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Contract

Citizens and Money Advice Services

Comhairle nan Eilean Siar

F03: Contract award notice

Notice identifier: 2021/S 000-004910

Procurement identifier (OCID): ocds-h6vhtk-029a9f

Published 11 March 2021, 9:16am

Section I: Contracting authority

I.1) Name and addresses

Comhairle nan Eilean Siar

Council Offices, Sandwick Road

Stornoway

HS1 2BW

Email

contracts@cne-siar.gov.uk

Telephone

+44 1851600501

Fax

+44 1851705349

Country

United Kingdom

NUTS code

UKM64 - Na h-Eileanan Siar (Western Isles)

Internet address(es)

Main address

<http://www.cne-siar.gov.uk>

Buyer's address

http://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA00262

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Citizens and Money Advice Services

II.1.2) Main CPV code

- 98000000 - Other community, social and personal services

II.1.3) Type of contract

Services

II.1.4) Short description

The provision of comprehensive Citizen and Money Advice for the Western Isles.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £690,000

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKM64 - Na h-Eileanan Siar (Western Isles)

Main site or place of performance

Western Isles Area

II.2.4) Description of the procurement

The provision of comprehensive Citizen and Money Advice for the Western Isles.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 100

Price - Weighting: 0

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

Previous testing of the market has not resulted in any suitable expressions of interest as the requirement for previous experience in consumer advice and personal money advice services (which would be required as a minimum should we go out to open tender) would not be met. This follows several previous tendering exercises where only the incumbent supplier submitted an offer.

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2020/S 240-595010](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

8 March 2021

V.2.2) Information about tenders

Number of tenders received: 1

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 1

Number of tenders received by electronic means: 0

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Western Isles Citizens Advice Service

41-43 Westview Terrace, Stornoway

Isle of Lewis

HS1 2HP

Telephone

+44 1851705727

Country

United Kingdom

NUTS code

- UKM64 - Na h-Eileanan Siar (Western Isles)

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £690,000

Section VI. Complementary information

VI.3) Additional information

The Comhairle has consistently recognised the need for an independent Citizens and Money Advice Service within the Outer Hebrides and over the years has funded money advice and citizens advice services through a third party. The Comhairle requires that the provider will:

- provide a general information and advice service to the public throughout the Western Isles local authority (Comhairle nan Eilean Siar) area, with fixed premises in Stornoway, Castlebay, Tarbert and Balivanich;
- provide a welfare benefits, housing advice, homelessness advice, debt advice and general advice service to the public throughout the Western Isles local authority area;
- provide a specialised money advice service to the general public throughout the Western Isles local authority area;
- provide an appropriate Bilingual Service;
- observe, and operate to, the quality standards required for membership of Citizens Advice Scotland or equivalent standard; and
- attract and apply for external funding to support related advice activities

(SC Ref:647207)

VI.4) Procedures for review

VI.4.1) Review body

Stornoway Sheriff Court

9 Lewis Street

Stornoway

Country

United Kingdom

Internet address

<http://www.cne-siar.gov.uk>