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Planning

Case Management System

Norfolk County Council

F01: Prior information notice

Prior information only

Notice identifier: 2022/S 000-004994

Procurement identifier (OCID): ocids-h6vhtk-031a1e

Published 22 February 2022, 4:07pm

Section I: Contracting authority

I.1) Name and addresses

Norfolk County Council

Martineau Lane

NORWICH

NR12DH

Contact

Claire Dawson

Email

sourcingteam@norfolk.gov.uk

Country

United Kingdom

NUTS code

UKH15 - Norwich and East Norfolk

Internet address(es)

Main address

www.norfolk.gov.uk

I.3) Communication

Additional information can be obtained from the above-mentioned address

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Case Management System

Reference number

NCCT42407

II.1.2) Main CPV code

- 48100000 - Industry specific software package

II.1.3) Type of contract

Supplies

II.1.4) Short description

Norfolk County Council (NCC) uses a combined case management system to cover key elements of its roles as a minerals and waste planning authority, Highways Authority and Lead Local Flood Authority.

NCC is re-procuring its current combined case management system.

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKH15 - Norwich and East Norfolk
- UKH16 - North and West Norfolk
- UKH17 - Breckland and South Norfolk

II.2.4) Description of the procurement

Norfolk County Council (NCC) uses a combined case management system to cover key elements of its roles as a minerals and waste planning authority, Highways Authority and Lead Local Flood Authority.

NCC is re-procuring its current combined case management system.

Replacement case management system(s) must be able to manage:

- the functions of a Minerals & Waste Planning Authority
- the functions of a Lead Local Flood Authority (regulatory and consultee roles)
- the functions of a Highway Authority (including Legal Agreements and consultee role)
- a Land Charges system
- Goods Vehicle Operator Licence
- Document storage and retrieval for all areas

II.3) Estimated date of publication of contract notice

13 June 2022

Section IV. Procedure

IV.1) Description

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

Section VI. Complementary information

VI.3) Additional information

Norfolk County Council is considering whether to procure the replacement system in lots or as one system, and is interested in holding meetings with potential suppliers on a one-to-one basis to discuss a draft outline specification and how their solution could meet some or all of our requirements.

Meetings will be held via Teams on 14th and 15th March. If you are interested in taking part, please email sourcingteam@norfolk.gov.uk quoting NCCT42407 in the subject line, marked for the attention of Claire Dawson, to request a meeting.