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Contract

## **RM6126 DPS Call Off Contract for Rapid Literature Review: Improvement Cultures - Research 1**

Care Quality Commission

F03: Contract award notice

Notice identifier: 2023/S 000-004888

Procurement identifier (OCID): ocids-h6vhtk-029a8d

Published 17 February 2023, 12:56pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Care Quality Commission

Citygate, Gallowgate

Newcastle upon Tyne

NE1 4PA

#### **Contact**

Commercial and Contracts Team

#### **Email**

[commercialcontracts@cqc.org.uk](mailto:commercialcontracts@cqc.org.uk)

#### **Country**

United Kingdom

#### **Region code**

UK - United Kingdom

**Internet address(es)**

Main address

<https://www.cqc.org.uk/>

Buyer's address

<https://www.cqc.org.uk/>

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Health

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

RM6126 DPS Call Off Contract for Rapid Literature Review: Improvement Cultures - Research 1

Reference number

CQC EP&S 025

**II.1.2) Main CPV code**

- 73200000 - Research and development consultancy services

**II.1.3) Type of contract**

Services

**II.1.4) Short description**

DPS Call-Off contract for Rapid Literature Review: Improvement Cultures - Research 1.

This procurement was undertaken through the CCS Research and Insights Dynamic Marketplace DPS (RM6126) following a further competition process.

The contract is awarded for a total period of 5 months.

Total Awarded Value is maximum of all charges.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £39,094

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 79000000 - Business services: law, marketing, consulting, recruitment, printing and security

#### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

#### **II.2.4) Description of the procurement**

This procurement was undertaken through the CCS Research and Insights Dynamic Marketplace Dynamic Purchasing Agreement (RM6126). The Call-Off contract was awarded following a further competition process.

The Contractor will be undertaking a rapid literature review focusing on improvement cultures in health and adult social care.

This rapid review should look at what good improvement cultures look like in health and adult social care services and what is required for these to develop, as well as to consider any potential theories of improvement that may underpin our understanding. The review should seek to:

- 1) Determine and comment on the breadth and volume of existing research
- 2) Synthesise what is already known about the role of culture in improvement in health and adult social care
- 3) Define the characteristics (e.g. capabilities, resource, capacity, skills, systems, process, leadership etc.) of a good improvement culture within health and adult social care

providers/services and what is needed for such a culture to develop

4) Outline the barriers to good improvement cultures

5) Reflect on how existing research can be used to inform CQC's assessment of improvement cultures, and how we can encourage the development of good improvement cultures in health and adult social care services

6) Identify gaps in literature to inform further primary research that would be of value to CQC.

#### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 70

Price - Weighting: 30

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Restricted procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2021/S 000-027493](#)

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## **Section V. Award of contract**

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

25 January 2023

#### **V.2.2) Information about tenders**

Number of tenders received: 3

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 3

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

SQW Limited

Oxford Centre for Innovation, New Road

Oxford

OX1 1BY

Country

United Kingdom

NUTS code

- UKJ14 - Oxfordshire

National registration number

01701564

Internet address

[www.sqw.co.uk](http://www.sqw.co.uk)

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £39,094

Total value of the contract/lot: £39,094

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**Section VI. Complementary information**

**VI.4) Procedures for review**

**VI.4.1) Review body**

High Court (Technology and Construction Court)

Rolls Building, Fetter Lane

London

EC4A 1NL

Country

United Kingdom

Internet address

<https://www.gov.uk/courts-tribunals/technology-and-construction-court>