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Contract

User Research - COVID Research Environment

GENOMICS ENGLAND LIMITED

F03: Contract award notice

Notice identifier: 2021/S 000-004750

Procurement identifier (OCID): ocds-h6vhtk-0299ff

Published 9 March 2021, 5:20pm

Section I: Contracting authority

I.1) Name and addresses

GENOMICS ENGLAND LIMITED

Dawson Hall Charterhouse Square

London

EC1M6BQ

Contact

Procurement Team

Email

procurement@genomicsengland.co.uk

Telephone

+44 8082819535

Country

United Kingdom

NUTS code

UKI7 - Outer London – West and North West

Internet address(es)

Main address

<https://www.genomicsengland.co.uk>

I.4) Type of the contracting authority

Ministry or any other national or federal authority

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

User Research - COVID Research Environment

Reference number

GeL-DIGI-225-21

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

Supporting the development of Genomics England's research environment based on user insights

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £123,316

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKI - London

II.2.4) Description of the procurement

Inform the product strategy for the research environment based on an in-depth understanding of users' needs, experiences, and decision-making.

Key outputs:

Improvements in the research environment to enhance the user experience;

Prioritisation of applications and users for migration to the Cloud RE;

Direction for improvements based on feedback on other research environments;

Identification of user segments based on common needs and other characteristics;

Input for future product strategy

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: Yes

Description of options

12 month extension option

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

The contract was awarded through an existing framework administered by Health Trust Europe

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

2 March 2021

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Boxxe Limited

York

Country

United Kingdom

NUTS code

- UKE - Yorkshire and the Humber

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £123,316

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Crown Commercial Service

London

Country

United Kingdom