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Tender

## Local Healthwatch Service in Hillingdon

London Borough of Hillingdon

F02: Contract notice

Notice identifier: 2025/S 000-004946

Procurement identifier (OCID): ocds-h6vhtk-04deb1

Published 13 February 2025, 2:06pm

### Section I: Contracting authority

#### I.1) Name and addresses

London Borough of Hillingdon

Civic Centre, High Street,

Uxbridge

UB8 1UW

#### Email

[rverma@hillingdon.gov.uk](mailto:rverma@hillingdon.gov.uk)

#### Country

United Kingdom

#### Region code

UKI74 - Harrow and Hillingdon

#### Internet address(es)

Main address

[www.hillingdon.gov.uk](http://www.hillingdon.gov.uk)

### **I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://supplierlive.proactisp2p.com/Account/Login?cid=HILLINGDON>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://supplierlive.proactisp2p.com/Account/Login?cid=HILLINGDON>

### **I.4) Type of the contracting authority**

Regional or local authority

### **I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Local Healthwatch Service in Hillingdon

#### **II.1.2) Main CPV code**

- 85000000 - Health and social work services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The London Borough of Hillingdon is seeking a local Healthwatch Services Provider and welcomes qualified and experienced providers to tender.

The successful provider will be awarded a Contract for an initial term of 5 years extendable subject to applicable contractual terms and service review for a period of 3 years, giving a total of 8 years (the Term). The values of this notice include the optional extension period too.

The Service Provider will be responsible for ensuring delivery of the eight statutory functions for the local Healthwatch as prescribed under section 221 of the Local Government and Public Involvement in Health Act, 2007, as amended by the Health and Social Care Act, 2012 and the Health and Care Act, 2022. The statutory functions will apply to all population groups in Hillingdon, including children, young people, adults and carers.

It is a legal requirement under section 222 of the Local Government and Public Involvement in Health Act, 2007, that the local Healthwatch provider must be made with a body corporate which is a social enterprise. A body will be a social enterprise if it acts for the benefit of the community and it satisfies such criteria as may be prescribed by regulations made by the Secretary of State.

For full details please review the tender documentation available within Proactis.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

## **II.2) Description**

### **II.2.3) Place of performance**

NUTS codes

- UKI74 - Harrow and Hillingdon

### **II.2.4) Description of the procurement**

The London Borough of Hillingdon is seeking a local Healthwatch Services Provider and welcomes qualified and experienced providers to tender.

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The Council is frontloading the budget and paying £150,000 in Year 1 and £122,000 in Years 2 to 5. The value of the budget will be frozen for Years 2 and 3. The frontloading to support mobilisation is related to TUPE costs and the Council reserves the right to align the Year 1 budget to that of subsequent years in the event that staff do not exercise their TUPE rights. Where this happens the annual value of the contract will be frozen for Years 1 and 2.

Tender Submission due in no later than 12:00 hours on Monday 17th March 2025

For full details please review the tender documentation available within Proactis.

<https://supplierlive.proactisp2p.com/Account/Login?cid=HILLINGDON>

### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 80%

Quality criterion - Name: Price / Weighting: 20%

Price - Weighting: 20%

**II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

96

This contract is subject to renewal

Yes

Description of renewals

5 years initial term with the optional extension period of a further 3 years

**II.2.10) Information about variants**

Variants will be accepted: No

**II.2.11) Information about options**

Options: No

**II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

10 March 2025

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.7) Conditions for opening of tenders**

Date

17 March 2025

Local time

12:00pm

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Royal Courts of Justice

Strand

London

WC2A 2LL

Country

United Kingdom