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Contract

RM6126 DPS Call Off Contract for Rapid Literature Review: Improvement Cultures - Research 1

Care Quality Commission

F03: Contract award notice

Notice identifier: 2023/S 000-004888

Procurement identifier (OCID): ocds-h6vhtk-029a8d

Published 17 February 2023, 12:56pm

Section I: Contracting authority

I.1) Name and addresses

Care Quality Commission

Citygate, Gallowgate

Newcastle upon Tyne

NE1 4PA

Contact

Commercial and Contracts Team

Email

commercialcontracts@cqc.org.uk

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

<https://www.cqc.org.uk/>

Buyer's address

<https://www.cqc.org.uk/>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

RM6126 DPS Call Off Contract for Rapid Literature Review: Improvement Cultures - Research 1

Reference number

CQC EP&S 025

II.1.2) Main CPV code

- 73200000 - Research and development consultancy services

II.1.3) Type of contract

Services

II.1.4) Short description

DPS Call-Off contract for Rapid Literature Review: Improvement Cultures - Research 1.

This procurement was undertaken through the CCS Research and Insights Dynamic Marketplace DPS (RM6126) following a further competition process.

The contract is awarded for a total period of 5 months.

Total Awarded Value is maximum of all charges.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £39,094

II.2) Description

II.2.2) Additional CPV code(s)

- 79000000 - Business services: law, marketing, consulting, recruitment, printing and security

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

This procurement was undertaken through the CCS Research and Insights Dynamic Marketplace Dynamic Purchasing Agreement (RM6126). The Call-Off contract was awarded following a further competition process.

The Contractor will be undertaking a rapid literature review focusing on improvement cultures in health and adult social care.

This rapid review should look at what good improvement cultures look like in health and adult social care services and what is required for these to develop, as well as to consider any potential theories of improvement that may underpin our understanding. The review should seek to:

- 1) Determine and comment on the breadth and volume of existing research
- 2) Synthesise what is already known about the role of culture in improvement in health and adult social care
- 3) Define the characteristics (e.g. capabilities, resource, capacity, skills, systems, process, leadership etc.) of a good improvement culture within health and adult social care

providers/services and what is needed for such a culture to develop

4) Outline the barriers to good improvement cultures

5) Reflect on how existing research can be used to inform CQC's assessment of improvement cultures, and how we can encourage the development of good improvement cultures in health and adult social care services

6) Identify gaps in literature to inform further primary research that would be of value to CQC.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 70

Price - Weighting: 30

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Restricted procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2021/S 000-027493](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

25 January 2023

V.2.2) Information about tenders

Number of tenders received: 3

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 3

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

SQW Limited

Oxford Centre for Innovation, New Road

Oxford

OX1 1BY

Country

United Kingdom

NUTS code

- UKJ14 - Oxfordshire

National registration number

01701564

Internet address

www.sqw.co.uk

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £39,094

Total value of the contract/lot: £39,094

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

High Court (Technology and Construction Court)

Rolls Building, Fetter Lane

London

EC4A 1NL

Country

United Kingdom

Internet address

<https://www.gov.uk/courts-tribunals/technology-and-construction-court>