This is a published notice on the Find a Tender service: <a href="https://www.find-tender.service.gov.uk/Notice/004890-2021">https://www.find-tender.service.gov.uk/Notice/004890-2021</a>

**Planning** 

# **Debt Resolution Services**

The Minister for the Cabinet Office acting through Crown Commercial Service

F01: Prior information notice

Prior information only

Notice identifier: 2021/S 000-004890

Procurement identifier (OCID): ocds-h6vhtk-029a8b

Published 10 March 2021, 10:56pm

# **Section I: Contracting authority**

## I.1) Name and addresses

The Minister for the Cabinet Office acting through Crown Commercial Service

9th Floor, The Capital Building, Old Hall Street

Liverpool

**L3 9PP** 

### **Email**

supplier@crowncommercial.gov.uk

### **Telephone**

+44 3450103503

### Country

**United Kingdom** 

#### **NUTS** code

### **UK - UNITED KINGDOM**

## Internet address(es)

Main address

https://www.gov.uk/ccs

# I.2) Information about joint procurement

The contract is awarded by a central purchasing body

# I.3) Communication

Additional information can be obtained from the above-mentioned address

# I.4) Type of the contracting authority

Ministry or any other national or federal authority

# I.5) Main activity

Other activity

Public procurement

# **Section II: Object**

## II.1) Scope of the procurement

### II.1.1) Title

**Debt Resolution Services** 

Reference number

RM6226

### II.1.2) Main CPV code

• 79940000 - Collection agency services

### II.1.3) Type of contract

Services

#### II.1.4) Short description

Crown Commercial Service, as the Authority, intends to put in place an agreement for the provision of Debt Resolution Services for use by all UK public sector bodies.

The key core services may include;

- Debt Prevention Services
- Managed Debt Collection Services (managing multiple collection agencies)
- Debt collection agency Services (including International Collections)
- Enforcement / warrant recovery services
- Debt Analytics (including open-banking and complimentary data and analytics)
- Data aggregation and analysis services
- Debt analytics / solutions software and integration
- Spend Recovery Analysis
- Debt Business Process Outsourcing

- Fraud and Error Prevention and Analysis
- Debt advice and guidance services

The lot structure of this framework will be determined as a result of the market engagement.

Further information is included in the Additional Information section VI.3.

### II.1.5) Estimated total value

Value excluding VAT: £550,000,000

### II.1.6) Information about lots

This contract is divided into lots: No

## II.2) Description

### II.2.2) Additional CPV code(s)

- 48440000 Financial analysis and accounting software package
- 66170000 Financial consultancy, financial transaction processing and clearing-house services
- 66171000 Financial consultancy services
- 71621000 Technical analysis or consultancy services
- 72000000 IT services: consulting, software development, Internet and support
- 72212100 Industry specific software development services
- 72212211 Platform interconnectivity software development services
- 72212400 Business transaction and personal business software development services
- 72212440 Financial analysis and accounting software development services
- 72212441 Financial analysis software development services
- 72212442 Financial systems software development services
- 72212443 Accounting software development services
- 72212460 Analytical, scientific, mathematical or forecasting software development services
- 72212461 Analytical or scientific software development services

- 72212462 Mathematical or forecasting software development services
- 72212480 Sales, marketing and business intelligence software development services
- 72212482 Business intelligence software development services
- 72212610 Database software development services
- 72212730 Security software development services
- 72212731 File security software development services
- 72212732 Data security software development services
- 72212900 Miscellaneous software development services and computer systems
- 72212990 Spreadsheets and enhancement software development services
- 72220000 Systems and technical consultancy services
- 72221000 Business analysis consultancy services
- 72225000 System quality assurance assessment and review services
- 72300000 Data services
- 72310000 Data-processing services
- 72311000 Computer tabulation services
- 72311100 Data conversion services
- 72312000 Data entry services
- 72312100 Data preparation services
- 72312200 Optical character recognition services
- 72313000 Data capture services
- 72314000 Data collection and collation services
- 72315000 Data network management and support services
- 72315100 Data network support services
- 72315200 Data network management services
- 72316000 Data analysis services
- 72317000 Data storage services

- 72318000 Data transmission services
- 72319000 Data supply services
- 72320000 Database services
- 72321000 Added-value database services
- 72322000 Data management services
- 72330000 Content or data standardization and classification services
- 73000000 Research and development services and related consultancy services
- 73100000 Research and experimental development services
- 73110000 Research services
- 73120000 Experimental development services
- 73200000 Research and development consultancy services
- 73210000 Research consultancy services
- 73220000 Development consultancy services
- 73300000 Design and execution of research and development
- 75000000 Administration, defence and social security services
- 75100000 Administration services
- 75110000 General public services
- 75112000 Administrative services for business operations
- 75120000 Administrative services of agencies
- 75130000 Supporting services for the government
- 75131000 Government services
- 79100000 Legal services
- 79110000 Legal advisory and representation services
- 79111000 Legal advisory services
- 79112000 Legal representation services
- 79140000 Legal advisory and information services

- 79200000 Accounting, auditing and fiscal services
- 79210000 Accounting and auditing services
- 79211000 Accounting services
- 79211100 Bookkeeping services
- 79211200 Compilation of financial statements services
- 79212000 Auditing services
- 79212100 Financial auditing services
- 79212200 Internal audit services
- 79212400 Fraud audit services
- 79223000 Custom broker services
- 79311400 Economic research services
- 79313000 Performance review services
- 79330000 Statistical services
- 79342400 Auction services
- 79342410 Electronic auction services
- 79400000 Business and management consultancy and related services
- 79410000 Business and management consultancy services
- 79411000 General management consultancy services
- 79412000 Financial management consultancy services
- 79500000 Office-support services
- 79510000 Telephone-answering services
- 79511000 Telephone operator services
- 79512000 Call centre
- 79570000 Mailing-list compilation and mailing services
- 79571000 Mailing services
- 79620000 Supply services of personnel including temporary staff

- 79621000 Supply services of office personnel
- 79700000 Investigation and security services
- 79720000 Investigation services
- 79721000 Detective agency services
- 79940000 Collection agency services
- 79994000 Contract administration services

### II.2.3) Place of performance

**NUTS** codes

• UK - UNITED KINGDOM

# II.2.4) Description of the procurement

**Debt Resolution Services** 

# II.3) Estimated date of publication of contract notice

5 April 2021

# Section IV. Procedure

# **IV.1) Description**

# IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

# **Section VI. Complementary information**

## VI.3) Additional information

This Prior Information Notice (PIN) is for information only. This PIN replaces the previous PIN issued on the 01/07/2020 under OJEU Notice Reference 2020-041425.

Please note that for this and all new UK procurement opportunities which are launched after 23:00 on 31 December 2020, CCS will be required to publish notices relating to those procurements on the new UK Find a Tender Service (FTS). Notices will not be published on Tenders Electronic Daily (TED).

You are therefore advised to monitor FTS and Contracts Finder for the notification of the release of the ITT documents for this procurement.

FTS, <u>www.find-tender.service.gov.uk</u> will go live and available for public use from 23:00 on 31 December 2020.

Further information can be found at <a href="https://www.gov.uk/guidance/public-sector-procurement-from-1-january-2021">https://www.gov.uk/guidance/public-sector-procurement-from-1-january-2021</a>