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Tender

## **Local Healthwatch Service**

Reading Borough Council

F02: Contract notice

Notice identifier: 2022/S 000-004986

Procurement identifier (OCID): ocds-h6vhtk-031a16

Published 22 February 2022, 3:18pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Reading Borough Council

Civic Offices, Bridge Street

READING

RG1 2LU

#### **Contact**

Wilma Grant

#### **Email**

[pchub@reading.gov.uk](mailto:pchub@reading.gov.uk)

#### **Country**

United Kingdom

#### **NUTS code**

UKJ11 - Berkshire

**Internet address(es)**

Main address

[www.reading.gov.uk](http://www.reading.gov.uk)

Buyer's address

<https://in-tendhost.co.uk/readingbc.aspx/Tenders/Current>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://in-tendhost.co.uk/readingbc.aspx/Tenders/Current>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://in-tendhost.co.uk/readingbc.aspx/Tenders/Current>

Tenders or requests to participate must be submitted to the above-mentioned address

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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## Section II: Object

### II.1) Scope of the procurement

#### II.1.1) Title

Local Healthwatch Service

Reference number

RBC 00001172

#### II.1.2) Main CPV code

- 85000000 - Health and social work services

#### II.1.3) Type of contract

Services

#### II.1.4) Short description

Reading Borough Council are completing a ITT exercise for the provision of a Local Healthwatch Service. The aim of the Local Healthwatch service is to give residents and communities a stronger voice to influence and challenge how health and social care services are provided within their locality. Local Healthwatch Service covers all types of health and social care services. All functions of a Local Healthwatch Service are as detailed in the Health and Social Care Act 2012. Suppliers that would like to take part in this process are invited to •Express Interest• upon which they will be given access to the full documentation delivered through this portal. Documents can be accessed from the •My Tenders• area of this website by selecting the •View Details• button for the project. Expressions of interest will only be accepted until 15th March 2022 at 17:00. Any questions relating to this opportunity should be made via the correspondence link on this portal.

#### II.1.5) Estimated total value

Value excluding VAT: £500,000

#### II.1.6) Information about lots

This contract is divided into lots: No

### II.2) Description

**II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services

**II.2.3) Place of performance**

NUTS codes

- UKJ11 - Berkshire

**II.2.4) Description of the procurement**

Reading Borough Council are completing a ITT exercise for the provision of a Local Healthwatch Service. The aim of the Local Healthwatch service is to give residents and communities a stronger voice to influence and challenge how health and social care services are provided within their locality. Local Healthwatch Service covers all types of health and social care services. All functions of a Local Healthwatch Service are as detailed in the Health and Social Care Act 2012. Suppliers that would like to take part in this process are invited to •Express Interest• upon which they will be given access to the full documentation delivered through this portal. Documents can be accessed from the •My Tenders• area of this website by selecting the •View Details• button for the project. Expressions of interest will only be accepted until 15th March 2022 at 17:00. Any questions relating to this opportunity should be made via the correspondence link on this portal.

**II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

**II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

36

This contract is subject to renewal

Yes

Description of renewals

contract may be extended for an additional 2 years

**II.2.10) Information about variants**

Variants will be accepted: Yes

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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### **Section III. Legal, economic, financial and technical information**

#### **III.1) Conditions for participation**

##### **III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers**

List and brief description of conditions

Reading Borough Council is commissioning the delivery of a Local Healthwatch Service from 1 June 2022 for a three year contract duration (31 May 2025) with an option to extend for a further two years (31 May 2027). The aim of the Local Healthwatch service is to give residents and communities a stronger voice to influence and challenge how health and social care services are provided within their locality. Local Healthwatch Service covers all types of health and social care services. The provider will deliver Partnership working with key decision makers (including the local authority, Clinical Commissioning Groups, Local health and Wellbeing Board, CQC and Healthwatch England). It will be the independent consumer champion for health and social care to enable people of all ages and from all backgrounds to enjoy high quality care and to understand their care choices.

##### **III.1.2) Economic and financial standing**

Selection criteria as stated in the procurement documents

##### **III.1.3) Technical and professional ability**

Selection criteria as stated in the procurement documents

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### **Section IV. Procedure**

#### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

#### **IV.2) Administrative information**

##### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

15 March 2022

Local time

5:00pm

##### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

##### **IV.2.6) Minimum time frame during which the tenderer must maintain the tender**

Duration in months: 3 (from the date stated for receipt of tender)

##### **IV.2.7) Conditions for opening of tenders**

Date

24 March 2022

Local time

12:00pm

Place

Reading Borough Council via InTend portal,

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

High Court of Justice of England and Wales

7 Rolls Buildings, Fetter Lane

London

EC4A 1NL

Country

United Kingdom

Internet address

<https://courtribunalfinder.service.gov.uk/courts/rolls-building>

#### **VI.4.3) Review procedure**

Precise information on deadline(s) for review procedures

The relevant deadlines depend on the specific nature of the remedies required and are defined in Regulations 93 & 94 of the Public Contracts Regulations 2015.

#### **VI.4.4) Service from which information about the review procedure may be obtained**

The Cabinet Office

70 Whitehall

LONDON

SW1A 2AS

Country

United Kingdom

Internet address

<https://www.gov.uk/government/organisations/cabinet-office>