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Planning

Contact Centre Solution PIN

Northumbria Healthcare Facilities Management Limited

F01: Prior information notice

Prior information only

Notice identifier: 2024/S 000-004831

Procurement identifier (OCID): ocids-h6vhtk-0439d3

Published 13 February 2024, 3:51pm

Section I: Contracting authority

I.1) Name and addresses

Northumbria Healthcare Facilities Management Limited

Units 7&8 Silver Fox Way, Cobalt Business Park

Tyne and Wear

NE27 0QJ

Contact

Ms Tyler McGough

Email

Tyler.Mcgough@nhct.nhs.uk

Telephone

+44 1912031484

Country

United Kingdom

Region code

UKC - North East (England)

Internet address(es)

Main address

<https://nhfm.co.uk/>

Buyer's address

<https://nhfm.co.uk/>

I.3) Communication

Additional information can be obtained from the above-mentioned address

I.4) Type of the contracting authority

Regional or local Agency/Office

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

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Reference number

DN711146

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

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II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKC - North East (England)

II.2.4) Description of the procurement

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II.3) Estimated date of publication of contract notice

14 February 2024

Section IV. Procedure

IV.1) Description

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

Section VI. Complementary information

VI.3) Additional information

The Trust is seeking Expressions of Interest from Suppliers who have a "tried and tested Centre Management Solution platform , off the shelf and ready to deploy subject to configuration.

A Supplier day is planned for 22 March 2024 at a venue to be specified but it will be in person on a Trust site or close by.

Invitations to the Supplier day will strictly be restricted to Suppliers with an existing solution or with an innovative proposal that will be built on market centered technology .

A copy of the initial specification is available with the advert or from Tyler.Mcgough@nhct.nhs.uk.

Please register you Expression of Interest by sending an outline of your proposed solution to the same email address