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Tender

Adult Health Improvement Service IT system

Kent Community Health NHS Foundation Trust

F02: Contract notice

Notice identifier: 2022/S 000-004878

Procurement identifier (OCID): ocds-h6vhtk-0319aa

Published 21 February 2022, 6:40pm

Section I: Contracting authority

I.1) Name and addresses

Kent Community Health NHS Foundation Trust

110/120 Upper Pemberton, Eureka Park, Kennington

Ashford

TN25 4AZ

Contact

Mrs Danielle Cotton

Email

daniellecotton@nhs.net

Telephone

+44 1233667840

Country

United Kingdom

NUTS code

UKJ4 - Kent

Internet address(es)

Main address

<http://www.kentcht.nhs.uk>

Buyer's address

<http://www.kentcht.nhs.uk>

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.3) Communication

Access to the procurement documents is restricted. Further information can be obtained at

<https://procontract.due-north.com>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://procontract.due-north.com>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Adult Health Improvement Service IT system

Reference number

DN578194

II.1.2) Main CPV code

- 48000000 - Software package and information systems

II.1.3) Type of contract

Supplies

II.1.4) Short description

This notification sets out the opportunity to tender for the contract to provide an Adult Health Improvement (AHI) Service Data Management system which will record all outcomes from clients who access a service to support them to give up smoking, lose weight or work through a lifestyle plan. The service aims to help users with leading healthier lifestyles and prevent long term ill health through behaviour Change.

The process will allow suppliers to bid for two separate lots;

Lot 1; manage data and information related to the stop smoking service

Lot 2; manage data and information related to the weight loss & lifestyle services.

The system offered to Kent Community Health NHS Foundation Trust for each Lot must enable the service to:

- book appointments
- Record an initial assessment and service eligibility
- record client demographic information
- record SMART goals

- to record on a system when a client has been signposted to external services help signpost clients to other services that are accessible to them
- to auto populate the referral form for internal signposting within the Adult Health Improvement service
- further to the initial assessment record stipulated, all other appointments should be recorded and linked to reflect the client's journey through the service.
- to record and capture all data in relation to an intervention programme, including a client's initial appointment, each session throughout the programme, the final appointment, as well as any follow up outcomes.
- record follow up appointments, to complete final assessments and set exit goals
- measure long term behaviour change outputs
- record outcomes at 6- and 12-months following discharge from the service
- produce commissioner reports detailing activity against service pathway KPI's
- produce a report in line with government mandated report such as; department of health smoking cessation return and adult weight management return
- the ability to build reports and pull data extracts
- record / make referrals direct from the system
- have the ability to send text messages
- have the ability to produce letter templates and secure emails
- have the ability to record consent options

Due to the requirements of the service the requirement needs to be fulfilled by a supplier which can offer an established off-the-shelf solution that will enable a swift and robust implementation. All systems offered through this process should be tried and tested within a clinical environment to ensure minimum impact on patient care.

The contract is to be provided for a minimum of 3 years with the option to extend for a further 7 years in tranches of 24 +24 +12+12+12 Months

II.1.5) Estimated total value

Value excluding VAT: £450,000

II.1.6) Information about lots

This contract is divided into lots: Yes

Tenders may be submitted for all lots

II.2) Description

II.2.1) Title

Lot No

1

II.2.2) Additional CPV code(s)

- 48180000 - Medical software package
- 48600000 - Database and operating software package

II.2.3) Place of performance

NUTS codes

- UKJ4 - Kent

II.2.4) Description of the procurement

Lot 1; manage data and information related to the stop smoking service

The system offered to Kent Community Health NHS Foundation Trust for each Lot must enable the service to:

- book appointments
- Record an initial assessment and service eligibility
- record client demographic information
- record SMART goals
- to record on a system when a client has been signposted to external services help signpost clients to other services that are accessible to them

- to auto populate the referral form for internal signposting within the Adult Health Improvement service
- further to the initial assessment record stipulated, all other appointments should be recorded and linked to reflect the client's journey through the service.
- to record and capture all data in relation to an intervention programme, including a client's initial appointment, each session throughout the programme, the final appointment, as well as any follow up outcomes.
- record follow up appointments, to complete final assessments and set exit goals
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- the ability to build reports and pull data extracts
- record / make referrals direct from the system
- have the ability to send text messages
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- have the ability to record consent options

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

120

This contract is subject to renewal

Yes

Description of renewals

The contract is to be provided for a minimum of 36 months (3 years) with the option to extend for a further 7 years in tranches of 24 +24 +12+12+12 Months

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot No

2

II.2.2) Additional CPV code(s)

- 48180000 - Medical software package
- 48600000 - Database and operating software package

II.2.3) Place of performance

NUTS codes

- UKJ4 - Kent

II.2.4) Description of the procurement

Lot 2; manage data and information related to the weight loss & lifestyle services.

The system offered to Kent Community Health NHS Foundation Trust for each Lot must enable the service to:

- book appointments
- Record an initial assessment and service eligibility
- record client demographic information
- record SMART goals
- to record on a system when a client has been signposted to external services help signpost clients to other services that are accessible to them
- to auto populate the referral form for internal signposting within the Adult Health Improvement service
- further to the initial assessment record stipulated, all other appointments should be recorded and linked to reflect the client's journey through the service.
- to record and capture all data in relation to an intervention programme, including a client's initial appointment, each session throughout the programme, the final appointment, as well as any follow up outcomes.
- record follow up appointments, to complete final assessments and set exit goals
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- record outcomes at 6- and 12-months following discharge from the service
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Options: No

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Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Restricted procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

4 April 2022

Local time

5:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.4) Procedures for review

VI.4.1) Review body

Kent Community Health NHS Foundation Trust

Ashford

TN25 4AZ

Country

United Kingdom