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Contract

National Survey with People Living With Diabetes

NHS England

F03: Contract award notice

Notice identifier: 2023/S 000-004839

Procurement identifier (OCID): ocds-h6vhtk-037e39

Published 17 February 2023, 9:09am

Section I: Contracting authority

I.1) Name and addresses

NHS England

1st Floor, Quarry House, Quarry Hill

Leeds

LS2 7UE

Contact

Natalie Hailwood

Email

natalie.hailwood@nhs.net

Country

United Kingdom

Region code

UKE - Yorkshire and the Humber

Internet address(es)

Main address

<https://www.england.nhs.uk/>

Buyer's address

<https://www.england.nhs.uk/>

I.4) Type of the contracting authority

Ministry or any other national or federal authority

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

National Survey with People Living With Diabetes

II.1.2) Main CPV code

- 85100000 - Health services

II.1.3) Type of contract

Services

II.1.4) Short description

The appointment of Ipsos MORI to design and deliver a national survey with people living with diabetes (type 1 and type 2). The results of this survey will inform the policy direction of the national diabetes programme, placing people living with diabetes at the centre of our future strategic direction.

The survey will measure perceptions, expectations, and experiences of diabetes care, as well as preferences for how services are delivered and identify solutions to meet their needs. The survey data will be used to develop a patient-centric segmentation of people living with diabetes, which aims to understand the priorities for creating and delivering a positive and appropriate experience; and identify how these priorities apply to different types of service users, and the value they might place on service options.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £649,667.43

II.2) Description

II.2.2) Additional CPV code(s)

- 79311200 - Survey conduction services
- 79311300 - Survey analysis services

- 79311000 - Survey services
- 79311100 - Survey design services
- 85323000 - Community health services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

This was completed as an Open OJEU process

II.2.5) Award criteria

Quality criterion - Name: Technical / Weighting: 70

Cost criterion - Name: Price / Weighting: 30

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2022/S 000-030878](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

17 February 2023

V.2.2) Information about tenders

Number of tenders received: 7

Number of tenders received by electronic means: 7

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

IPSOS (MARKET RESEARCH) LTD

Ipsos UK 3 Thomas More Square London

London

E1W 1YW

Country

United Kingdom

NUTS code

- UKL2 - East Wales

National registration number

00948470

Internet address

<http://www.ipsos.com>

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £650,000

Lowest offer: £575,270 / Highest offer: £650,000 taken into consideration

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

The High Court

The Strand

London

WC2A 2LL

Country

United Kingdom

Internet address

<https://www.judiciary.uk/courts-and-tribunals/high-court/>

VI.4.2) Body responsible for mediation procedures

The High Court

The Strand

London

WC2A 2LL

Country

United Kingdom

Internet address

<https://www.judiciary.uk/courts-and-tribunals/high-court/>