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Contract

Supported Living & Community Activities, Including Innovative Services Framework

Herefordshire Council

F03: Contract award notice

Notice identifier: 2025/S 000-004874

Procurement identifier (OCID): ocds-h6vhtk-0444e2

Published 13 February 2025, 10:38am

Section I: Contracting authority

I.1) Name and addresses

Herefordshire Council

Council Offices, Plough Lane

Hereford

HR4 0LE

Email

commercialservices@herefordshire.gov.uk

Country

United Kingdom

Region code

UKG11 - Herefordshire, County of

Internet address(es)

Main address

https://www.herefordshire.gov.uk

Buyer's address

https://www.herefordshire.gov.uk

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Supported Living & Community Activities, Including Innovative Services Framework

Reference number

DN713399

II.1.2) Main CPV code

98000000 - Other community, social and personal services

II.1.3) Type of contract

Services

II.1.4) Short description

Framework to help achieve a pool of high quality local supported living service providers and

community activities providers for identified service users or service user groups.

The Following Lots are included in this Framework:

- 1. Supported Living Services
- 2. Community Activities
- 3. Innovative Services

This procurement process relates to the establishment of a "Flexible" Framework for the procurement of an approved provider list for Supported Living services and Community

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Lowest offer: £1 / Highest offer: £110,000,000 taken into consideration

II.2) Description

II.2.1) Title

Supported Living

Lot No

1

II.2.2) Additional CPV code(s)

- 80400000 Adult and other education services
- 85100000 Health services
- 85300000 Social work and related services
- 98000000 Other community, social and personal services

II.2.3) Place of performance

NUTS codes

• UKG11 - Herefordshire, County of

II.2.4) Description of the procurement

Supported Living

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 88%

Quality criterion - Name: Social value / Weighting: 12%

Cost criterion - Name: Cost / Weighting: 0

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Community Activities

Lot No

2

II.2.2) Additional CPV code(s)

- 80400000 Adult and other education services
- 80500000 Training services
- 85100000 Health services
- 85300000 Social work and related services
- 98000000 Other community, social and personal services

II.2.3) Place of performance

NUTS codes

• UKG11 - Herefordshire, County of

II.2.4) Description of the procurement

Community Activities

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 88%

Quality criterion - Name: Social Value / Weighting: 12%

Cost criterion - Name: Cost / Weighting: 0

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Innovative Services

Lot No

3

II.2.2) Additional CPV code(s)

- 80400000 Adult and other education services
- 80500000 Training services
- 85100000 Health services
- 85300000 Social work and related services
- 98000000 Other community, social and personal services

II.2.3) Place of performance

NUTS codes

• UKG11 - Herefordshire, County of

II.2.4) Description of the procurement

Innovative Services related to Supported Living and/or Community Activities

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 100

Cost criterion - Name: Cost / Weighting: 0

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: 2024/S 000-008436

Section V. Award of contract

Lot No

1&3

Title

Supported Living Including Innovative Services Framework

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

20 June 2024

V.2.2) Information about tenders

Number of tenders received: 60

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 60

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

Acton Mill Support Ltd

Suckley

WR6 5EJ

Country

United Kingdom

NUTS code

• UKG11 - Herefordshire, County of The contractor is an SME Yes V.2.3) Name and address of the contractor **Affinity Trust** Thame, Oxfordshire, **OX9 3WT** Country **United Kingdom** NUTS code • UKG11 - Herefordshire, County of The contractor is an SME No V.2.3) Name and address of the contractor Aspire community care and support London, United Kingdom N15 4RY Country **United Kingdom NUTS** code • UKG11 - Herefordshire, County of The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Aspire living Limited (Thera Group)

Grantham, Lincolnshire

NG31 7XT

Country

United Kingdom

NUTS code

• UKG11 - Herefordshire, County of

The contractor is an SME

No

V.2.3) Name and address of the contractor

Craegmoor Supporting You Limited

London,

W14 8UD

Country

United Kingdom

NUTS code

• UKG11 - Herefordshire, County of

The contractor is an SME

No

V.2.3) Name and address of the contractor

Creative Support Ltd

Stockport

| SK1 3TS |
|---|
| Country |
| United Kingdom |
| NUTS code |
| UKG11 - Herefordshire, County of |
| The contractor is an SME |
| No |
| V.2.3) Name and address of the contractor |
| Divine Care and Services Limited |
| LONDON |
| SE18 1DU |
| Country |
| United Kingdom |
| NUTS code |
| UKG11 - Herefordshire, County of |
| The contractor is an SME |
| Yes |
| V.2.3) Name and address of the contractor |
| Divine Comfort Care and Services Limited |
| Grays. |
| RM17 6DU |
| Country |
| United Kingdom |

