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Tender

Provision of Field Services Management Platform & Associated Services

SEVERN TRENT WATER LIMITED

Hafren Dyfrydwy

F05: Contract notice – utilities

Notice identifier: 2022/S 000-005002

Procurement identifier (OCID): ocds-h6vhtk-031a26

Published 22 February 2022, 4:53pm

Section I: Contracting entity

I.1) Name and addresses

SEVERN TRENT WATER LIMITED

2 St. Johns Street

COVENTRY

CV12LZ

Contact

Nasrin Mozlu

Email

Nasrin.Mozlu@severntrent.co.uk

Country

United Kingdom

NUTS code

UKG33 - Coventry

Internet address(es)

Main address

www.stwater.co.uk

I.1) Name and addresses

Hafren Dyfrydwy

Wrexham

Email

Nasrin.Mozlu@severntrent.co.uk

Country

United Kingdom

NUTS code

UKL - Wales

Internet address(es)

Main address

<https://www.stwater.co.uk/about-us/hafren-dyfrdwy/>

I.2) Information about joint procurement

The contract involves joint procurement

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<http://discovery.ariba.com/rfx/12398059>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<http://discovery.ariba.com/rfx/12398059>

Tenders or requests to participate must be submitted to the above-mentioned address

I.6) Main activity

Other activity

IT Consultancy and Delivery, IT Hardware Goods and Services, IT Software Goods and Services, Support Services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Provision of Field Services Management Platform & Associated Services

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

The procurement of a Field Services Management software platform and integration of mobile applications

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 48000000 - Software package and information systems
- 51600000 - Installation services of computers and office equipment
- 72000000 - IT services: consulting, software development, Internet and support

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

Main site or place of performance

Severn Trent Water Limited

II.2.4) Description of the procurement

This procurement process is a joint call to establish a qualification system by Severn Trent Water Limited ("STW") and Hafren Dyfrdwy Cyfyngedig ("HD") pursuant to the Utilities Contracts Regulations 2016 ("UCR 2016") Provision of a single or joint solution to integrate and implement a new Field Services Management Platform that will open access to new functionalities that will enable us to remove some SAP customizations, improve operations and exploit new capabilities.

Key capabilities of the new solution would include:

- Work Order management
- Scheduling and Dispatch (including Traffic Management)
- Mobile Application
- Security and Access
- Data and Reporting
- Demand and Capacity Management
- Integration to third party systems
- Contractor Management
- Customer management
- Simplify support and access through a SaaS solution (accessible from any device).
- Simplify the overall process.
- Tracking of mobile assets like pumps, water bowsters, vehicle cranes, compressors etc. and tie in with planning / scheduling.
- Ability to manage volumes / quantities / capacity / speed / routes on vehicles (to support ability to manage loads with multiple pick-ups and drops on different vehicle types) to support the end-to-end planning and scheduling process.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

60

This contract is subject to renewal

Yes

Description of renewals

Subject to performance and business requirements

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: Yes

Description of options

Yes up to 36 Months with a minimum of 12 months

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Negotiated procedure with prior call for competition

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

24 March 2022

Local time

2:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 60 (from the date stated for receipt of tender)

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.2) Information about electronic workflows

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

VI.4) Procedures for review

VI.4.1) Review body

Severn Trent Water

Coventry

Country

United Kingdom