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Contract

Newcastle Home Care

Newcastle City Council

F03: Contract award notice

Notice identifier: 2023/S 000-004933

Procurement identifier (OCID): ocds-h6vhtk-0318d9

Published 17 February 2023, 3:53pm

Section I: Contracting authority

I.1) Name and addresses

Newcastle City Council

Cherry Wood

NEWCASTLE-UPON-TYNE

NE64NW

Contact

Nina Dixon

Email

Nina.dixon@newcastle.gov.uk

Country

United Kingdom

Region code

UKC22 - Tyneside

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

www.newcastle.gov.uk

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Newcastle Home Care

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

Newcastle City Council has retendered its Home Care framework. Condensing its current three frameworks (Generalist, Citywide and specialist) into a single offer for the City. The Council is committed to the delivery of a quality, responsive easy to access home care service that maximises people's ability to live independently and safely in their own homes and as part of their community. The focus has been on co-designing a new model of home care, moving away from a traditional time and task model which is delivered by providers to residents to a more flexible and responsive offer. Making the shift from a model that was 'being delivered by them to us' to 'delivered by them with us' and which looks at and includes our links to community - social model/ co-design asset-based approaches model. We have developed a new and sustainable model of service delivery that will ensure people receive the right care, at the right time and in the right place that will help them live long, happy, and healthy lives. This Framework will target the following groups of people who meet the national eligibility criteria and reside within the City of Newcastle: • Older People aged 65 years and over, • People with Mental Health needs aged 18 years and over, • People with Physical Disabilities, including sensory impairment aged 18 years and over, • People aged 18 years and over with specific needs, for example (but not restricted to) dementia, a learning disability, end-of-life, palliative care, sudden onset brain injury or acquired brain injury. The Framework incorporates the following four lots, and we have appointed 3 successful providers to each Zone: • North (Lot 1) • East (Lot 2) • Inner West (Lot 3) • Outer West (Lot 4)

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £71,854,531

II.2) Description

II.2.1) Title

North

Lot No

1

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKC - North East (England)

II.2.4) Description of the procurement

The supply of Home Care services to people in their own homes

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

II.2) Description

II.2.1) Title

East

Lot No

2

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKC - North East (England)

II.2.4) Description of the procurement

The supply of Home Care services to people in their own homes

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

II.2) Description

II.2.1) Title

Inner West

Lot No

3

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKC - North East (England)

II.2.4) Description of the procurement

The supply of home care services to people in their own homes

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

II.2) Description

II.2.1) Title

Outer West

Lot No

4

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKC - North East (England)

II.2.4) Description of the procurement

The supply of home care services to people in their own homes

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2022/S 000-004669](#)

Section V. Award of contract

Lot No

1

Title

North

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 June 2022

V.2.2) Information about tenders

Number of tenders received: 11

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Lincoln Health Care

Newcastle Upon Tyne

Country

United Kingdom

NUTS code

- UKC - North East (England)

Companies House

04821522

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £7,866,292

Section V. Award of contract

Lot No

1

Title

North

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 June 2022

V.2.2) Information about tenders

Number of tenders received: 11

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Be Caring Limited

Newcastle Upon Tyne

Country

United Kingdom

NUTS code

- UKC - North East (England)

Companies House

05367714

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £7,866,292

Section V. Award of contract

Lot No

1

Title

North

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 June 2022

V.2.2) Information about tenders

Number of tenders received: 11

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Careline Home Care Limited

Nottingham

Country

United Kingdom

NUTS code

- UKC - North East (England)

Companies House

03571286

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £7,866,292

Section V. Award of contract

Lot No

2

Title

East

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 June 2022

V.2.2) Information about tenders

Number of tenders received: 7

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

St Anthony of Padua Community Association

Newcastle Upon Tyne

Country

United Kingdom

NUTS code

- UKC - North East (England)

Companies House

02025848

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £7,525,182

Section V. Award of contract

Lot No

2

Title

East

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 June 2022

V.2.2) Information about tenders

Number of tenders received: 7

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Hales Group Ltd

Peterborough

Country

United Kingdom

NUTS code

- UKC - North East (England)

Companies House

3756814

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £7,525,182

Section V. Award of contract

Lot No

2

Title

East

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 June 2022

V.2.2) Information about tenders

Number of tenders received: 7

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Dale Care Limited

Durham

Country

United Kingdom

NUTS code

- UKC - North East (England)

Companies House

02795946

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £7,525,182

Section V. Award of contract

Lot No

3

Title

Inner West

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 June 2022

V.2.2) Information about tenders

Number of tenders received: 8

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Kay Care Services

Newcastle Upon Tyne

Country

United Kingdom

NUTS code

- UKC - North East (England)

Companies House

03286133

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £7,265,274

Section V. Award of contract

Lot No

3

Title

Inner West

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 June 2022

V.2.2) Information about tenders

Number of tenders received: 8

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

EveryDay Care and Support Limited

North Shields

Country

United Kingdom

NUTS code

- UKC - North East (England)

Companies House

07739755

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £7,265,274

Section V. Award of contract

Lot No

3

Title

Inner West

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 June 2022

V.2.2) Information about tenders

Number of tenders received: 8

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Springfield Home Care Services Limited

Leeds

Country

United Kingdom

NUTS code

- UKC - North East (England)

Companies House

3742352

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £7,265,274

Section V. Award of contract

Lot No

4

Title

Outer West

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 June 2022

V.2.2) Information about tenders

Number of tenders received: 7

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Life and Care Solutions Limited

Whickham

Country

United Kingdom

NUTS code

- UKC - North East (England)

Companies House

08511729

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £7,768,560

Section V. Award of contract

Lot No

4

Title

Outer West

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 June 2022

V.2.2) Information about tenders

Number of tenders received: 7

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

KD Care Services Ltd

Newcastle Upon Tyne

Country

United Kingdom

NUTS code

- UKC - North East (England)

Companies House

12753153

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £7,768,560

Section V. Award of contract

Lot No

4

Title

Outer West

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 June 2022

V.2.2) Information about tenders

Number of tenders received: 7

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

My Homecare Assistance Ltd

Consett

Country

United Kingdom

NUTS code

- UKC - North East (England)

Companies House

08965397

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £7,768,560

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Newcastle City Council

Newcastle Upon Tyne

Country

United Kingdom