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Tender

## **Soft Facilities Management Service**

Onward Group Limited

F02: Contract notice

Notice identifier: 2021/S 000-004940

Procurement identifier (OCID): ocids-h6vhtk-029abd

Published 11 March 2021, 12:39pm

The closing date and time has been changed to:

**12 April 2021, 2:00pm**

See the [change notice](#).

## **Section I: Contracting authority**

### **I.1) Name and addresses**

Onward Group Limited

Renaissance Court, Didsbury, Manchester M21 7QY

Manchester

M21 7QY

### **Contact**

Denise Watson

### **Email**

[procurement@onward.co.uk](mailto:procurement@onward.co.uk)

**Telephone**

+44 1513302653

**Country**

United Kingdom

**NUTS code**

UKD - NORTH WEST (ENGLAND)

**Internet address(es)**

Main address

[www.onward.co.uk](http://www.onward.co.uk)

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://in-tendhost.co.uk/onwardhomes.aspx/Home>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://in-tendhost.co.uk/onwardhomes.aspx/Home>

Tenders or requests to participate must be submitted to the above-mentioned address

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Housing and community amenities

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Soft Facilities Management Service

Reference number

OG-P984

#### **II.1.2) Main CPV code**

- 90910000 - Cleaning services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Cleaning and window Cleaning throughout the Onward Group properties.

#### **II.1.5) Estimated total value**

Value excluding VAT: £3,500,000

#### **II.1.6) Information about lots**

This contract is divided into lots: Yes

Tenders may be submitted for all lots

### **II.2) Description**

#### **II.2.1) Title**

Commercial Offices Cleaning Services

Lot No

1

**II.2.2) Additional CPV code(s)**

- 90919200 - Office cleaning services

**II.2.3) Place of performance**

NUTS codes

- UKD - NORTH WEST (ENGLAND)

**II.2.4) Description of the procurement**

The Authority is seeking to appoint suitably qualified and experienced contractor(s) who can supply Cleaning (the "Services") to Commercial offices. These offices are spread out throughout Onward's 3 regions which are Merseyside, Greater Manchester and Lancashire. This is for an initial term of 3 years plus optional 1 year plus 1 year extensions

**II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

**II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

60

This contract is subject to renewal

No

**II.2.9) Information about the limits on the number of candidates to be invited**

Envisaged minimum number: 5

Maximum number: 8

**II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: Yes

Description of options

1 year plus 1 year extension at the discretion of Onward

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2.14) Additional information**

The Contracting Authority reserves the right not to award any contract pursuant to this procurement exercise and/or to abandon this procurement exercise at any time and/or to award a contract for part of the services at its sole discretion. The Contracting Authority shall have no liability whatsoever to any applicant or tenderer as a result of its exercise of that discretion.

## **II.2) Description**

### **II.2.1) Title**

Commercial Offices Window Cleaning Services

Lot No

2

### **II.2.2) Additional CPV code(s)**

- 90911000 - Accommodation, building and window cleaning services

### **II.2.3) Place of performance**

NUTS codes

- UKD - NORTH WEST (ENGLAND)

#### **II.2.4) Description of the procurement**

The Authority is seeking to appoint suitably qualified and experienced contractor(s) who can supply Window Cleaning (the "Services") to Commercial offices. These offices are spread out throughout Onward's 3 regions which are Merseyside, Greater Manchester and Lancashire. This is for an initial term of 3 years plus optional 1 year plus 1 year extensions

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

60

This contract is subject to renewal

No

#### **II.2.9) Information about the limits on the number of candidates to be invited**

Envisaged minimum number: 5

Maximum number: 8

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: Yes

Description of options

1 year plus 1 year extensions at the discretion of Onward

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2.14) Additional information**

The Contracting Authority reserves the right not to award any contract pursuant to this procurement exercise and/or to abandon this procurement exercise at any time and/or to award a contract for part of the services at its sole discretion. The Contracting Authority shall have no liability whatsoever to any applicant or tenderer as a result of its exercise of that discretion.

## **II.2) Description**

### **II.2.1) Title**

Cleaning Services for Lancashire, Bolton & Bury

Lot No

3

### **II.2.2) Additional CPV code(s)**

- 90910000 - Cleaning services
- 90911200 - Building-cleaning services
- 90911100 - Accommodation cleaning services

### **II.2.3) Place of performance**

NUTS codes

- UKD - NORTH WEST (ENGLAND)

### **II.2.4) Description of the procurement**

The Authority is seeking to appoint suitably qualified and experienced contractor(s) who can supply Cleaning (the "Services") to Multi-Tenanted General let properties, Sheltered & Supported accommodation and Leasehold properties. These properties are spread out throughout Lancashire., Bolton & Bury. This is for an initial term of 3 years plus optional 1 year plus 1 year extensions

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

60

This contract is subject to renewal

No

### **II.2.9) Information about the limits on the number of candidates to be invited**

Envisaged minimum number: 5

Maximum number: 8

### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: Yes

Description of options

1 year plus 1 year extensions at Onwards discretion

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2.14) Additional information**

The Contracting Authority reserves the right not to award any contract pursuant to this procurement exercise and/or to abandon this procurement exercise at any time and/or to



award a contract for part of the services at its sole discretion. The Contracting Authority shall have no liability whatsoever to any applicant or tenderer as a result of its exercise of that discretion.

