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Contract

Supported Living & Community Activities, Including Innovative Services Framework

Herefordshire Council

F03: Contract award notice

Notice identifier: 2025/S 000-004874

Procurement identifier (OCID): ocids-h6vhtk-0444e2

Published 13 February 2025, 10:38am

Section I: Contracting authority

I.1) Name and addresses

Herefordshire Council

Council Offices, Plough Lane

Hereford

HR4 0LE

Email

commercialservices@herefordshire.gov.uk

Country

United Kingdom

Region code

UKG11 - Herefordshire, County of

Internet address(es)

Main address

<https://www.herefordshire.gov.uk>

Buyer's address

<https://www.herefordshire.gov.uk>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Supported Living & Community Activities, Including Innovative Services Framework

Reference number

DN713399

II.1.2) Main CPV code

- 98000000 - Other community, social and personal services

II.1.3) Type of contract

Services

II.1.4) Short description

Framework to help achieve a pool of high quality local supported living service providers and

community activities providers for identified service users or service user groups.

The Following Lots are included in this Framework:

1. Supported Living Services

2. Community Activities

3. Innovative Services

This procurement process relates to the establishment of a “Flexible” Framework for the procurement of an approved provider list for Supported Living services and Community

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Lowest offer: £1 / Highest offer: £110,000,000 taken into consideration

II.2) Description

II.2.1) Title

Supported Living

Lot No

1

II.2.2) Additional CPV code(s)

- 80400000 - Adult and other education services
- 85100000 - Health services
- 85300000 - Social work and related services
- 98000000 - Other community, social and personal services

II.2.3) Place of performance

NUTS codes

- UKG11 - Herefordshire, County of

II.2.4) Description of the procurement

Supported Living

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 88%

Quality criterion - Name: Social value / Weighting: 12%

Cost criterion - Name: Cost / Weighting: 0

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Community Activities

Lot No

2

II.2.2) Additional CPV code(s)

- 80400000 - Adult and other education services
- 80500000 - Training services
- 85100000 - Health services
- 85300000 - Social work and related services
- 98000000 - Other community, social and personal services

II.2.3) Place of performance

NUTS codes

- UKG11 - Herefordshire, County of

II.2.4) Description of the procurement

Community Activities

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 88%

Quality criterion - Name: Social Value / Weighting: 12%

Cost criterion - Name: Cost / Weighting: 0

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Innovative Services

Lot No

3

II.2.2) Additional CPV code(s)

- 80400000 - Adult and other education services
- 80500000 - Training services
- 85100000 - Health services
- 85300000 - Social work and related services
- 98000000 - Other community, social and personal services

II.2.3) Place of performance

NUTS codes

- UKG11 - Herefordshire, County of

II.2.4) Description of the procurement

Innovative Services related to Supported Living and/or Community Activities

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 100

Cost criterion - Name: Cost / Weighting: 0

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-008436](#)

Section V. Award of contract

Lot No

1&3

Title

Supported Living Including Innovative Services Framework

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

20 June 2024

V.2.2) Information about tenders

Number of tenders received: 60

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 60

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

Acton Mill Support Ltd

Suckley

WR6 5EJ

Country

United Kingdom

NUTS code

- UKG11 - Herefordshire, County of

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Affinity Trust

Thame, Oxfordshire,

OX9 3WT

Country

United Kingdom

NUTS code

- UKG11 - Herefordshire, County of

The contractor is an SME

No

V.2.3) Name and address of the contractor

Aspire community care and support

London, United Kingdom

N15 4RY

Country

United Kingdom

NUTS code

- UKG11 - Herefordshire, County of

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Aspire living Limited (Thera Group)

Grantham, Lincolnshire

NG31 7XT

Country

United Kingdom

NUTS code

- UKG11 - Herefordshire, County of

The contractor is an SME

No

V.2.3) Name and address of the contractor

Craegmoor Supporting You Limited

London,

W14 8UD

Country

United Kingdom

NUTS code

- UKG11 - Herefordshire, County of

The contractor is an SME

No

V.2.3) Name and address of the contractor

Creative Support Ltd

Stockport

SK1 3TS

Country

United Kingdom

NUTS code

- UKG11 - Herefordshire, County of

The contractor is an SME

No

V.2.3) Name and address of the contractor

Divine Care and Services Limited

LONDON

SE18 1DU

Country

United Kingdom

NUTS code

- UKG11 - Herefordshire, County of

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Divine Comfort Care and Services Limited

Grays.

RM17 6DU

Country

United Kingdom

NUTS code

- UKG11 - Herefordshire, County of

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Eden Housing and Support Ltd

TELFORD

TF5 0DB

Country

United Kingdom

NUTS code

- UKG11 - Herefordshire, County of

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Fona Godema Limited

Basildon,

SS13 2EQ

Country

United Kingdom

NUTS code

- UKG11 - Herefordshire, County of

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Gain Healthcare Ltd

Bicester

OX266BU

Country

United Kingdom

NUTS code

- UKG11 - Herefordshire, County of

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

GP Homecare Ltd trading as Radis Community Care

Tamworth

B77 4AS

Country

United Kingdom

NUTS code

- UKG11 - Herefordshire, County of

The contractor is an SME

No

V.2.3) Name and address of the contractor

Grace Live In Carers Ltd t/a Grace 247 Care

Oldham,

OL8 4QQ

Country

United Kingdom

NUTS code

- UKG11 - Herefordshire, County of

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Inclusion Care Ltd (Rehability UK community)

