Title

Personal Care

Lot No

Lot 1

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services
- 85312000 - Social work services without accommodation
- 85323000 - Community health services
- 85310000 - Social work services
- 85300000 - Social work and related services
- 85311300 - Welfare services for children and young people

II.2.3) Place of performance

NUTS codes

- UKH23 - Hertfordshire

II.2.4) Description of the procurement

The estimated values stated in II.1.5 and II.2.6 are for the whole Framework Term, inclusive of the approximate value for extension. The estimated value in II.2.6 under Lot 1 and Lot 2 is the combined value for both Lots and not the value for each Lot, as the Council is unable to estimate the split of this value across the two Lots. The Framework Term for this Framework Agreement is an initial period of four (4) years with the option to extend for a further period(s) of up to two (2) years. Therefore, the maximum duration of this Framework Agreement could be six (6) years. The Council is awarding the Framework Agreement for this period in order to ensure continuity for Service Users and an attractive procurement for the provider market. Please note that the contract requirements will be subject to available financial resources, supplier performance and flexibility to meet changing demands. Tenderers should be aware that due to the nature of the Services provided, any Framework Agreement formed as a result of this procurement process shall be executed as a deed. Tenderers should seek independent legal advice on the implications of this prior to submitting their Tender, where appropriate.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £48,000,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

48

This contract is subject to renewal

Yes

Description of renewals

This Framework Agreement will be reviewed towards the end of the Framework Term.

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: Yes

Description of options

Option to extend the initial Framework Term for a further period or periods of up to a total of a further two (2) years, at the Council's sole discretion.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Community Enablement

Lot No

Lot 2

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services
- 85312000 - Social work services without accommodation
- 85323000 - Community health services
- 85310000 - Social work services
- 85300000 - Social work and related services
- 85311300 - Welfare services for children and young people

II.2.3) Place of performance

NUTS codes

- UKH23 - Hertfordshire

II.2.4) Description of the procurement

The estimated values stated in II.1.5 and II.2.6 are for the whole Framework Term, inclusive of the approximate value for extension. The estimated value in II.2.6 under Lot 1 and Lot 2 is the combined value for both Lots and not the value for each Lot, as the Council is unable to estimate the split of this value across the two Lots. The Framework Term for this Framework Agreement is an initial period of four (4) years with the option to extend for a further period(s) of up to two (2) years. Therefore, the maximum duration of this Framework Agreement could be six (6) years. The Council is awarding the Framework Agreement for this period in order to ensure continuity for Service Users and an attractive procurement for the provider market. Please note that the contract requirements will be subject to available financial resources, supplier performance and flexibility to meet changing demands. Tenderers should be aware that due to the nature of the Services provided, any Framework Agreement formed as a result of this procurement process shall be executed as a deed. Tenderers should seek independent legal advice on the implications of this prior to submitting their Tender, where appropriate.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £48,000,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

48

This contract is subject to renewal

Yes

Description of renewals

This Framework Agreement will be reviewed towards the end of the Framework Term.

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: Yes

Description of options

Option to extend the initial Framework Term for a further period or periods of up to a total of a further two (2) years, at the Council's sole discretion.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Support to Prevent Family/Placement Breakdown

Lot No

Lot 3

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services
- 85312000 - Social work services without accommodation
- 85323000 - Community health services
- 85310000 - Social work services
- 85300000 - Social work and related services
- 85311300 - Welfare services for children and young people

II.2.3) Place of performance

NUTS codes

- UKH23 - Hertfordshire

II.2.4) Description of the procurement

The estimated values stated in II.1.5 and II.2.6 are for the whole Framework Term, inclusive of the approximate value for extension. The estimated value in II.2.6 under Lot 1 and Lot 2 is the combined value for both Lots and not the value for each Lot, as the Council is unable to estimate the split of this value across the two Lots. The Framework Term for this Framework Agreement is an initial period of four (4) years with the option to extend for a further period(s) of up to two (2) years. Therefore, the maximum duration of this Framework Agreement could be six (6) years. The Council is awarding the Framework Agreement for this period in order to ensure continuity for Service Users and an attractive procurement for the provider market. Please note that the contract requirements will be subject to available financial resources, supplier performance and flexibility to meet changing demands. Tenderers should be aware that due to the nature of the Services provided, any Framework Agreement formed as a result of this procurement process shall be executed as a deed. Tenderers should seek independent legal advice on the implications of this prior to submitting their Tender, where appropriate.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £15,000,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

48

This contract is subject to renewal

Yes

Description of renewals

This Framework Agreement will be reviewed towards the end of the Framework Term.

