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Tender

C338026 Community Dental Management System

Harrogate and District NHS Foundation Trust

F02: Contract notice

Notice identifier: 2025/S 000-004931

Procurement identifier (OCID): ocds-h6vhtk-04dea9

Published 13 February 2025, 1:24pm

Section I: Contracting authority

I.1) Name and addresses

Harrogate and District NHS Foundation Trust

Harrogate District Hospital, Lancaster Park Road

Harrogate

HG2 7SX

Contact

Holly Lobb

Email

holly.lobb@nhs.net

Country

United Kingdom

Region code

UKE12 - East Riding of Yorkshire

Internet address(es)

Main address

<https://www.hdft.nhs.uk>

Buyer's address

<https://www.hdft.nhs.uk>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://health-family.force.com/s/Welcome>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://health-family.force.com/s/Welcome>

Tenders or requests to participate must be submitted to the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://health-family.force.com/s/Welcome>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

C338026 Community Dental Management System

Reference number

C338026

II.1.2) Main CPV code

- 48000000 - Software package and information systems

II.1.3) Type of contract

Supplies

II.1.4) Short description

Harrogate and District NHS Foundation Trust is issuing this Invitation to Tender (“ITT”) for the provision of a Community Dental Management Software. The Community Dental Services is a specialised service that provides dental treatment to children and adults, who because of additional needs such as learning disabilities, physical disabilities or vulnerability, are unable to access general dental care. The current dental management system was installed in 2014 and became unsupported from March 2024, requiring the delivery of a new solution that supports our strategic priorities.

The Authority also has an optional requirement for Maxillo Facial/Orthodontic module, that we may wish to procure during the life of the contract at the price quoted in the commercial schedule.

For more information, please download the ITT documents from the Documents section.

II.1.5) Estimated total value

Value excluding VAT: £150,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 72260000 - Software-related services
- 48814200 - Patient-administration system
- 48814400 - Clinical information system
- 48180000 - Medical software package

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

Main site or place of performance

Harrogate and District NHS Foundation Trust, HG2 7SX

II.2.4) Description of the procurement

Harrogate and District NHS Foundation Trust is issuing this Invitation to Tender (“ITT”) for the provision of a Community Dental Management Software. The Community Dental Services is a specialised service that provides dental treatment to children and adults, who because of additional needs such as learning disabilities, physical disabilities or vulnerability, are unable to access general dental care. The current dental management system was installed in 2014 and became unsupported from March 2024, requiring the delivery of a new solution that supports our strategic priorities.

The Authority also has an optional requirement for Maxillo Facial/Orthodontic module, that we may wish to procure during the life of the contract at the price quoted in the commercial schedule.

For more information, please download the ITT documents from the Documents section.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement

documents

II.2.6) Estimated value

Value excluding VAT: £150,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

1 June 2025

End date

31 May 2030

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

For more information, please download documents available at <https://health-family.force.com/s/Welcome> and search for Project reference: C338026 Community Dental Management Software

Response deadline: 10:00 Thursday 17th March 2025

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

17 March 2025

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Tender must be valid until: 16 June 2025

IV.2.7) Conditions for opening of tenders

Date

13 February 2025

Local time

2:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: Yes

VI.4) Procedures for review

VI.4.1) Review body

High Court and Court of Appeal of England and Wales

Strand

London

WC2A 2LL

Email

internationalrelationsjudicialoffice@judiciary.uk

Country

United Kingdom

Internet address

<https://www.judiciary.uk/>