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Contract

Oracle Fusion Third Party Support Services

Historic Environment Scotland

F03: Contract award notice

Notice identifier: 2024/S 000-004879

Procurement identifier (OCID): ocds-h6vhtk-03f584

Published 14 February 2024, 9:54am

Section I: Contracting authority

I.1) Name and addresses

Historic Environment Scotland

Longmore House, Salisbury Place

Edinburgh

EH9 1SH

Email

procurement@hes.scot

Country

United Kingdom

NUTS code

UKM75 - Edinburgh, City of

Internet address(es)

Main address

<http://historicensevironment.scot>

Buyer's address

https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA00164

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.4) Type of the contracting authority

Other type

Non-Departmental Public Body

I.5) Main activity

Other activity

Heritage, Conservation, Built Environment, Tourism

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Oracle Fusion Third Party Support Services

Reference number

HES/C/4224

II.1.2) Main CPV code

- 72261000 - Software support services

II.1.3) Type of contract

Services

II.1.4) Short description

Oracle Fusion Third Party Support Services

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £40,400

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKM75 - Edinburgh, City of

II.2.4) Description of the procurement

Historic Environment Scotland implemented Oracle Fusion Cloud Software as a Service (SaaS) in October 2020 with the following modules:

- Human Capital Management (HCM)

Core HR, Employee Self Service, Manager Self Service and Payroll

- Enterprise Resource Planning (ERP)

General Ledger (including Budget scenarios), Accounts Payable, Accounts Receivable, Cash Management, Expenses, Self-service Purchasing, Procurement, Intercompany Accounting, Tax

- Reports & Analytics

OTBI, BI Publisher, Financial Reporting Centre including Smartview.

Our in-house Oracle Fusion support team has developed an in-depth understanding of Fusion and our configuration however, there are areas where we would benefit from the support of a third-party partner especially around complex issue/error resolution, new developments and specialist knowledge areas such as payroll fast formulas, payroll elements and financial tax configuration.

HES is seeking to appoint a Supplier to provide third party support services for Oracle Fusion Software as a Service (SaaS) for the implemented modules detailed above covering more technical issues where our Fusion Support Team haven't been able to address themselves or with Oracle support. This support will be flexible, dependent on need and undertaken in collaboration with our Fusion Support Team to agreed response and resolution times.

II.2.5) Award criteria

Quality criterion - Name: Technical / Weighting: 60

Price - Weighting: 40

II.2.11) Information about options

Options: Yes

Description of options

The Contracting Authority reserves the right to request additional deliveries by the successful Tenderer, either intended as partial replacement of supplies or installations or as extensions of existing supplies and installations.

The Contracting Authority may at its sole discretion exercise this option.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-024469](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

7 February 2024

V.2.2) Information about tenders

Number of tenders received: 6

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 6

Number of tenders received by electronic means: 6

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

de Novo Consulting Services Limited

Merlin House, Langstone Business Park

Newport

NP18 2HJ

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £40,400

Section VI. Complementary information

VI.3) Additional information

(SC Ref:757589)

VI.4) Procedures for review

VI.4.1) Review body

Edinburgh Sheriff Court

Edinburgh

Country

United Kingdom