## **II.2) Description**

### **II.2.1) Title**

Window Cleaning for Lancashire, Bolton & Bury

Lot No

4

### **II.2.2) Additional CPV code(s)**

- 90911000 - Accommodation, building and window cleaning services

### **II.2.3) Place of performance**

NUTS codes

- UKD - NORTH WEST (ENGLAND)

### **II.2.4) Description of the procurement**

The Authority is seeking to appoint suitably qualified and experienced contractor(s) who can supply Window Cleaning (the "Services") to Multi-Tenanted General let properties, Sheltered & Supported accommodation and Leasehold properties. These properties are spread out throughout Lancashire., Bolton & Bury. This is for an initial term of 3 years plus optional 1 year plus 1 year extensions

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

60

This contract is subject to renewal

No

### **II.2.9) Information about the limits on the number of candidates to be invited**

Envisaged minimum number: 5

Maximum number: 8

### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: Yes

Description of options

1 year plus 1 year extensions at Onwards discretion

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2.14) Additional information**

The Contracting Authority reserves the right not to award any contract pursuant to this procurement exercise and/or to abandon this procurement exercise at any time and/or to award a contract for part of the services at its sole discretion. The Contracting Authority shall have no liability whatsoever to any applicant or tenderer as a result of its exercise of that discretion.

## **II.2) Description**

### **II.2.1) Title**

Cleaning Services for Greater Manchester

Lot No

5

**II.2.2) Additional CPV code(s)**

- 90910000 - Cleaning services
- 90911200 - Building-cleaning services
- 90911100 - Accommodation cleaning services

**II.2.3) Place of performance**

NUTS codes

- UKD - NORTH WEST (ENGLAND)

**II.2.4) Description of the procurement**

The Authority is seeking to appoint suitably qualified and experienced contractor(s) who can supply Cleaning (the "Services") to Multi-Tenanted General let properties, Sheltered & Supported accommodation and Leasehold properties. These properties are spread out throughout Greater Manchester. This is for an initial term of 3 years plus optional 1 year plus 1 year extensions

**II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

**II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

60

This contract is subject to renewal

No

**II.2.9) Information about the limits on the number of candidates to be invited**

Envisaged minimum number: 5

Maximum number: 8

### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: Yes

Description of options

1 year plus 1 year extensions at Onwards discretion

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2.14) Additional information**

The Contracting Authority reserves the right not to award any contract pursuant to this procurement exercise and/or to abandon this procurement exercise at any time and/or to award a contract for part of the services at its sole discretion. The Contracting Authority shall have no liability whatsoever to any applicant or tenderer as a result of its exercise of that discretion.

## **II.2) Description**

### **II.2.1) Title**

Window Cleaning for Greater Manchester

Lot No

6

### **II.2.2) Additional CPV code(s)**

- 90911000 - Accommodation, building and window cleaning services

### **II.2.3) Place of performance**

NUTS codes

- UKD - NORTH WEST (ENGLAND)

#### **II.2.4) Description of the procurement**

The Authority is seeking to appoint suitably qualified and experienced contractor(s) who can supply Window Cleaning (the "Services") to Multi-Tenanted General let properties, Sheltered & Supported accommodation and Leasehold properties. These properties are spread out throughout Greater Manchester. This is for an initial term of 3 years plus optional 1 year plus 1 year extensions

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

60

This contract is subject to renewal

No

#### **II.2.9) Information about the limits on the number of candidates to be invited**

Envisaged minimum number: 5

Maximum number: 8

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: Yes

Description of options

1 year plus 1 year extensions at Onwards discretion

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2.14) Additional information**

The Contracting Authority reserves the right not to award any contract pursuant to this procurement exercise and/or to abandon this procurement exercise at any time and/or to award a contract for part of the services at its sole discretion. The Contracting Authority shall have no liability whatsoever to any applicant or tenderer as a result of its exercise of that discretion.

