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Tender

Soft Facilities Management Service

Onward Group Limited

F02: Contract notice

Notice identifier: 2021/S 000-004940

Procurement identifier (OCID): ocds-h6vhtk-029abd

Published 11 March 2021, 12:39pm

The closing date and time has been changed to:

12 April 2021, 2:00pm

See the [change notice](#).

Section I: Contracting authority

I.1) Name and addresses

Onward Group Limited

Renaissance Court, Didsbury, Manchester M21 7QY

Manchester

M21 7QY

Contact

Denise Watson

Email

procurement@onward.co.uk

Telephone

+44 1513302653

Country

United Kingdom

NUTS code

UKD - NORTH WEST (ENGLAND)

Internet address(es)

Main address

www.onward.co.uk

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://in-tendhost.co.uk/onwardhomes.aspx/Home>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://in-tendhost.co.uk/onwardhomes.aspx/Home>

Tenders or requests to participate must be submitted to the above-mentioned address

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Housing and community amenities

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Soft Facilities Management Service

Reference number

OG-P984

II.1.2) Main CPV code

- 90910000 - Cleaning services

II.1.3) Type of contract

Services

II.1.4) Short description

Cleaning and window Cleaning throughout the Onward Group properties.

II.1.5) Estimated total value

Value excluding VAT: £3,500,000

II.1.6) Information about lots

This contract is divided into lots: Yes

Tenders may be submitted for all lots

II.2) Description

II.2.1) Title

Commercial Offices Cleaning Services

Lot No

1

II.2.2) Additional CPV code(s)

- 90919200 - Office cleaning services

II.2.3) Place of performance

NUTS codes

- UKD - NORTH WEST (ENGLAND)

II.2.4) Description of the procurement

The Authority is seeking to appoint suitably qualified and experienced contractor(s) who can supply Cleaning (the "Services") to Commercial offices. These offices are spread out throughout Onward's 3 regions which are Merseyside, Greater Manchester and Lancashire. This is for an initial term of 3 years plus optional 1 year plus 1 year extensions

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

60

This contract is subject to renewal

No

II.2.9) Information about the limits on the number of candidates to be invited

Envisaged minimum number: 5

Maximum number: 8

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: Yes

Description of options

1 year plus 1 year extension at the discretion of Onward

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

The Contracting Authority reserves the right not to award any contract pursuant to this procurement exercise and/or to abandon this procurement exercise at any time and/or to award a contract for part of the services at its sole discretion. The Contracting Authority shall have no liability whatsoever to any applicant or tenderer as a result of its exercise of that discretion.

II.2) Description

II.2.1) Title

Commercial Offices Window Cleaning Services

Lot No

2

II.2.2) Additional CPV code(s)

- 90911000 - Accommodation, building and window cleaning services

II.2.3) Place of performance

NUTS codes

- UKD - NORTH WEST (ENGLAND)

II.2.4) Description of the procurement

The Authority is seeking to appoint suitably qualified and experienced contractor(s) who can supply Window Cleaning (the "Services") to Commercial offices. These offices are spread out throughout Onward's 3 regions which are Merseyside, Greater Manchester and Lancashire. This is for an initial term of 3 years plus optional 1 year plus 1 year extensions

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement

documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

60

This contract is subject to renewal

No

II.2.9) Information about the limits on the number of candidates to be invited

Envisaged minimum number: 5

Maximum number: 8

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: Yes

Description of options

1 year plus 1 year extensions at the discretion of Onward

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

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II.2) Description

II.2.1) Title

Cleaning Services for Lancashire, Bolton & Bury

Lot No

3

II.2.2) Additional CPV code(s)

- 90910000 - Cleaning services
- 90911200 - Building-cleaning services
- 90911100 - Accommodation cleaning services

II.2.3) Place of performance

NUTS codes

- UKD - NORTH WEST (ENGLAND)

II.2.4) Description of the procurement

The Authority is seeking to appoint suitably qualified and experienced contractor(s) who can supply Cleaning (the "Services") to Multi-Tenanted General let properties, Sheltered & Supported accommodation and Leasehold properties. These properties are spread out throughout Lancashire., Bolton & Bury. This is for an initial term of 3 years plus optional 1 year plus 1 year extensions

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

60

This contract is subject to renewal

No

II.2.9) Information about the limits on the number of candidates to be invited

Envisaged minimum number: 5

Maximum number: 8

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: Yes

Description of options

1 year plus 1 year extensions at Onwards discretion

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

The Contracting Authority reserves the right not to award any contract pursuant to this procurement exercise and/or to abandon this procurement exercise at any time and/or to award a contract for part of the services at its sole discretion. The Contracting Authority shall have no liability whatsoever to any applicant or tenderer as a result of its exercise of that discretion.

