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Contract

## **Supported Living & Community Activities, Including Innovative Services Framework**

Herefordshire Council

F03: Contract award notice

Notice identifier: 2025/S 000-004874

Procurement identifier (OCID): ocids-h6vhtk-0444e2

Published 13 February 2025, 10:38am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Herefordshire Council

Council Offices, Plough Lane

Hereford

HR4 0LE

#### **Email**

[commercialservices@herefordshire.gov.uk](mailto:commercialservices@herefordshire.gov.uk)

#### **Country**

United Kingdom

#### **Region code**

UKG11 - Herefordshire, County of

#### **Internet address(es)**

Main address

<https://www.herefordshire.gov.uk>

Buyer's address

<https://www.herefordshire.gov.uk>

#### **I.4) Type of the contracting authority**

Regional or local authority

#### **I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Supported Living & Community Activities, Including Innovative Services Framework

Reference number

DN713399

#### **II.1.2) Main CPV code**

- 98000000 - Other community, social and personal services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Framework to help achieve a pool of high quality local supported living service providers and

community activities providers for identified service users or service user groups.

The Following Lots are included in this Framework:

1. Supported Living Services

2. Community Activities

3. Innovative Services

This procurement process relates to the establishment of a “Flexible” Framework for the procurement of an approved provider list for Supported Living services and Community

#### **II.1.6) Information about lots**

This contract is divided into lots: Yes

#### **II.1.7) Total value of the procurement (excluding VAT)**

Lowest offer: £1 / Highest offer: £110,000,000 taken into consideration

### **II.2) Description**

#### **II.2.1) Title**

Supported Living

Lot No

1

#### **II.2.2) Additional CPV code(s)**

- 80400000 - Adult and other education services
- 85100000 - Health services
- 85300000 - Social work and related services
- 98000000 - Other community, social and personal services

#### **II.2.3) Place of performance**

NUTS codes

- UKG11 - Herefordshire, County of

#### **II.2.4) Description of the procurement**

Supported Living

### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 88%

Quality criterion - Name: Social value / Weighting: 12%

Cost criterion - Name: Cost / Weighting: 0

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Community Activities

Lot No

2

### **II.2.2) Additional CPV code(s)**

- 80400000 - Adult and other education services
- 80500000 - Training services
- 85100000 - Health services
- 85300000 - Social work and related services
- 98000000 - Other community, social and personal services

### **II.2.3) Place of performance**

NUTS codes

- UKG11 - Herefordshire, County of

### **II.2.4) Description of the procurement**

Community Activities

### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 88%

Quality criterion - Name: Social Value / Weighting: 12%

Cost criterion - Name: Cost / Weighting: 0

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Innovative Services

Lot No

3

### **II.2.2) Additional CPV code(s)**

- 80400000 - Adult and other education services
- 80500000 - Training services
- 85100000 - Health services
- 85300000 - Social work and related services
- 98000000 - Other community, social and personal services

### **II.2.3) Place of performance**

NUTS codes

- UKG11 - Herefordshire, County of

#### **II.2.4) Description of the procurement**

Innovative Services related to Supported Living and/or Community Activities

#### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 100

Cost criterion - Name: Cost / Weighting: 0

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.3) Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2024/S 000-008436](#)

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## **Section V. Award of contract**

### **Lot No**

1&3

### **Title**

Supported Living Including Innovative Services Framework

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

20 June 2024

#### **V.2.2) Information about tenders**

Number of tenders received: 60

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 60

The contract has been awarded to a group of economic operators: Yes

#### **V.2.3) Name and address of the contractor**

Acton Mill Support Ltd

Suckley

WR6 5EJ

Country

United Kingdom

NUTS code

- UKG11 - Herefordshire, County of

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Affinity Trust

Thame, Oxfordshire,

OX9 3WT

Country

United Kingdom

NUTS code

- UKG11 - Herefordshire, County of

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

Aspire community care and support

London, United Kingdom

N15 4RY

Country

United Kingdom

NUTS code

- UKG11 - Herefordshire, County of

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Aspire living Limited (Thera Group)

Grantham, Lincolnshire

NG31 7XT

Country

United Kingdom

NUTS code

- UKG11 - Herefordshire, County of

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

Craegmoor Supporting You Limited

London,

W14 8UD

Country

United Kingdom

NUTS code

- UKG11 - Herefordshire, County of

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

Creative Support Ltd

Stockport

SK1 3TS

Country

United Kingdom

NUTS code

- UKG11 - Herefordshire, County of

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

Divine Care and Services Limited

LONDON

SE18 1DU

Country

United Kingdom

NUTS code

- UKG11 - Herefordshire, County of

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Divine Comfort Care and Services Limited

Grays.

