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Contract

## **Flexible Framework for Self Directed Support including Care at Home Services**

North Lanarkshire Council

F21: Social and other specific services – public contracts

Contract award notice

Notice identifier: 2021/S 000-004744

Procurement identifier (OCID): ocds-h6vhtk-0299f9

Published 9 March 2021, 5:16pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

North Lanarkshire Council

Civic Centre, Windmillhill Street

Motherwell

ML1 1AB

#### **Contact**

Manager, Quality Assurance

#### **Email**

[QualityAssurance@northlan.gov.uk](mailto:QualityAssurance@northlan.gov.uk)

#### **Country**

United Kingdom

**NUTS code**

UKM84 - North Lanarkshire

**Internet address(es)**

Main address

<http://www.northlanarkshire.gov.uk>

Buyer's address

[https://www.publiccontractsscotland.gov.uk/search/Search\\_AuthProfile.aspx?ID=AA00010](https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA00010)

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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**Section II: Object****II.1) Scope of the procurement****II.1.1) Title**

Flexible Framework for Self Directed Support including Care at Home Services

Reference number

NLC-CPT-20-070

**II.1.2) Main CPV code**

- 85310000 - Social work services

**II.1.3) Type of contract**

Services

**II.1.4) Short description**

North Lanarkshire Council (the "Council") propose to establish a Flexible Framework with external providers ("Contractors") to support the critical Service Delivery to Children, Young People and Adults who have been assessed as requiring support to design, develop and achieve real lives in line with the Social Care (Self Directed Support) (Scotland) Act 2013.

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The approach to establish this Framework is in accordance with Regulation 74 (Social and Other Specific Services). The Council propose a maximum Framework duration of ten (10) years.

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A flexible approach to the operation of this Framework will apply. The Council will have annual published entry points for additional Contractors to apply to join the Framework on the same terms as current Contractors.

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It is anticipated that full retendering will only be necessary when there is a change to the requirements.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £820,000,000

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 85310000 - Social work services

#### **II.2.3) Place of performance**

NUTS codes

- UKM84 - North Lanarkshire

Main site or place of performance

North Lanarkshire

#### **II.2.4) Description of the procurement**

This procurement sets out to replace the existing arrangements for 1. Self-Directed Support ("SDS") and 2. Care at Home, with a new joint flexible framework underpinned by the principles of self-directed support.

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A detailed specification is contained within the main invitation to tender ("ITT") document which is accessible (and downloadable) from the Buyer Attachment area within the PCS-T tendering system.

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Providers wishing to apply to join the Framework must be registered with Care Inspectorate at point of tender submission.

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Service delivery must be carried out in accordance with the information provided within this Contract Notice, the ITT Document and the Council's Framework Agreement.

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

#### **II.2.14) Additional information**

PLEASE BE AWARE OF THE EXCLUSION GROUNDS:

Economic operators may be excluded from this competition if they are in any of the situations referred to in regulation 58 of the Public Contracts (Scotland) Regulations 2015.

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Form of procedure**

Open procedure

#### **IV.1.3) Information about a framework agreement**

The procurement involves the establishment of a framework agreement

#### **IV.1.10) Identification of the national rules applicable to the procedure**

Information about national procedures is available at:

<https://www.legislation.gov.uk/ssi/2015/446/part/2/chapter/3/crossheading/social-and-other-specific-services>

#### **IV.1.11) Main features of the award procedure**

Single-stage procedure.

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Tender Application: Tenderers must complete an ESPD and provide proposals for Service Delivery. Tenders must be submitted via PCS-T only.

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Tender responses will be scored by a tender evaluation panel from within the Council.

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Further entry points will adhere to the same Tender Application process.

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2020/S 232-574076](#)

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## **Section V. Award of contract**

