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Tender

## **Managed Launderette Service**

University of Kent

F02: Contract notice

Notice identifier: 2025/S 000-004785

Procurement identifier (OCID): ocds-h6vhtk-04de3f

Published 12 February 2025, 3:46pm

The closing date and time has been changed to:

**4 April 2025, 12:00pm**

See the [change notice](#).

## **Section I: Contracting authority**

### **I.1) Name and addresses**

University of Kent

The Registry

Canterbury, Kent

CT2 7NZ

### **Contact**

Jacqueline Erasin

### **Email**

[j.erasin@kent.ac.uk](mailto:j.erasin@kent.ac.uk)

**Telephone**

+44 1227827669

**Country**

United Kingdom

**Region code**

UKJ4 - Kent

**National registration number**

XN5452

**Internet address(es)**

Main address

<https://www.kent.ac.uk/finance/procurement.html>

Buyer's address

<https://uk.eu-supply.com/ctm/Company/CompanyInformation/Index/97209>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

[https://uk.eu-supply.com/app/rfq/rwlentrance\\_s.asp?PID=90322&B=UNIVERSITYKENT](https://uk.eu-supply.com/app/rfq/rwlentrance_s.asp?PID=90322&B=UNIVERSITYKENT)

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

[https://uk.eu-supply.com/app/rfq/rwlentrance\\_s.asp?PID=90322&B=UNIVERSITYKENT](https://uk.eu-supply.com/app/rfq/rwlentrance_s.asp?PID=90322&B=UNIVERSITYKENT)

Tenders or requests to participate must be submitted to the above-mentioned address

**I.4) Type of the contracting authority**

Body governed by public law

## **I.5) Main activity**

Education

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Managed Launderette Service

Reference number

JE23\_005

#### **II.1.2) Main CPV code**

- 98311100 - Laundry-management services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The University is seeking a supplier with the experience to deliver to multi-site operations to undertake the delivery of managed launderette services on the Canterbury campus. They must share a passion for delivering a high-quality launderette service along with exemplary levels of customer service.

The University has a 52-week residential year as well as a busy conference period during the summer months (mid July to early September). The supplier will be required to provide a service for students and staff and any conference activity on the Canterbury campus.

The launderettes will be in operation for 24 hours per day, seven days per week.

#### **II.1.5) Estimated total value**

Value excluding VAT: £1,920,000

### **II.1.6) Information about lots**

This contract is divided into lots: No

## **II.2) Description**

### **II.2.2) Additional CPV code(s)**

- 51543400 - Installation services of laundry washing, dry-cleaning and drying machines
- 98311200 - Laundry-operation services

### **II.2.3) Place of performance**

NUTS codes

- UKJ4 - Kent
- UKJ - South East (England)
- UK - United Kingdom

### **II.2.4) Description of the procurement**

The University is seeking a supplier with the experience to deliver to multi-site operations to undertake the delivery of managed launderette services on the Canterbury campus. They must share a passion for delivering a high-quality launderette service along with exemplary levels of customer service.

The University has a 52-week residential year as well as a busy conference period during the summer months (mid July to early September). The supplier will be required to provide a service for students and staff and any conference activity on the Canterbury campus.

The launderettes will be in operation for 24 hours per day, seven days per week.

The University seeks a supplier who can be innovative with investments in modernisation of laundry provision, user experience, and adoption of new and creative service methods.

The supplier should offer a first class, modern service to students utilising contactless payment systems, effective maintenance management and exceptional customer service.

The University is seeking a seamless transition from the existing contract to the new contract. It is important that some launderettes on campus shall remain operational throughout the course of the works for use by any remaining students and conference delegates.

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.6) Estimated value**

Value excluding VAT: £1,920,000

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Start date

1 August 2025

End date

30 September 2030

This contract is subject to renewal

No

### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section III. Legal, economic, financial and technical information**

### **III.1) Conditions for participation**

#### **III.1.2) Economic and financial standing**

Selection criteria as stated in the procurement documents

#### **III.1.3) Technical and professional ability**

Selection criteria as stated in the procurement documents

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Originally published as:

Date

28 March 2025

Local time

12:00pm

Changed to:

Date

4 April 2025

Local time

12:00pm

See the [change notice](#).

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.7) Conditions for opening of tenders**

Date

28 March 2025

Local time

12:00pm

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Centre for Effective Dispute Resolution

70 Fleet Street

London

EC2

Telephone

+44 2075366060

Country

United Kingdom

Internet address

<http://www.cedr.com>

#### **VI.4.2) Body responsible for mediation procedures**

Centre for Effective Dispute Resolution

70 Fleet Street

London

EC2

Telephone

+44 2075366060



Country

United Kingdom

Internet address

<http://www.cedr.com>

**VI.4.4) Service from which information about the review procedure may be obtained**

Centre for Effective Dispute Resolution

70 Fleet Street

London

EC2

Telephone

+44 2075366060

Country

United Kingdom

Internet address

<http://www.cedr.com>