## **II.2) Description**

### **II.2.1) Title**

Cleaning Services for Merseyside

Lot No

7

### **II.2.2) Additional CPV code(s)**

- 90910000 - Cleaning services
- 90911200 - Building-cleaning services
- 90911100 - Accommodation cleaning services

### **II.2.3) Place of performance**

NUTS codes

- UKD - NORTH WEST (ENGLAND)

### **II.2.4) Description of the procurement**

The Authority is seeking to appoint suitably qualified and experienced contractor(s) who can supply Cleaning (the "Services") to Multi-Tenanted General let properties, Sheltered &

Supported accommodation and Leasehold properties. These properties are spread out throughout Merseyside. This is for an initial term of 3 years plus optional 1 year plus 1 year extensions

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

60

This contract is subject to renewal

No

### **II.2.9) Information about the limits on the number of candidates to be invited**

Envisaged minimum number: 5

Maximum number: 8

### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: Yes

Description of options

1 year plus 1 year extensions at Onwards discretion

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2.14) Additional information**

The Contracting Authority reserves the right not to award any contract pursuant to this procurement exercise and/or to abandon this procurement exercise at any time and/or to award a contract for part of the services at its sole discretion. The Contracting Authority shall have no liability whatsoever to any applicant or tenderer as a result of its exercise of that discretion.

## **II.2) Description**

### **II.2.1) Title**

Window Cleaning for Merseyside

Lot No

8

### **II.2.2) Additional CPV code(s)**

- 90911000 - Accommodation, building and window cleaning services

### **II.2.3) Place of performance**

NUTS codes

- UKD - NORTH WEST (ENGLAND)

### **II.2.4) Description of the procurement**

The Authority is seeking to appoint suitably qualified and experienced contractor(s) who can supply Cleaning (the "Services") to Multi-Tenanted General let properties, Sheltered & Supported accommodation and Leasehold properties. These properties are spread out throughout Merseyside. This is for an initial term of 3 years plus optional 1 year plus 1 year extensions

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**



Duration in months

60

This contract is subject to renewal

No

### **II.2.9) Information about the limits on the number of candidates to be invited**

Envisaged minimum number: 5

Maximum number: 8

### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: Yes

Description of options

1 year plus 1 year extensions at Onwards discretion

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2.14) Additional information**

The Contracting Authority reserves the right not to award any contract pursuant to this procurement exercise and/or to abandon this procurement exercise at any time and/or to award a contract for part of the services at its sole discretion. The Contracting Authority shall have no liability whatsoever to any applicant or tenderer as a result of its exercise of that discretion.

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## **Section III. Legal, economic, financial and technical information**

### **III.1) Conditions for participation**

#### **III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers**

List and brief description of conditions

Please see selection questionnaire

#### **III.1.2) Economic and financial standing**

Selection criteria as stated in the procurement documents

#### **III.1.3) Technical and professional ability**

Selection criteria as stated in the procurement documents

### **III.2) Conditions related to the contract**

#### **III.2.2) Contract performance conditions**

The Contracting Authority anticipates that the Business Transfers Directive 2001/23/EC as implemented by the Transfer of Undertakings (Protection of Employment) Regulations 2006, will apply to the transfer of personnel from the incumbent contractor / contracting authority under this procurement. The contracting authority's detailed requirements will be set out in the Contract Documents.

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Restricted procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

## **IV.2) Administrative information**

### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Originally published as:

Date

8 April 2021

Local time

2:00pm

Changed to:

Date

12 April 2021

Local time

2:00pm

See the [change notice](#).

### **IV.2.3) Estimated date of dispatch of invitations to tender or to participate to selected candidates**

4 May 2021

### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.2) Information about electronic workflows**

Electronic invoicing will be accepted

Electronic payment will be used

### **VI.3) Additional information**

Under the Public Services (Social Value) Act 2012 the contracting authority must consider:(a) How what is proposed to be procured might improve the economic, social and environmental well-being of the area where it exercises its functions; and(b) How, in conducting the process of procurement, it might act with a view to securing that improvement. Accordingly, the subject matter of the contract has been scoped to take into account the priorities of the contracting authority relating to economic, social and environmental well-being. These priorities are described in the procurement documents.

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

High Court of England and Wales

Royal Courts of Justice, Strand

London

WC1A 2LL

Country

United Kingdom

#### **VI.4.2) Body responsible for mediation procedures**

High Court of England and Wales

Royal Courts of Justice, Strand

London

WC1A 2LL

Country

United Kingdom

### **VI.4.3) Review procedure**

Precise information on deadline(s) for review procedures

The Contracting Authority will observe a standstill period following the award of the Contract and will conduct itself in respect of any appeals in accordance with the Public Contract Regulations 2015.

### **VI.4.4) Service from which information about the review procedure may be obtained**

Cabinet Office

70 Whitehall

Manchester

SW1A 2AS

Country

United Kingdom