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Contract

Kofax Support 2021/2022

NHS Business Services Authority

F03: Contract award notice

Notice identifier: 2021/S 000-005000

Procurement identifier (OCID): ocds-h6vhtk-029af9

Published 11 March 2021, 10:56pm

Section I: Contracting authority

I.1) Name and addresses

NHS Business Services Authority

Stella House, Goldcrest Way, Newburn Riverside, Newcastle uponTyne

Tyne and Wear

NE15 8NY

Contact

Commercial Services

Email

nhsbsa.commercialservicesteam@nhs.net

Country

United Kingdom

NUTS code

UK - UNITED KINGDOM

Internet address(es)

Main address

<https://www.nhsbsa.nhs.uk/>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Kofax Support 2021/2022

Reference number

32.21_01_07

II.1.2) Main CPV code

- 50800000 - Miscellaneous repair and maintenance services

II.1.3) Type of contract

Services

II.1.4) Short description

The award of a contract for the provision of support and maintenance services for the NHSBSA's bespoke core Intelligent Character Recognition (ICR) solution and bespoke Kofax KTT Product Suite purchased by the NHSBSA .

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £152,972.09

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKC - NORTH EAST (ENGLAND)
- UKD - NORTH WEST (ENGLAND)
- UKJ - SOUTH EAST (ENGLAND)

Main site or place of performance

Across NHSBSA sites within these areas.

II.2.4) Description of the procurement

The direct award of a contract for the provision of support and maintenance services for the NHSBSA's bespoke core Intelligent Character Recognition (ICR) solution and bespoke Kofax KTT Product Suite currently owned by the NHSBSA .

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The services can be provided only by a particular economic operator for the following reason:
 - absence of competition for technical reasons

Explanation:

The NHSBSA has previously purchased the Kofax ICR Solution made up of a bespoke product suite including KTT. This contract relates to the support and maintenance of those Kofax (KTT) products purchased by the NHSBSA.

This award does not relate to the ICR solution as the product has already been purchased and there is no requirement to replace the product. The requirement relates to the support of the products purchased by the NHSBSA.

A failure in the continued support of this service would have a catastrophic effect on the NHSBSA's ability to provide the services reliant on ICR processing.

The product owned by the NHSBSA must be supported by Kofax UK Ltd due to the bespoke nature of the product configuration and integration required to the NHSBSA systems.

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

Section V. Award of contract

Contract No

21_01_07

Title

Kofax Support 2021/2022

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

22 February 2021

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Kofax UK Limited

7 Elmwood Crockford Lane, Chineham

Basingstoke

RG24 8WG

Country

United Kingdom

NUTS code

- UKJ - SOUTH EAST (ENGLAND)

National registration number

03006365

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £152,972.09

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

NHS Business Services Authority

Stella House, Goldcrest Way, Newburn Riverside

Newcastle upon Tyne

NE15 8NY

Country

United Kingdom