II.2) Description

II.2.1) Title

Window Cleaning for Lancashire, Bolton & Bury

Lot No

4

II.2.2) Additional CPV code(s)

- 90911000 - Accommodation, building and window cleaning services

II.2.3) Place of performance

NUTS codes

- UKD - NORTH WEST (ENGLAND)

II.2.4) Description of the procurement

The Authority is seeking to appoint suitably qualified and experienced contractor(s) who can supply Window Cleaning (the "Services") to Multi-Tenanted General let properties, Sheltered & Supported accommodation and Leasehold properties. These properties are spread out throughout Lancashire., Bolton & Bury. This is for an initial term of 3 years plus optional 1 year plus 1 year extensions

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

60

This contract is subject to renewal

No

II.2.9) Information about the limits on the number of candidates to be invited

Envisaged minimum number: 5

Maximum number: 8

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: Yes

Description of options

1 year plus 1 year extensions at Onwards discretion

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

The Contracting Authority reserves the right not to award any contract pursuant to this procurement exercise and/or to abandon this procurement exercise at any time and/or to award a contract for part of the services at its sole discretion. The Contracting Authority shall have no liability whatsoever to any applicant or tenderer as a result of its exercise of that discretion.

II.2) Description

II.2.1) Title

Cleaning Services for Greater Manchester

Lot No

5

II.2.2) Additional CPV code(s)

- 90910000 - Cleaning services
- 90911200 - Building-cleaning services
- 90911100 - Accommodation cleaning services

II.2.3) Place of performance

NUTS codes

- UKD - NORTH WEST (ENGLAND)

II.2.4) Description of the procurement

The Authority is seeking to appoint suitably qualified and experienced contractor(s) who can supply Cleaning (the "Services") to Multi-Tenanted General let properties, Sheltered & Supported accommodation and Leasehold properties. These properties are spread out throughout Greater Manchester. This is for an initial term of 3 years plus optional 1 year plus 1 year extensions

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

60

This contract is subject to renewal

No

II.2.9) Information about the limits on the number of candidates to be invited

Envisaged minimum number: 5

Maximum number: 8

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: Yes

Description of options

1 year plus 1 year extensions at Onwards discretion

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

The Contracting Authority reserves the right not to award any contract pursuant to this procurement exercise and/or to abandon this procurement exercise at any time and/or to award a contract for part of the services at its sole discretion. The Contracting Authority shall have no liability whatsoever to any applicant or tenderer as a result of its exercise of that discretion.

II.2) Description

II.2.1) Title

Window Cleaning for Greater Manchester

Lot No

6

II.2.2) Additional CPV code(s)

- 90911000 - Accommodation, building and window cleaning services

II.2.3) Place of performance

NUTS codes

- UKD - NORTH WEST (ENGLAND)

II.2.4) Description of the procurement

The Authority is seeking to appoint suitably qualified and experienced contractor(s) who can supply Window Cleaning (the "Services") to Multi-Tenanted General let properties, Sheltered & Supported accommodation and Leasehold properties. These properties are spread out throughout Greater Manchester. This is for an initial term of 3 years plus optional 1 year plus 1 year extensions

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

60

This contract is subject to renewal

No

II.2.9) Information about the limits on the number of candidates to be invited

Envisaged minimum number: 5

Maximum number: 8

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: Yes

Description of options

1 year plus 1 year extensions at Onwards discretion

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

The Contracting Authority reserves the right not to award any contract pursuant to this procurement exercise and/or to abandon this procurement exercise at any time and/or to award a contract for part of the services at its sole discretion. The Contracting Authority shall have no liability whatsoever to any applicant or tenderer as a result of its exercise of that discretion.

