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Not applicable

Restorative Justice Service

The Mayor's Office of Police and Crime

F14: Notice for changes or additional information

Notice identifier: 2024/S 000-004851

Procurement identifier (OCID): ocds-h6vhtk-0437b5

Published 13 February 2024, 4:55pm

Section I: Contracting authority/entity

I.1) Name and addresses

The Mayor's Office of Police and Crime

City Hall

London

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Contact

Amanda Fearing

Email

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Country

United Kingdom

Region code

UKI - London

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

<https://www.london.gov.uk/programmes-strategies/mayors-office-policing-and-crime-mopac>

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Restorative Justice Service

Reference number

974

II.1.2) Main CPV code

- 85000000 - Health and social work services
 - DA03 - Public
 - DA28 - Social service
 - DA30 - Counselling
 - DA33 - Rehabilitation
 - DA34 - Guidance

II.1.3) Type of contract

Services

II.1.4) Short description

The procurement of a specialist support service to provide restorative justice services for victims of crime.

Section VI. Complementary information

VI.6) Original notice reference

Notice number: [2024/S 000-003955](#)

Section VII. Changes

VII.1) Information to be changed or added

VII.1.2) Text to be corrected in the original notice

Section number

II.2.4

Place of text to be modified

Description of the procurement

Read

Text

As per the Victims Code of Practice (2020), victims have the right to receive information about and be referred to local support services to help them cope and recover from their experiences. This includes specialist Restorative Justice (RJ) services. In its functions as Police and Crime Commissioner, MOPAC has a responsibility to commission these services for victims of crime in London and is seeking to deliver a new Pan-London model for its RJ provision from 1st October 2024.

Since 2019, MOPAC has delivered on its responsibilities to provide access to RJ through the London Victim & Witness Service (LVWS), an integrated service model providing casework support and advocacy for adult victims of crime as well as access to RJ through its specialist partners.

Whilst the LVWS model has proven itself to be a successful and resilient model, MOPAC is preparing for the end of the current contracts on 30th September 2024 and is now seeking to commission a standalone RJ service.

To retain the benefits of effective partnership working, the RJ service will sit within a broader Ecosystem of support services for children and adults in London commissioned by MOPAC. As part of the first phase of the Ecosystem, MOPAC will be looking to commission the four services set out below:

- Central referral mechanism and support service for adult victims (tender launched Oct 23)
- Specialist service for victims of domestic abuse (tender launched Oct 23)
- Specialist service for young victims (tender launching March 4th 2024)
- Specialist restorative justice services

A series of tenders for these services commenced from October 2023. The final service to

be commissioned is the service for RJ, which is the purpose of this prior information notice.

The specialist RJ provider will be expected to work alongside MOPAC and wider ecosystem partners, to deliver high quality RJ provision as well as support the development of the right strategic conditions to maximise the benefits of RJ in London.

This contract will be for a period of 1 year and 9 months (3 months mobilisation and 1.5 years' service delivery) with the option to extend by 12 months.

The indicative value of this service is £450,000 over the initial term.

Over the initial service delivery, the provider will at a minimum be expected to deliver the following:

- Meet obligations relating to ability to access RJ under the Victims Code of Practice
- Be a Registered Service Provider, or actively working towards registration, with the Restorative Justice Council
- Process and support referrals from individuals, the Police and the Ecosystem partners which works on behalf of the Ecosystem of services
- Risk assess and safeguard victims and offenders engaging in the process
- Offer a range of RJ solutions
- Commit to supporting strategic need to grow partnerships, increase awareness of RJ, and drive up referrals
- Commit to working with partners across the Ecosystem to develop innovative tools and digital capabilities to improve support for all victims of crime.

VII.2) Other additional information

there has been a notice change to the date in the 'Description of the Procurement' the date has changed from Feb 23rd to March 4th Changes made to this notice is for:

Specialist service for young victims (tender launching March 4th 2024)

Please note that this is an indicative date which may change.