Tewkesbury, Gloucestershire

GL20 8DN

Country

United Kingdom

NUTS code

- UKG11 - Herefordshire, County of

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Lifeways SIL Ltd (Supported Independent Living)

Warrington,

WA3 7QY

Country

United Kingdom

NUTS code

- UKG11 - Herefordshire, County of

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Mercylink Care Services Limited

Essex

IG11 8BB

Country

United Kingdom

NUTS code

- UKG11 - Herefordshire, County of

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

MK Executive Care Ltd

Milton Keynes, Bucks,

MK2 2DH

Country

United Kingdom

NUTS code

- UKG11 - Herefordshire, County of

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

My Health Care Support Ltd

London, England,

E6 2JA

Country

United Kingdom

NUTS code

- UKG11 - Herefordshire, County of

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

New Horizons Management Services Ltd

Croydon

Country

United Kingdom

NUTS code

- UKG11 - Herefordshire, County of

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Pharos Support Limited (Midway Care Group)

Nottingham

Country

United Kingdom

NUTS code

- UKG11 - Herefordshire, County of

The contractor is an SME

No

V.2.3) Name and address of the contractor

Potensial Limited (trading as Potens)

Merseyside

Country

United Kingdom

NUTS code

- UKG11 - Herefordshire, County of

The contractor is an SME

No

V.2.3) Name and address of the contractor

Salutem LD bidco iv LTD, trading as Ambito care and education

Windsor,

SL4 1EG

Country

United Kingdom

NUTS code

- UKG11 - Herefordshire, County of

The contractor is an SME

No

V.2.3) Name and address of the contractor

Selbourne Care Ltd (Care tech)

Hertfordshire

EN6 1AG

Country

United Kingdom

NUTS code

- UKG11 - Herefordshire, County of

The contractor is an SME

No

V.2.3) Name and address of the contractor

Services For Independent Living

Leominster

Country

United Kingdom

NUTS code

- UKG11 - Herefordshire, County of

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Vision Homes Association

Oldbury

Country

United Kingdom

NUTS code

- UKG11 - Herefordshire, County of

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Walsingham Support

Stanmore,

HA7 3QD

Country

United Kingdom

NUTS code

- UKG11 - Herefordshire, County of

The contractor is an SME

No

V.2.3) Name and address of the contractor

YoD Ltd

London

Country

United Kingdom

NUTS code

- UKG11 - Herefordshire, County of

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

New Hope Care

Oldbury

Country

United Kingdom

NUTS code

- UKG11 - Herefordshire, County of

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Lowest offer: £1 / Highest offer: £110,000,000 taken into consideration

Section V. Award of contract

Lot No

2&3

Title

Community Activities Including Innovative Services Framework

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

20 June 2024

V.2.2) Information about tenders

Number of tenders received: 60

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

Affinity Trust

Thame, Oxfordshire,

OX9 3WT

Country

United Kingdom

NUTS code

- UKG11 - Herefordshire, County of

The contractor is an SME

No

V.2.3) Name and address of the contractor

Age UK Herefordshire & Worcestershire

Worcester

WR2 4BN

Country

United Kingdom

NUTS code

- UKG11 - Herefordshire, County of

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Aspire living Limited (Thera Group)

Grantham, Lincolnshire,

NG31 7XT

Country

United Kingdom

NUTS code

- UKG11 - Herefordshire, County of

The contractor is an SME

No

V.2.3) Name and address of the contractor

Care at Call Ltd

Birmingham

B76 1NY

Country

United Kingdom

NUTS code

- UKG11 - Herefordshire, County of

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

ECHO for extra choices in Herefordshire

Leominster, Herefordshire,

HR6 8ES

Country

United Kingdom

NUTS code

- UKG11 - Herefordshire, County of

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Gain Healthcare Ltd

Bicester

OX266BU

Country

United Kingdom

NUTS code

- UKG11 - Herefordshire, County of

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Grace Live In Carers Ltd t/a Grace 247 Care

Oldham,

OL8 4QQ

Country

United Kingdom

NUTS code

- UKG11 - Herefordshire, County of

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Herefordshire Headway

Hereford

Country

United Kingdom

NUTS code

- UKG11 - Herefordshire, County of

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

MK Executive Care Ltd

Milton Keynes, Bucks,

MK2 2DH

Country

United Kingdom

NUTS code

- UKG11 - Herefordshire, County of

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

My Health Care Support Ltd

London,

E6 2JA

Country

United Kingdom

NUTS code

- UKG11 - Herefordshire, County of

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

The Houghton Project

Bodenham, Herefordshire

HR1 3HZ

Country

United Kingdom

NUTS code

- UKG11 - Herefordshire, County of

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Walsingham Support

Stanmore,

HA7 3QD

Country

United Kingdom

NUTS code

- UKG11 - Herefordshire, County of

The contractor is an SME

No

V.2.3) Name and address of the contractor

YoD Ltd

London

N3 1LQ

Country

United Kingdom

NUTS code

- UKG11 - Herefordshire, County of

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Lowest offer: £1 / Highest offer: £110,000,000 taken into consideration

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Herefordshire Council

Hereford

Country

United Kingdom