II.2) Description

II.2.1) Title

Cleaning Services for Merseyside

Lot No

7

II.2.2) Additional CPV code(s)

- 90910000 - Cleaning services
- 90911200 - Building-cleaning services
- 90911100 - Accommodation cleaning services

II.2.3) Place of performance

NUTS codes

- UKD - NORTH WEST (ENGLAND)

II.2.4) Description of the procurement

The Authority is seeking to appoint suitably qualified and experienced contractor(s) who can supply Cleaning (the "Services") to Multi-Tenanted General let properties, Sheltered & Supported accommodation and Leasehold properties. These properties are spread out throughout Merseyside. This is for an initial term of 3 years plus optional 1 year plus 1 year extensions

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

60

This contract is subject to renewal

No

II.2.9) Information about the limits on the number of candidates to be invited

Envisaged minimum number: 5

Maximum number: 8

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: Yes

Description of options

1 year plus 1 year extensions at Onwards discretion

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

The Contracting Authority reserves the right not to award any contract pursuant to this procurement exercise and/or to abandon this procurement exercise at any time and/or to award a contract for part of the services at its sole discretion. The Contracting Authority shall have no liability whatsoever to any applicant or tenderer as a result of its exercise of that discretion.

II.2) Description

II.2.1) Title

Window Cleaning for Merseyside

Lot No

8

II.2.2) Additional CPV code(s)

- 90911000 - Accommodation, building and window cleaning services

II.2.3) Place of performance

NUTS codes

- UKD - NORTH WEST (ENGLAND)

II.2.4) Description of the procurement

The Authority is seeking to appoint suitably qualified and experienced contractor(s) who can supply Cleaning (the "Services") to Multi-Tenanted General let properties, Sheltered & Supported accommodation and Leasehold properties. These properties are spread out throughout Merseyside. This is for an initial term of 3 years plus optional 1 year plus 1 year extensions

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

60

This contract is subject to renewal

No

II.2.9) Information about the limits on the number of candidates to be invited

Envisaged minimum number: 5

Maximum number: 8

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: Yes

Description of options

1 year plus 1 year extensions at Onwards discretion

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

The Contracting Authority reserves the right not to award any contract pursuant to this procurement exercise and/or to abandon this procurement exercise at any time and/or to award a contract for part of the services at its sole discretion. The Contracting Authority shall have no liability whatsoever to any applicant or tenderer as a result of its exercise of that discretion.

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions

Please see selection questionnaire

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

III.2) Conditions related to the contract

III.2.2) Contract performance conditions

The Contracting Authority anticipates that the Business Transfers Directive 2001/23/EC as implemented by the Transfer of Undertakings (Protection of Employment) Regulations 2006, will apply to the transfer of personnel from the incumbent contractor / contracting authority under this procurement. The contracting authority's detailed requirements will be set out in the Contract Documents.

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Restricted procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Originally published as:

Date

8 April 2021

Local time

2:00pm

Changed to:

Date

12 April 2021

Local time

2:00pm

See the [change notice](#).

IV.2.3) Estimated date of dispatch of invitations to tender or to participate to selected candidates

4 May 2021

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.2) Information about electronic workflows

Electronic invoicing will be accepted

Electronic payment will be used

VI.3) Additional information

Under the Public Services (Social Value) Act 2012 the contracting authority must consider:(a) How what is proposed to be procured might improve the economic, social and environmental well-being of the area where it exercises its functions; and(b) How, in conducting the process of procurement, it might act with a view to securing that improvement. Accordingly, the subject matter of the contract has been scoped to take into account the priorities of the contracting authority relating to economic, social and environmental well-being. These priorities are described in the procurement documents.

VI.4) Procedures for review

VI.4.1) Review body

High Court of England and Wales

Royal Courts of Justice, Strand

London

WC1A 2LL

Country

United Kingdom

VI.4.2) Body responsible for mediation procedures

High Court of England and Wales

Royal Courts of Justice, Strand

London

WC1A 2LL

Country

United Kingdom

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

The Contracting Authority will observe a standstill period following the award of the Contract and will conduct itself in respect of any appeals in accordance with the Public Contract Regulations 2015.

VI.4.4) Service from which information about the review procedure may be obtained

Cabinet Office

70 Whitehall

Manchester

SW1A 2AS

Country

United Kingdom