

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/004794-2022>

Tender

## **Make Ready Services**

South Central Ambulance Service NHS Foundation Trust

F01: Prior information notice

Call for competition

Notice identifier: 2022/S 000-004794

Procurement identifier (OCID): ocids-h6vhtk-031956

Published 21 February 2022, 11:48am

The closing date and time has been changed to:

**6 May 2022, 12:00pm**

See the [change notice](#).

## **Section I: Contracting authority**

### **I.1) Name and addresses**

South Central Ambulance Service NHS Foundation Trust

Unit 7 & 8 Talisman Business Centre, Talisman Road

Bicester

OX26 6HR

### **Contact**

Matthew Polak

### **Email**

[matthew.polak@scas.nhs.uk](mailto:matthew.polak@scas.nhs.uk)

**Telephone**

+44 7377387568

**Country**

United Kingdom

**NUTS code**

UKJ - South East (England)

**Internet address(es)**

Main address

[www.scas.nhs.uk](http://www.scas.nhs.uk)

**I.3) Communication**

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://supplierlive.proactis2p.com>

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Health

---

## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Make Ready Services

#### **II.1.2) Main CPV code**

- 79993000 - Building and facilities management services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

SCAS is seeking a Supplier for a high quality Ambulance Make Ready Service. The aim of this is to ensure that frontline Urgent Care ambulance and Non-Emergency Patient Transport Services (NEPTS) vehicles are clean, fully equipped (including medicines), and prepared for service whenever and wherever they are required.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UKJ - South East (England)

#### **II.2.4) Description of the procurement**

Description

South Central Ambulance Service ("SCAS", "The Trust") was established on the 1 July 2006 following the merger of four ambulance trusts in the counties of Berkshire, Buckinghamshire, Hampshire and Oxfordshire. This area covers approximately 3,554 sq. miles with a residential population of over four million.

On 1 March 2012, SCAS became a Foundation Trust.

South Central Ambulance Service NHS Foundation Trust (SCAS) provides a range of emergency, urgent care and non-emergency healthcare services, along with commercial logistics services, to the populations of the South Central region - Berkshire, Buckinghamshire, Hampshire and Oxfordshire - as well as non-emergency patient transport services in Surrey and Sussex.

With expansion into Surrey and Sussex, SCAS now serves a population of more seven million people across the six counties and employs more than 4,000 staff who, together with over 1,000 volunteer community and co-responders, enable the organisation to attend more than 555,000 incidents via 999, handle 1.24 million calls to NHS 111 and make 866,000 patient transport service journeys every year.

SCAS is seeking a Supplier for a high quality Ambulance Make Ready Service. The aim of this is to ensure that frontline Urgent Care ambulance and Non-Emergency Patient Transport Services (NEPTS) vehicles are clean, fully equipped (including medicines), and prepared for service whenever and wherever they are required.

We deliver Urgent Care ambulance services across four counties, seven days a week, 24 hours a day: Berkshire, Buckinghamshire, Hampshire and Oxfordshire.

The Make Ready supplier should provide a service for:

- 287 double crewed ambulances (DCA)
- 68 Rapid Response Vehicles (RRV)
- 24 Team Leader vehicles
- 9 Covid Response Vehicles

Make Ready will operate at 18 Ambulance Resource Centres (RC):

NORTH RC SOUTH RC

Milton Keynes Nursling

Stoke Mandeville North Harbour

High Wycombe Basingstoke

Reading Alton

Bracknell Andover

Newbury Eastleigh

Wexham

Adderbury

Didcot

Kidlington

Oxford

The scope of the required Make Ready service comprises the following elements:

Make Ready (Urgent Care ambulances only) a minimum of once per 24 hours:

- Thorough clinical clean of vehicle interiors
- Vehicle checks
- Medicine Management, i.e. restocking, including pre-packing of packs (guidance by the General Pharmaceutical Council (Guidance for employers on the education and training requirements of pharmacy support staff ([pharmacyregulation.org](https://www.pharmacyregulation.org))).
- Consumables Management (i.e. restocking)
- Asset Management (equipment)
- Vehicle movement (planned and unplanned)
- Stock control

Frontline vehicles require a minimum 12-weekly periodic deep clean.

We deliver NEPTS across Oxfordshire, Buckinghamshire, Berkshire, Hampshire, Surrey and Sussex across 36 sites via:

- 346 double crewed NEPTS ambulances
- 60 Wheelchair Accessible Vehicles (WAV)

NEPTS vehicles do not require a Make Ready service but do require a minimum 6-weekly deep clean.

Staffing by the Make Ready Supplier will need to reflect the operational rotas.

Currently, two ambulance stations are working on a 24/7 Make Ready rota, with the possibility of a third one being added shortly.

Other stations are operating on 8, 10 or 12 hour shifts

Operational rotas can however be subject to change.

An Urgent Care Ambulance is seen as a clinical area. There is a firm requirement for all cleaning activities to follow the 'National Standards of Healthcare Cleanliness 2021' (B0271-national-standards-of-healthcare-cleanliness-2021.pdf ([england.nhs.uk](https://www.england.nhs.uk))).

An ambulance specific cleanliness guidance is due for release later this year, which will override the above.

There are KPI's set for each discipline covered in the contract. These are linked to a service credit regime.

We will be awarding an initial contract period of 5 years, with extension options of up to five years in one, two or three year increments.

Contract go live is planned for 1st September 2022 with a 3-month mobilisation (transition period overlapping with incumbent MR supplier) from June 2022.

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

This contract is subject to renewal

Yes

Description of renewals

Duration in months: 36

This contract is subject to renewal

Description of renewals: Two further extensions permitted, in 24 month increments

#### **II.2.11) Information about options**

Options: Yes

Description of options

Management of medical consumables (optional)

Medicine management (optional)

Stock control (optional)

Asset management (optional)

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

#### **II.2.14) Additional information**

Not applicable

---

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Restricted procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of expressions of interest**

Originally published as:

Date

11 April 2022

Local time

12:00pm

Changed to:

Date

6 May 2022

Local time

12:00pm

See the [change notice](#).

**IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

**IV.2.5) Scheduled date for start of award procedures**

30 May 2022

---

**Section VI. Complementary information**

**VI.2) Information about electronic workflows**

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

**VI.4) Procedures for review**

**VI.4.1) Review body**

South Central Ambulance Service NHS Foundation Trust

Bicester

Country

United Kingdom