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Tender

## **Adult Health Improvement Service IT system**

Kent Community Health NHS Foundation Trust

F02: Contract notice

Notice identifier: 2022/S 000-004878

Procurement identifier (OCID): ocids-h6vhtk-0319aa

Published 21 February 2022, 6:40pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Kent Community Health NHS Foundation Trust

110/120 Upper Pemberton, Eureka Park, Kennington

Ashford

TN25 4AZ

#### **Contact**

Mrs Dannielle Cotton

#### **Email**

[danniellecotton@nhs.net](mailto:danniellecotton@nhs.net)

#### **Telephone**

+44 1233667840

#### **Country**

United Kingdom

**NUTS code**

UKJ4 - Kent

**Internet address(es)**

Main address

<http://www.kentcht.nhs.uk>

Buyer's address

<http://www.kentcht.nhs.uk>

**I.2) Information about joint procurement**

The contract is awarded by a central purchasing body

**I.3) Communication**

Access to the procurement documents is restricted. Further information can be obtained at

<https://procontract.due-north.com>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://procontract.due-north.com>

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Health

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Adult Health Improvement Service IT system

Reference number

DN578194

#### **II.1.2) Main CPV code**

- 48000000 - Software package and information systems

#### **II.1.3) Type of contract**

Supplies

#### **II.1.4) Short description**

This notification sets out the opportunity to tender for the contract to provide an Adult Health Improvement (AHI) Service Data Management system which will record all outcomes from clients who access a service to support them to give up smoking, lose weight or work through a lifestyle plan. The service aims to help users with leading healthier lifestyles and prevent long term ill health through behaviour Change.

The process will allow suppliers to bid for two separate lots;

Lot 1; manage data and information related to the stop smoking service

Lot 2; manage data and information related to the weight loss & lifestyle services.

The system offered to Kent Community Health NHS Foundation Trust for each Lot must enable the service to:

- book appointments
- Record an initial assessment and service eligibility
- record client demographic information
- record SMART goals

- to record on a system when a client has been signposted to external services help signpost clients to other services that are accessible to them
- to auto populate the referral form for internal signposting within the Adult Health Improvement service
- further to the initial assessment record stipulated, all other appointments should be recorded and linked to reflect the client's journey through the service.
- to record and capture all data in relation to an intervention programme, including a client's initial appointment, each session throughout the programme, the final appointment, as well as any follow up outcomes.
- record follow up appointments, to complete final assessments and set exit goals
- measure long term behaviour change outputs
- record outcomes at 6- and 12-months following discharge from the service
- produce commissioner reports detailing activity against service pathway KPI's
- produce a report in line with government mandated report such as; department of health smoking cessation return and adult weight management return
- the ability to build reports and pull data extracts
- record / make referrals direct from the system
- have the ability to send text messages
- have the ability to produce letter templates and secure emails
- have the ability to record consent options

Due to the requirements of the service the requirement needs to be fulfilled by a supplier which can offer an established off-the-shelf solution that will enable a swift and robust implementation. All systems offered through this process should be tried and tested within a clinical environment to ensure minimum impact on patient care.

The contract is to be provided for a minimum of 3 years with the option to extend for a further 7 years in tranches of 24 +24 +12+12+12 Months

#### **II.1.5) Estimated total value**

Value excluding VAT: £450,000

### **II.1.6) Information about lots**

This contract is divided into lots: Yes

Tenders may be submitted for all lots

## **II.2) Description**

### **II.2.1) Title**

Lot No

1

### **II.2.2) Additional CPV code(s)**

- 48180000 - Medical software package
- 48600000 - Database and operating software package

### **II.2.3) Place of performance**

NUTS codes

- UKJ4 - Kent

### **II.2.4) Description of the procurement**

Lot 1; manage data and information related to the stop smoking service

The system offered to Kent Community Health NHS Foundation Trust for each Lot must enable the service to:

- book appointments
- Record an initial assessment and service eligibility
- record client demographic information
- record SMART goals
- to record on a system when a client has been signposted to external services help signpost clients to other services that are accessible to them

- to auto populate the referral form for internal signposting within the Adult Health Improvement service
- further to the initial assessment record stipulated, all other appointments should be recorded and linked to reflect the client's journey through the service.
- to record and capture all data in relation to an intervention programme, including a client's initial appointment, each session throughout the programme, the final appointment, as well as any follow up outcomes.
- record follow up appointments, to complete final assessments and set exit goals
- measure long term behaviour change outputs
- record outcomes at 6- and 12-months following discharge from the service
- produce commissioner reports detailing activity against service pathway KPI's
- produce a report in line with government mandated report such as; department of health smoking cessation return
- the ability to build reports and pull data extracts
- record / make referrals direct from the system
- have the ability to send text messages
- have the ability to produce letter templates and secure emails
- have the ability to record consent options

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

120

This contract is subject to renewal

Yes

Description of renewals

The contract is to be provided for a minimum of 36 months (3 years) with the option to extend for a further 7 years in tranches of 24 +24 +12+12+12 Months

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2) Description**

#### **II.2.1) Title**

Lot No

2

#### **II.2.2) Additional CPV code(s)**

- 48180000 - Medical software package
- 48600000 - Database and operating software package

#### **II.2.3) Place of performance**

NUTS codes

- UKJ4 - Kent

#### **II.2.4) Description of the procurement**

Lot 2; manage data and information related to the weight loss & lifestyle services.

The system offered to Kent Community Health NHS Foundation Trust for each Lot must enable the service to:

- book appointments
- Record an initial assessment and service eligibility
- record client demographic information
- record SMART goals
- to record on a system when a client has been signposted to external services help signpost clients to other services that are accessible to them
- to auto populate the referral form for internal signposting within the Adult Health Improvement service
- further to the initial assessment record stipulated, all other appointments should be recorded and linked to reflect the client's journey through the service.
- to record and capture all data in relation to an intervention programme, including a client's initial appointment, each session throughout the programme, the final appointment, as well as any follow up outcomes.
- record follow up appointments, to complete final assessments and set exit goals
- measure long term behaviour change outputs
- record outcomes at 6- and 12-months following discharge from the service
- produce commissioner reports detailing activity against service pathway KPI's
- produce a report in line with government mandated report such as; adult weight management return
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- record / make referrals direct from the system
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The contract is to be provided for a minimum of 36 months (3 years) with the option to extend for a further 7 years in tranches of 24 +24 +12+12+12 Months

#### **II.2.10) Information about variants**

Variants will be accepted: No

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Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Restricted procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

4 April 2022

Local time

5:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Kent Community Health NHS Foundation Trust

Ashford

TN25 4AZ

Country

United Kingdom