

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/004750-2021>

Contract

## **User Research - COVID Research Environment**

GENOMICS ENGLAND LIMITED

F03: Contract award notice

Notice identifier: 2021/S 000-004750

Procurement identifier (OCID): ocds-h6vhtk-0299ff

Published 9 March 2021, 5:20pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

GENOMICS ENGLAND LIMITED

Dawson Hall Charterhouse Square

London

EC1M6BQ

#### **Contact**

Procurement Team

#### **Email**

[procurement@genomicsengland.co.uk](mailto:procurement@genomicsengland.co.uk)

#### **Telephone**

+44 8082819535

#### **Country**

United Kingdom

**NUTS code**

UKI7 - Outer London – West and North West

**Internet address(es)**

Main address

<https://www.genomicsengland.co.uk>

**I.4) Type of the contracting authority**

Ministry or any other national or federal authority

**I.5) Main activity**

Health

---

**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

User Research - COVID Research Environment

Reference number

GeL-DIGI-225-21

**II.1.2) Main CPV code**

- 72000000 - IT services: consulting, software development, Internet and support

**II.1.3) Type of contract**

Services

**II.1.4) Short description**

Supporting the development of Genomics England's research environment based on user insights

### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £123,316

## **II.2) Description**

### **II.2.3) Place of performance**

NUTS codes

- UKI - London

### **II.2.4) Description of the procurement**

Inform the product strategy for the research environment based on an in-depth understanding of users' needs, experiences, and decision-making.

Key outputs:

Improvements in the research environment to enhance the user experience;

Prioritisation of applications and users for migration to the Cloud RE;

Direction for improvements based on feedback on other research environments;

Identification of user segments based on common needs and other characteristics;

Input for future product strategy

### **II.2.5) Award criteria**

Price

### **II.2.11) Information about options**

Options: Yes

Description of options

12 month extension option

---

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

The contract was awarded through an existing framework administered by Health Trust Europe

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

---

## **Section V. Award of contract**

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

2 March 2021

#### **V.2.2) Information about tenders**

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Boxxe Limited

York

Country

United Kingdom

NUTS code

- UKE - Yorkshire and the Humber

The contractor is an SME

No

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £123,316

---

## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Crown Commercial Service

London

Country

United Kingdom