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Tender

Metering and Billing Services (Housing Communal Areas)

Birmingham City Council

F02: Contract notice

Notice identifier: 2025/S 000-004812

Procurement identifier (OCID): ocds-h6vhtk-04de52

Published 12 February 2025, 4:55pm

Section I: Contracting authority

I.1) Name and addresses

Birmingham City Council

1 Victoria Square

Birmingham

B1 1BB

Contact

Commercial and Procurement Services

Email

etendering@birmingham.gov.uk

Country

United Kingdom

NUTS code

UKG31 - Birmingham

Internet address(es)

Main address

www.finditinbirmingham.com

Buyer's address

www.in-tendhost.co.uk/birminghamcc

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

www.in-tendhost.co.uk/birminghamcc

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

www.in-tendhost.co.uk/birminghamcc

Tenders or requests to participate must be submitted to the above-mentioned address

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Metering and Billing Services (Housing Communal Areas)

Reference number

P2161

II.1.2) Main CPV code

- 50411200 - Repair and maintenance services of gas meters

II.1.3) Type of contract

Services

II.1.4) Short description

There is a requirement to source a new heat network metering and billing solution and a metering and billing agent across its heat network portfolio of 31 sites and circa 1500 properties. The new heat network metering solution includes the following equipment: • Heat Meter • Payment Meter • In Home Display • Pre-payment Valve The new heat network metering solution must be: • Transferable i.e. be able to be operated by different and multiple metering and billing agents to manage risk and provide value for money • Operate in Pay-As-You Go (PAYG) mode. • Reliable (meter read percentage of 95%), accurate (to all metering directives and regulations) and have a 5-year warranty period (kit and installation).

II.1.5) Estimated total value

Value excluding VAT: £3,400,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 50411200 - Repair and maintenance services of gas meters
- 50411300 - Repair and maintenance services of electricity meters
- 65500000 - Meter reading service

II.2.3) Place of performance

NUTS codes

- UKG31 - Birmingham

II.2.4) Description of the procurement

The scope of works of this contract will be as follows:1. Install and commission the new heat network metering solution, including full project management and resident engagement/communication.2. Ongoing metering and billing service to customers3. Account management to the Council4. Repair and maintain the heat network metering solution; in line with warranty periods and the Council's Repair Response Times

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

60

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: Yes

Description of options

With the provision to extend for an additional 5 years subject to requirements and satisfactory performance.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions

Further details will be provided in the tender documentation.

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

21 March 2025

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.7) Conditions for opening of tenders

Date

21 March 2025

Local time

12:00pm

Place

Birmingham

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.3) Additional information

The scope of works of this contract will be as follows: 1. Install and commission the new heat network metering solution, including full project management and resident engagement/communication. 2. Ongoing metering and billing service to customers. 3. Account management to the Council. 4. Repair and maintain the heat network metering solution; in line with warranty periods and the Council's Repair Response Times. The Contract will be awarded for an initial period of 5 years (unless terminated under the terms and conditions of contract) with the provision to extend for an additional 5 years subject to requirements and satisfactory performance. The contract will be awarded on the following basis:

- The contract will be awarded to one supplier to deliver 100% of the contracts requirements. The Council will be using its free to use e-tendering system (in-tend) for the administration of this procurement process and potential suppliers must register with the system to be able to express an interest. If you wish to express an interest in this opportunity please click on the following link to access <https://in-tendhost.co.uk/birminghamcc/> and submit your details to register. You will then be sent details on how to log on which will enable you to download all relevant Invitation to Tender (ITT) documentation. If you are unable to register with In-tend or have any questions or problems on how to use this web site please either email us at: cps@birmingham.gov.uk. Your completed tender submission should be returned by noon on 21st March 2025 via the 'in-tend' system <https://in-tendhost.co.uk/birminghamcc>

VI.4) Procedures for review

VI.4.1) Review body

High Court of Justice

WC2A 2LL

London

Country

United Kingdom

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

N/A