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: Yes

Description of options

Option to extend the initial Framework Term for a further period or periods of up to a total of a further two (2) years, at the Council's sole discretion.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Support and Mentoring for Young People

Lot No

Lot 4

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services
- 85312000 - Social work services without accommodation
- 85323000 - Community health services
- 85310000 - Social work services
- 85300000 - Social work and related services
- 85311300 - Welfare services for children and young people

II.2.3) Place of performance

NUTS codes

- UKH23 - Hertfordshire

II.2.4) Description of the procurement

The estimated values stated in II.1.5 and II.2.6 are for the whole Framework Term, inclusive of the approximate value for extension. The estimated value in II.2.6 under Lot 1 and Lot 2 is the combined value for both Lots and not the value for each Lot, as the Council is unable to estimate the split of this value across the two Lots. The Framework Term for this Framework Agreement is an initial period of four (4) years with the option to extend for a further period(s) of up to two (2) years. Therefore, the maximum duration of this Framework Agreement could be six (6) years. The Council is awarding the Framework Agreement for this period in order to ensure continuity for Service Users and an attractive procurement for the provider market. Please note that the contract requirements will be subject to available financial resources, supplier performance and flexibility to meet changing demands. Tenderers should be aware that due to the nature of the Services provided, any Framework Agreement formed as a result of this procurement process shall be executed as a deed. Tenderers should seek independent legal advice on the implications of this prior to submitting their Tender, where appropriate.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £5,000,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

48

This contract is subject to renewal

Yes

Description of renewals

This Framework Agreement will be reviewed towards the end of the Framework Term.

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: Yes

Description of options

Option to extend the initial Framework Term for a further period or periods of up to a total of a further two (2) years, at the Council's sole discretion.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

Framework agreement with several operators

Envisaged maximum number of participants to the framework agreement: 100

In the case of framework agreements, provide justification for any duration exceeding 4 years:

N/A

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-004006](#)

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

27 March 2025

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 6 (from the date stated for receipt of tender)

IV.2.7) Conditions for opening of tenders

Date

27 March 2025

Local time

12:00pm

Place

<https://in-tendhost.co.uk/supplyhertfordshire.aspx/Home>

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.2) Information about electronic workflows

Electronic invoicing will be accepted

Electronic payment will be used

VI.3) Additional information

Please note Hertfordshire County Council has worked closely with its districts and partners to create a joint procurement portal called supply Hertfordshire. This portal provides an e-Tendering system which is run by In-Tend. To access this procurement opportunity please visit <https://in-tendhost.co.uk/supplyhertfordshire.aspx/Home> and follow the on-screen guidance. This is a one stage procurement process. Therefore, if you wish to be considered as a tenderer you must complete and submit a tender by the specified closing date and time. Tender submissions cannot be uploaded after this return deadline. Any clarifications regarding this opportunity must be raised through Correspondence area in the eTendering system. If you are experiencing problems In-Tend offer a help section which includes a dedicated UK support desk which can be contacted via email: support@in-tend.co.uk or Telephone: +44 1144070065 for any website/technical questions, Monday to Friday, 8:30-17:00. The Council reserves the right at any time to cease the procurement process and not award a Framework Agreement or to award only part of the opportunity described in this notice. If the Council takes up this right, then they will not be responsible for or pay the expenses or losses, which may be incurred by any organisation or tenderer as a result. The Council undertakes to hold confidential any information provided in the proposal submitted, subject to the Council's obligations under the law including the Freedom of Information Act 2000. If the organisation considers that any of the information submitted in the proposal should not be disclosed because of its sensitivity then this should be stated with the reason for considering it sensitive. The Council will then endeavour to consult with the applicant about such sensitive information when considering any request received under the Freedom of Information Act 2000 before replying to such a request. The Council reserves the right to carry out additional financial checks on all organisations bidding for this opportunity at any time during the procurement process. This is to ensure that they continue to meet the Council's requirements and remain financially viable to fulfil the requirements under the Framework Agreement. The services advertised in this notice fall under the services listed in Annex XIV to Directive 2014/24/EU of the European Parliament and of the Council and the contracting authority is not obliged to follow The Public Contracts Regulations 2015 in full. The procurement process that will apply to the services is specified in the procurement

documents accordingly. There will be no form of exclusivity or volume that is guaranteed under the resultant Framework Agreement and the Council will be entitled to enter into other contracts and arrangements with other providers for the provision of any, or all, of the requirements which are the same as, or similar to those specified under the established Framework Agreement.

VI.4) Procedures for review

VI.4.1) Review body

High Court

Royal Courts of Justice, The Strand

London

WC2A 2LL

Telephone

+44 20794760000

Country

United Kingdom

VI.4.2) Body responsible for mediation procedures

High Court

Royal Courts of Justice, The Strand

London

WC2A 2LL

Telephone

+44 20794760000

Country

United Kingdom

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

The Contracting Authority will incorporate a minimum 10 calendar day (when using electronic means) standstill period at the point information on the award of the Framework Agreement is communicated to tenderers. This period allows unsuccessful tenderers to challenge the decision to award a Framework Agreement before a Framework Agreement is executed. The Public Contracts Regulations 2015 ('Regulations') provide for aggrieved parties who have been harmed or at risk of harm by a breach of the rules to take action in the High Court (England, Wales and Northern Ireland). Any such action must be brought promptly and within the time limits as defined in the above regulations. Where a Framework Agreement has not been entered into the court may order the setting aside of the award decision or order the contracting authority to amend any document and may award damages. If the Framework Agreement has been entered into the court has the options to award damages and/or to shorten or order the Framework Agreement ineffective.

VI.4.4) Service from which information about the review procedure may be obtained

High Court

Royal Courts of Justice, The Strand

London

WC2A 2LL

Telephone

+44 20794760000

Country

United Kingdom