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Tender

Provision of Access Management service: servicing, maintenance and repairs

Curo Places Limited

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-004929

Procurement identifier (OCID): ocids-h6vhtk-060a36

Published 20 January 2026, 3:27pm

Scope

Reference

CURO - 00000401

Description

Access Management service

Curo wish to appoint a single contractor to carry out works comprising of a programme of servicing and maintenance (planned preventative maintenance), remedials, call out reactive repairs and reactive installations/upgrades across Curo's Access Control assets.

For this contracts, Access Control assets include:

- Powered Doors
- Powered Gates
- Powered Barriers

- Powered Shutters
- Salto Locks
- Intercoms

These assets require regular servicing and maintenance to ensure that they are kept safe, operational and are fit for purpose. In addition to servicing and maintenance the Contractor will be required to attend ad-hoc callouts when required to fault find as and when issues arise, and to deliver the necessary reactive repairs. From time-to-time assets may require replacing or upgrading, which will also be under the purview of this contract, however, Curo does not have a planned programme of replacements/upgrades and so the contractor will deliver replacements/upgrades only when the need arises.

The Contract Term will be for an initial period of 3 years, with two x 12-month optional extensions to be exercised at Curo's sole discretion.

Curo is tendering for the provision of the above requirement. The closing date for receipt of your expression of interest is given in the box below entitled - Date documents can be requested until.

Important information: This tender is being conducted through the Curo supplier portal and all documentation is only available via this portal.

Once you have registered and expressed interest in the project, all applicable documents are normally published to the secure area within 24 hours (via clicking on `My Tenders`). If after this time you have not received your email advising the tender documents have been published to the secure area, then contact the Procurement Team by sending a message through the correspondence function. An email will be sent to the `Publish Email` address supplied at registration when the documents have been published. You will then be able to login to the secure area and download/view the tender documents.

Submissions must be made via the web site. All documents should be uploaded to the website, then be sure to press the Red button "SUBMIT RETURN" (You may need to scroll the screen down to see this button). You will then receive a receipt (print & retain a copy of this receipt and this is your confirmation of your submission). The tender status will then confirm your documents have been submitted.

System Guidance is available

at: <https://in-tendhost.co.uk/curo/asp/onlinehelp.asp?help=helpoverview> or via the In-tend Support Desk (number located in `Help` section).

Please Note: Documents will be published automatically to the secure area on the e-tendering website following an expression of interest.

Total value (estimated)

- £1,000,000 excluding VAT
- £1,200,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 July 2026 to 30 June 2029
- Possible extension to 30 June 2031
- 5 years

Description of possible extension:

Two x 1 year extensions

Main procurement category

Services

CPV classifications

- 50710000 - Repair and maintenance services of electrical and mechanical building installations
- 50712000 - Repair and maintenance services of mechanical building installations
- 51100000 - Installation services of electrical and mechanical equipment
- 51120000 - Installation services of mechanical equipment

- 71333000 - Mechanical engineering services
- 71334000 - Mechanical and electrical engineering services

Submission

Enquiry deadline

16 February 2026, 4:00pm

Tender submission deadline

16 February 2026, 4:00pm

Submission address and any special instructions

<https://in-tendhost.co.uk/curo/aspx/Home>

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

1 June 2026

Award criteria

Name	Description	Type
Simple description	Quality/Technical 60% Cost/Price 40% See Evaluation Methodology Document in Tender Pack for Full Details	Price

Weighting description

Quality/Technical 60%

Cost/Price 40%

See Evaluation Methodology Document in Tender Pack for Full Details

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Open procedure

Documents

Associated tender documents

<https://in-tendhost.co.uk/curo/aspx/Home>

Tenderers must register on Curo's In-tend platform and search for the project 'Supply and Installation of Door Entry Fob Readers and Fobs (CURO - 00000393)' to express an interest in the project and access the tender documents.

All tender documents can be accessed free of charge at the following address: <https://in-tendhost.co.uk/curo/aspx/Home>.

For more information on Curo please visit Curo's website at the following address <https://www.curo-group.co.uk/work-for-us/contract-opportunities-tenders/>

Contracting authority

Curo Places Limited

- Public Procurement Organisation Number: PGWN-1556-MMBG

The Maltings, River Place, Lower Bristol Road

Bath

BA2 1EP

United Kingdom

Contact name: Matt Steele

Email: procurement@curo-group.co.uk

Region: UKK12 - Bath and North East Somerset, North Somerset and South Gloucestershire

Organisation type: Public authority - sub-central government