NUTS code

• UKG11 - Herefordshire, County of

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Eden Housing and Support Ltd

TELFORD

TF5 0DB

Country

United Kingdom

NUTS code

• UKG11 - Herefordshire, County of

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Fona Godema Limited

Basildon,

SS13 2EQ

Country

United Kingdom

NUTS code

• UKG11 - Herefordshire, County of

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Gain Healthcare Itd

Bicester

OX266BU

Country

United Kingdom

NUTS code

• UKG11 - Herefordshire, County of

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

GP Homecare Ltd trading as Radis Community Care

Tamworth

B77 4AS

Country

United Kingdom

NUTS code

• UKG11 - Herefordshire, County of

The contractor is an SME

No

V.2.3) Name and address of the contractor

Grace Live In Carers Ltd t/a Grace 247 Care

| Oldham, |
|---|
| OL8 4QQ |
| Country |
| United Kingdom |
| NUTS code |
| UKG11 - Herefordshire, County of |
| The contractor is an SME |
| Yes |
| V.2.3) Name and address of the contractor |
| Inclusion Care Ltd (Rehability UK community) |
| Tewkesbury, Gloucestershire |
| GL20 8DN |
| Country |
| United Kingdom |
| NUTS code |
| UKG11 - Herefordshire, County of |
| The contractor is an SME |
| Yes |
| V.2.3) Name and address of the contractor |
| Lifeways SIL Ltd (Supported Independent Living) |
| Warrington, |
| WA3 7QY |
| Country |

United Kingdom

NUTS code

• UKG11 - Herefordshire, County of

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Mercylink Care Services Limited

Essex

IG11 8BB

Country

United Kingdom

NUTS code

• UKG11 - Herefordshire, County of

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

MK Executive Care Ltd

Milton Keynes, Bucks,

MK2 2DH

Country

United Kingdom

NUTS code

• UKG11 - Herefordshire, County of

The contractor is an SME Yes V.2.3) Name and address of the contractor My Health Care Support Ltd London, England, E6 2JA Country **United Kingdom NUTS** code • UKG11 - Herefordshire, County of The contractor is an SME Yes V.2.3) Name and address of the contractor New Horizons Management Services Ltd Croydon Country **United Kingdom NUTS** code • UKG11 - Herefordshire, County of

Yes

The contractor is an SME

V.2.3) Name and address of the contractor

Pharos Support Limited (Midway Care Group)

| Nottingham |
|---|
| Country |
| United Kingdom |
| NUTS code |
| UKG11 - Herefordshire, County of |
| The contractor is an SME |
| No |
| V.2.3) Name and address of the contractor |
| Potensial Limited (trading as Potens) |
| Merseyside |
| Country |
| United Kingdom |
| NUTS code |
| UKG11 - Herefordshire, County of |
| The contractor is an SME |
| No |
| V.2.3) Name and address of the contractor |
| Salutem LD bidco iv LTD, trading as Ambito care and education |
| Windsor, |
| SL4 1EG |
| Country |
| United Kingdom |
| NUTS code |

• UKG11 - Herefordshire, County of The contractor is an SME No V.2.3) Name and address of the contractor Selbourne Care Ltd (Care tech) Hertfordshire EN6 1AG Country **United Kingdom NUTS** code • UKG11 - Herefordshire, County of The contractor is an SME No V.2.3) Name and address of the contractor Services For Independent Living Leominster Country **United Kingdom NUTS** code • UKG11 - Herefordshire, County of The contractor is an SME

