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Tender

Emergency Comms Platform Request for Information

Jisc

F01: Prior information notice

Call for competition

Notice identifier: 2024/S 000-004969

Procurement identifier (OCID): ocds-h6vhtk-043a28

Published 14 February 2024, 3:49pm

Section I: Contracting authority

I.1) Name and addresses

Jisc

4 Portwall Lane

Bristol

BS1 6NB

Email

procurement@jisc.ac.uk

Country

United Kingdom

Region code

UK - United Kingdom

National registration number

05747339

Internet address(es)

Main address

<https://www.jisc.ac.uk>

Buyer's address

<https://uk.eu-supply.com/ctm/Company/CompanyInformation/Index/87175>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

https://uk.eu-supply.com/app/rfq/rwlentrance_s.asp?PID=78348&B=JISC

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

https://uk.eu-supply.com/app/rfq/rwlentrance_s.asp?PID=78348&B=JISC

Tenders or requests to participate must be submitted to the above-mentioned address

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Education

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Emergency Comms Platform Request for Information

Reference number

Proc2405

II.1.2) Main CPV code

- 64216000 - Electronic message and information services

II.1.3) Type of contract

Services

II.1.4) Short description

Please note, this is a Prior Information Notice/Request for Information notice and any contract start dates and contract values are yet to be determined.

Jisc is keen to understand the marketplace for suppliers who can provide an emergency communication system.

We currently have an incumbent platform that sends alerts via email/SMS/mobile app to staff to inform them of business continuity events, facilities issues, IT outages, severe bad weather or travel disruption. It is also used to send alerts to customers regarding any ongoing major incidents.

Please read the Request for Information document for full details

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 48510000 - Communication software package
- 64212200 - Enhanced Messaging Service (EMS) services
- 64216100 - Electronic message services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

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We currently have an incumbent platform that sends alerts via email/SMS/mobile app to staff to inform them of business continuity events, facilities issues, IT outages, severe bad weather or travel disruption. It is also used to send alerts to customers regarding any ongoing major incidents.

Please read the Request for Information document for full details

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Restricted procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of expressions of interest

Date

21 March 2024

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Jisc

4 Portwall Lane

Bristol

BS1 6NB

Email

procurement@jisc.ac.uk

Country

United Kingdom