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

1 March 2021

#### **V.2.2) Information about tenders**

Number of tenders received: 47

Number of tenders received from SMEs: 28

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 47

The contract has been awarded to a group of economic operators: Yes

#### **V.2.3) Name and address of the contractor**

Action for Children

17 Newton Place

Glasgow

G3 7PY

Country

United Kingdom

NUTS code

- UKM71 - Angus and Dundee City

#### **V.2.3) Name and address of the contractor**

Aspire Housing & Personal Development Services

705 Duke Street

Glasgow

G31 1NW

Country

United Kingdom

NUTS code

- UKM - SCOTLAND

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Balmoral Homecare Ltd

Helena Place, 5 Busby Road, Clarkston

Glasgow

G76 7RB

Country

United Kingdom

NUTS code

- UKM82 - Glasgow City

**V.2.3) Name and address of the contractor**

Caledonia Social Care Limited

81 Oxford street

Glasgow

G5 9EP

Country

United Kingdom

NUTS code

- UKM - SCOTLAND

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Capability Scotland

Berkeley House, 285 Bath Street

Glasgow

G2 4JL

Country

United Kingdom

NUTS code

- UKM - SCOTLAND

**V.2.3) Name and address of the contractor**

Care1 Professional Services LTD

Suite 19, Geddes House, Kirkton North Road

Livingston

EH54 6GU

Country

United Kingdom



NUTS code

- UKM82 - Glasgow City

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Care Solutions Homecare Ltd

Balerno, 13-15 Lewis Street

Stranraer

DG9 7AB

Country

United Kingdom

NUTS code

- UKM - SCOTLAND

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

C-Change Scotland

Melisa House, Suite 3, Brand Place. Ibrox

Glasgow

G51 1DR

Country

United Kingdom

NUTS code

- UKM - SCOTLAND

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Cera Care Operations Scotland Ltd

Lime Tree House, North Castle Street

Alloa

FK10 1EX

Country

United Kingdom

NUTS code

- UK - UNITED KINGDOM

**V.2.3) Name and address of the contractor**

Community Integrated Care

2 Old Market Court, Miners Way

Widnes, Cheshire

WA8 7SP

Country

United Kingdom

NUTS code

- UK - UNITED KINGDOM

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Cornerstone

12-18 Hallcraig Street

Airdrie

ML6 6AH

Country

United Kingdom

NUTS code

- UK - UNITED KINGDOM

**V.2.3) Name and address of the contractor**

Deaf Action

49 Albany Street

Edinburgh

EH1 3QY

Country

United Kingdom

NUTS code

- UK - UNITED KINGDOM

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Deafblind Scotland

1 Neasham Drive

Glasgow

G66 3FA

Country

United Kingdom

NUTS code

- UKM81 - East Dunbartonshire, West Dunbartonshire and Helensburgh & Lomond

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

ENABLE Scotland

INSPIRE House, 3 Renshaw Place, Eurocentral

Lanarkshire

ML1 4UF

Country

United Kingdom

NUTS code

- UKM - SCOTLAND

**V.2.3) Name and address of the contractor**

Enhance Living Support Services

Branchluith Buisness centre, Townhead

Hamilton

ML3 7DP

Country

United Kingdom

NUTS code

- UKM95 - South Lanarkshire

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Call-In Homecare Ltd..

84 Willowbrae Road

Edinburgh

EH8 7HW

Country

United Kingdom

NUTS code

- UK - UNITED KINGDOM

**V.2.3) Name and address of the contractor**

Hazelhead Homecare Ltd

2 ANDERSON PLACE, Bonnington Bond (Suite 70), 2 Anderson Place

EDINBURGH

EH6 5NP

Country

United Kingdom

NUTS code

- UKM75 - Edinburgh, City of

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

HK-Care Consulting Limited

7 The Sidings

Leicester

LE4 3BR

Country

United Kingdom

NUTS code

- UK - UNITED KINGDOM

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

HRM HOMECARE SERVICES LTD

75, London Road

Kilmarnock

KA3 7BP

Country

United Kingdom

NUTS code

- UK - UNITED KINGDOM

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Inclusion

Clydeaway House, 813 South Street

Glasgow

G14 0BX

Country

United Kingdom

NUTS code

- UKM - SCOTLAND

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Invercare Services Ltd

Inver House Business Centre, Suite 1, 9 Ardgowan Square

Greenock

PA16 8ET

Country

United Kingdom

NUTS code

- UK - UNITED KINGDOM

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

ION Care and Support Services Ltd

Axwell House, 2 Westerton Road, East Mains Industrial Estate

Broxburn, West Lothian

EH52 5AU

Country

United Kingdom

NUTS code

- UKM - SCOTLAND

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

JKL Care Services

1 Waverley House, Management Suite, Caird Park

Hamilton

ML3 0QA

Country

United Kingdom

NUTS code

- UK - UNITED KINGDOM

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**



Jon Fleming Group

Mochridhe Homecare & Housing Support Unit 1, Suite 1-4, 100 Brand Street

Glasgow

G51 1DG

Country

United Kingdom

NUTS code

- UKM - SCOTLAND

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Keane Premier Support Services