Yes

V.2.3) Name and address of the contractor

| Vision Homes Association |
|---|
| Oldbury |
| Country |
| United Kingdom |
| NUTS code |
| UKG11 - Herefordshire, County of |
| The contractor is an SME |
| Yes |
| V.2.3) Name and address of the contractor |
| Walsingham Support |
| Stanmore, |
| HA7 3QD |
| Country |
| United Kingdom |
| NUTS code |
| UKG11 - Herefordshire, County of |
| The contractor is an SME |
| No |
| V.2.3) Name and address of the contractor |
| YoD Ltd |
| London |
| Country |
| |

NUTS code

• UKG11 - Herefordshire, County of

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

New Hope Care

Oldbury

Country

United Kingdom

NUTS code

• UKG11 - Herefordshire, County of

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Lowest offer: £1 / Highest offer: £110,000,000 taken into consideration

Section V. Award of contract

Lot No

2&3

Title

Community Activities Including Innovative Services Framework

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

20 June 2024

V.2.2) Information about tenders

Number of tenders received: 60

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

Affinity Trust

Thame, Oxfordshire,

OX9 3WT

Country

United Kingdom

NUTS code

• UKG11 - Herefordshire, County of

The contractor is an SME

No

V.2.3) Name and address of the contractor

Age UK Herefordshire & Worcestershire

Worcester

WR2 4BN

Country

United Kingdom

NUTS code

• UKG11 - Herefordshire, County of

The contractor is an SME Yes V.2.3) Name and address of the contractor Aspire living Limited (Thera Group) Grantham, Lincolnshire, **NG31 7XT** Country **United Kingdom NUTS** code • UKG11 - Herefordshire, County of The contractor is an SME No V.2.3) Name and address of the contractor Care at Call Ltd Birmingham **B76 1NY** Country **United Kingdom NUTS** code • UKG11 - Herefordshire, County of

Yes

The contractor is an SME

V.2.3) Name and address of the contractor

| ECHO for extra choices in Herefordshire |
|---|
| Leominster, Herefordshire, |
| HR6 8ES |
| Country |
| United Kingdom |
| NUTS code |
| UKG11 - Herefordshire, County of |
| The contractor is an SME |
| Yes |
| V.2.3) Name and address of the contractor |
| Gain Healthcare Itd |
| Bicester |
| OX266BU |
| Country |
| United Kingdom |
| NUTS code |
| UKG11 - Herefordshire, County of |
| The contractor is an SME |
| Yes |
| V.2.3) Name and address of the contractor |
| Grace Live In Carers Ltd t/a Grace 247 Care |
| Oldham, |
| OL8 4QQ |
| |

Country

United Kingdom

NUTS code

• UKG11 - Herefordshire, County of

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Herefordshire Headway

Hereford

Country

United Kingdom

NUTS code

• UKG11 - Herefordshire, County of

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

MK Executive Care Ltd

Milton Keynes, Bucks,

MK2 2DH

Country

United Kingdom

NUTS code

• UKG11 - Herefordshire, County of

| The contractor is an SME | |
|---|---|
| Yes | |
| V.2.3) Name and address of the contractor | r |
| My Health Care Support Ltd | |
| London, | |
| E6 2JA | |
| Country | |
| United Kingdom | |
| NUTS code | |
| UKG11 - Herefordshire, County of | |
| The contractor is an SME | |
| Yes | |
| V.2.3) Name and address of the contractor | r |
| The Houghton Project | |
| Bodenham, Herefordshire | |
| HR1 3HZ | |
| Country | |
| United Kingdom | |
| NUTS code | |
| UKG11 - Herefordshire, County of | |
| The contractor is an SME | |
| Yes | |

V.2.3) Name and address of the contractor

| Stanmore, |
|---|
| HA7 3QD |
| Country |
| United Kingdom |
| NUTS code |
| UKG11 - Herefordshire, County of |
| The contractor is an SME |
| No |
| V.2.3) Name and address of the contractor |
| YoD Ltd |
| London |
| N3 1LQ |
| Country |
| United Kingdom |
| NUTS code |
| UKG11 - Herefordshire, County of |
| The contractor is an SME |
| Yes |
| V.2.4) Information on value of contract/lot (excluding VAT) |
| Lowest offer: £1 / Highest offer: £110,000,000 taken into consideration |
| |

Walsingham Support

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Herefordshire Council

Hereford

Country

United Kingdom