RM17 6DU

Country

United Kingdom

NUTS code

- UKG11 - Herefordshire, County of

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Eden Housing and Support Ltd

TELFORD

TF5 0DB

Country

United Kingdom

NUTS code

- UKG11 - Herefordshire, County of

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Fona Godema Limited

Basildon,

SS13 2EQ

Country

United Kingdom

NUTS code

- UKG11 - Herefordshire, County of

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Gain Healthcare Ltd

Bicester

OX266BU

Country

United Kingdom

NUTS code

- UKG11 - Herefordshire, County of

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

GP Homecare Ltd trading as Radis Community Care

Tamworth

B77 4AS

Country

United Kingdom

NUTS code

- UKG11 - Herefordshire, County of

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

Grace Live In Carers Ltd t/a Grace 247 Care

Oldham,

OL8 4QQ

Country

United Kingdom

NUTS code

- UKG11 - Herefordshire, County of

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Inclusion Care Ltd (Rehability UK community)

Tewkesbury, Gloucestershire

GL20 8DN

Country

United Kingdom

NUTS code

- UKG11 - Herefordshire, County of

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Lifeways SIL Ltd (Supported Independent Living)

Warrington,

WA3 7QY

Country

United Kingdom

NUTS code

- UKG11 - Herefordshire, County of

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Mercylink Care Services Limited

Essex

IG11 8BB

Country

United Kingdom

NUTS code

- UKG11 - Herefordshire, County of

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

MK Executive Care Ltd

Milton Keynes, Bucks,

MK2 2DH

Country

United Kingdom

NUTS code

- UKG11 - Herefordshire, County of

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

My Health Care Support Ltd

London, England,

E6 2JA

Country

United Kingdom

NUTS code

- UKG11 - Herefordshire, County of

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

New Horizons Management Services Ltd

Croydon

Country

United Kingdom

NUTS code

- UKG11 - Herefordshire, County of

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Pharos Support Limited (Midway Care Group)

Nottingham

Country

United Kingdom

NUTS code

- UKG11 - Herefordshire, County of

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

Potensial Limited (trading as Potens)

Merseyside

Country

United Kingdom

NUTS code

- UKG11 - Herefordshire, County of

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

Salutem LD bidco iv LTD, trading as Ambito care and education

Windsor,

SL4 1EG

Country

United Kingdom

NUTS code

- UKG11 - Herefordshire, County of

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

Selbourne Care Ltd (Care tech)

Hertfordshire

EN6 1AG

Country

United Kingdom

NUTS code

- UKG11 - Herefordshire, County of

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

Services For Independent Living

Leominster

Country

United Kingdom

NUTS code

- UKG11 - Herefordshire, County of

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Vision Homes Association

Oldbury

Country

United Kingdom

NUTS code

- UKG11 - Herefordshire, County of

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Walsingham Support

Stanmore,

HA7 3QD

Country

United Kingdom

NUTS code

- UKG11 - Herefordshire, County of

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

YoD Ltd

London

Country

United Kingdom

NUTS code

- UKG11 - Herefordshire, County of

The contractor is an SME

Yes

### **V.2.3) Name and address of the contractor**

New Hope Care

Oldbury

Country

United Kingdom

NUTS code

- UKG11 - Herefordshire, County of

The contractor is an SME

Yes

### **V.2.4) Information on value of contract/lot (excluding VAT)**

Lowest offer: £1 / Highest offer: £110,000,000 taken into consideration

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## **Section V. Award of contract**

### **Lot No**

2&3

### **Title**

Community Activities Including Innovative Services Framework

A contract/lot is awarded: Yes

### **V.2) Award of contract**

**V.2.1) Date of conclusion of the contract**

20 June 2024

**V.2.2) Information about tenders**

Number of tenders received: 60

The contract has been awarded to a group of economic operators: Yes

**V.2.3) Name and address of the contractor**

Affinity Trust

Thame, Oxfordshire,

OX9 3WT

Country

United Kingdom

NUTS code

- UKG11 - Herefordshire, County of

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

Age UK Herefordshire & Worcestershire

Worcester

WR2 4BN

Country

United Kingdom

NUTS code

- UKG11 - Herefordshire, County of

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Aspire living Limited (Thera Group)

Grantham, Lincolnshire,

NG31 7XT

Country

United Kingdom

NUTS code

- UKG11 - Herefordshire, County of

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

Care at Call Ltd

Birmingham

B76 1NY

Country

United Kingdom

NUTS code

- UKG11 - Herefordshire, County of

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

ECHO for extra choices in Herefordshire

Leominster, Herefordshire,

HR6 8ES

Country

United Kingdom

NUTS code

- UKG11 - Herefordshire, County of

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Gain Healthcare Ltd

Bicester

OX266BU

Country

United Kingdom

NUTS code

- UKG11 - Herefordshire, County of

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Grace Live In Carers Ltd t/a Grace 247 Care

Oldham,

OL8 4QQ

Country

United Kingdom

NUTS code

- UKG11 - Herefordshire, County of

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Herefordshire Headway

Hereford

Country

United Kingdom

NUTS code

- UKG11 - Herefordshire, County of

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

MK Executive Care Ltd

Milton Keynes, Bucks,

MK2 2DH

Country

United Kingdom

NUTS code

- UKG11 - Herefordshire, County of

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

My Health Care Support Ltd

London,

E6 2JA

Country

United Kingdom

NUTS code

- UKG11 - Herefordshire, County of

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

The Houghton Project

Bodenham, Herefordshire

HR1 3HZ

Country

United Kingdom

NUTS code

- UKG11 - Herefordshire, County of

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Walsingham Support

Stanmore,

HA7 3QD

Country

United Kingdom

NUTS code

- UKG11 - Herefordshire, County of

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

YoD Ltd

London

N3 1LQ

Country

United Kingdom

NUTS code

- UKG11 - Herefordshire, County of

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Lowest offer: £1 / Highest offer: £110,000,000 taken into consideration

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Herefordshire Council

Hereford

Country

United Kingdom