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Contract

Provision of Technology Enabled Care Alarm Receiving Service

Renfrewshire Council

F03: Contract award notice

Notice identifier: 2024/S 000-004991

Procurement identifier (OCID): ocids-h6vhtk-042e8e

Published 14 February 2024, 4:20pm

Section I: Contracting authority

I.1) Name and addresses

Renfrewshire Council

Renfrewshire House, Cotton Street

Paisley

PA1 1JB

Email

alexandra.donaldson@renfrewshire.gov.uk

Country

United Kingdom

NUTS code

UKM83 - Inverclyde, East Renfrewshire and Renfrewshire

Internet address(es)

Main address

<http://www.renfrewshire.gov.uk>

Buyer's address

http://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA00400

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Provision of Technology Enabled Care Alarm Receiving Service

Reference number

RC-CPU-22-064

II.1.2) Main CPV code

- 79711000 - Alarm-monitoring services

II.1.3) Type of contract

Services

II.1.4) Short description

The contract is for a Technology Enabled Care Alarm Receiving Service which will be available to Service Users living within the Renfrewshire area who are in receipt of the Technology Enabled Care Service (TECS).

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 79711000 - Alarm-monitoring services
- 85300000 - Social work and related services
- 98000000 - Other community, social and personal services

II.2.3) Place of performance

NUTS codes

- UKM83 - Inverclyde, East Renfrewshire and Renfrewshire

Main site or place of performance

Renfrewshire area.

II.2.4) Description of the procurement

Renfrewshire Council, on behalf of Renfrewshire Health and Social Care Partnership is seeking a Provider to provide, monitor, manage and operate a Technology Enabled Care Alarm Receiving Service which will be available to Service Users living within the Renfrewshire area who are in receipt of the Technology Enabled Care Service (TECS).

Further information is contained within the Invitation to Tender documentation.

II.2.5) Award criteria

Quality criterion - Name: Service Provision / Weighting: 17

Quality criterion - Name: Quality Assurance / Weighting: 10

Quality criterion - Name: Service Transfer and Exit / Weighting: 7

Quality criterion - Name: Technology / Weighting: 16

Quality criterion - Name: Community Benefits / Weighting: 5

Quality criterion - Name: Fair Work First / Weighting: 5

Cost criterion - Name: Price / Weighting: 40

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-001939](#)

Section V. Award of contract

Contract No

RC-CPU-22-064

A contract/lot is awarded: No

V.1) Information on non-award

The contract/lot is not awarded

Other reasons (discontinuation of procedure)

Section VI. Complementary information

VI.3) Additional information

Tenderers are required to comply with the following:

- Specification;
- General Terms and Conditions of Contract;
- Special Conditions;
- Data Processing Agreement document.
- Cyber Security

Tenderers must complete, sign and upload the following documentation (as contained within the Supplier attachment area on PCS_T) with their tender submission:

- Acceptance and Compliance Certificate;
- Tender Declaration Certificate;
- Environmental Management;
- Equalities Questionnaire;
- Equalities Declaration;
- Tender Compliance Certificate;
- Prompt Payment Certificate;
- No Collusion Certificate;
- List of Domestic Sub-Contractors;
- H&S Questionnaire;
- Quality Management;
- Cloud Security Principles RC-CSPQ Response Form;

- Hosting Service IT Questionnaire;

Please note that all documents must be signed by an authorised signatory.

Request for Information:

Evidence of your company's insurance certificates detailing the required level of insurance's as per the levels stated within this Contract Notice and as detailed within the Invitation to Tender documentation must be uploaded within the general attachments area in Public Contract Scotland Tender Portal upon request by the Council.

Any contract awarded as a result of this tender exercise will be subject to Scots Law and the exclusive jurisdiction of the Scottish Courts.

(SC Ref:758306)

VI.4) Procedures for review

VI.4.1) Review body

See VI.4.3 below

See VI.4.3 Below

Country

United Kingdom

Internet address

<http://www.renfrewshire.gov.uk>

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

An economic operator that suffers or risks suffering, loss or damage attributable to breach of duty under the Public Contracts (Scotland) Regulations 2015 (SSI 2015/446, as amended) may bring proceedings in the Sheriff Court or the Court of Session in accordance with Regulation 88 of the 2015 Regulations.