Unit D East Investment Park, 15 Drumhead Place

Cambuslang

G32 8EY

Country

United Kingdom

NUTS code

- UKM95 - South Lanarkshire

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Key Housing Association

The Square, 70 Renton Street

Glasgow

G4 0HT

Country

United Kingdom

NUTS code

- UKM82 - Glasgow City

**V.2.3) Name and address of the contractor**

Lanarkshire Care Partners

Enterprise House, Drumpellier Business Park

Coatbridge

ML5 1EL

Country

United Kingdom

NUTS code

- UKM84 - North Lanarkshire

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Leonard Cheshire Disability

Murrayburgh House, 17 Corstorphine Road

Edinburgh

EH12 6DD

Country

United Kingdom

NUTS code

- UK - UNITED KINGDOM

**V.2.3) Name and address of the contractor**

Lifeways Community Care

56 Southwark Bridge Road, Southwark Bridge Road

London

SE1 0AS

Country

United Kingdom

NUTS code

- UK - UNITED KINGDOM

**V.2.3) Name and address of the contractor**

LOCAL LANARKSHIRE CARE

40 ROCHSOLLOCH ROAD

Airdrie

ML6 9BG

Country

United Kingdom

NUTS code

- UK - UNITED KINGDOM

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Loretto Care

2nd, Floor 170 Lipton House

Glasgow

G5 9XD

Country

United Kingdom

NUTS code

- UKM - SCOTLAND

**V.2.3) Name and address of the contractor**

Love@Care

2 Candymill Lane, Bothwell Bridge Business Park

Hamilton

ML3 0FD

Country

United Kingdom

NUTS code

- UKM75 - Edinburgh, City of

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Mears Supported Living Limited

Unit C, Old Campbell House, Alva Industrial Estate

Alva

FK12 5DQ

Country

United Kingdom

NUTS code

- UKM72 - Clackmannanshire and Fife

### **V.2.3) Name and address of the contractor**

Partners in play

CentrePoint, 70 Smith Avenue

Wishaw

ML2 0LD

Country

United Kingdom

NUTS code

- UKM84 - North Lanarkshire

The contractor is an SME

Yes

### **V.2.3) Name and address of the contractor**

Penumbra

Norton Park , 57 Albion Road

Edinburgh

EH7 5QY

Country

United Kingdom

NUTS code

- UK - UNITED KINGDOM

**V.2.3) Name and address of the contractor**

Phew (Scotland)

49 Hope Street, Motherwell

North Lanarkshire

ML1 1BS

Country

United Kingdom

NUTS code

- UKM84 - North Lanarkshire

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Potential Living

John Thomson House, Glencairn Street

Motherwell

ML1 1TT

Country

United Kingdom

NUTS code

- UKM84 - North Lanarkshire

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Quarriers

Head Office, Quarriers Village, Quarriers Village

Bridge of Weir

PA11 3SX

Country

United Kingdom

NUTS code

- UK - UNITED KINGDOM

**V.2.3) Name and address of the contractor**

Rainbow Services (UK) Ltd

59/61, Beresford Terrace

Ayr

KA7 2HD

Country

United Kingdom

NUTS code

- UKM94 - South Ayrshire

**V.2.3) Name and address of the contractor**

Sense Scotland

43 Middlesex Street

Glasgow

G41 1EE

Country

United Kingdom

NUTS code

- UKM - SCOTLAND

**V.2.3) Name and address of the contractor**

SRS Care Solutions Limited

Pentagon Centre, 38 Washington Street

Glasgow

G3 8AZ

Country

United Kingdom

NUTS code

- UKM - SCOTLAND

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Support For Ordinary Living

96 Kirk Road

Wishaw

ML2 7BL



Country

United Kingdom

NUTS code

- UK - UNITED KINGDOM

**V.2.3) Name and address of the contractor**

Thera (Scotland)

Melrose House, 69a George Street

Edinburgh

EH2 2JG

Country

United Kingdom

NUTS code

- UK - UNITED KINGDOM

**V.2.3) Name and address of the contractor**

The Richmond Fellowship Scotland

3 Buchanan Gate, Buchanan Gate Business Park

Stepps

G33 6FB

Country

United Kingdom

NUTS code

- UKM - SCOTLAND

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Turning Point Scotland

54 Govan Road

Glasgow

G51 1JL

Country

United Kingdom

NUTS code

- UKM - SCOTLAND

**V.2.3) Name and address of the contractor**

Active Care & Support Services

Coatbridge Business Centre, Unit 11 - 204 Main Street

Coatbridge

ML5 3RB

Country

United Kingdom

NUTS code

- UKM - SCOTLAND

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Lanarkshire Association for Mental Health (LAMH)

17/19 Cadzow Sreet

Hamilton

ML3 6EE

Country

United Kingdom

NUTS code

- UKM95 - South Lanarkshire

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £820,000,000

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## **Section VI. Complementary information**

### **VI.3) Additional information**

TENDERERS PLEASE NOTE: Police Scotland identified a number of business areas which have a high risk of infiltration by Serious and Organised Crime groups; this contract belongs to one such area and as such the Authority reserves the right to include enhanced probity checks prior to any contract award, including sharing tenderer information with Police Scotland.

The tender pack includes a schedule for the Declaration of non-involvement in serious organised crime; this is a mandatory tender submission requirement for all tenderers.

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(SC Ref:646911)

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Hamilton Sheriff Court

Sheriff Court House, 4 Beckford Street

Hamilton

ML3 0BT

Email

[hamilton@scotcourts.gov.uk](mailto:hamilton@scotcourts.gov.uk)

Telephone

+44 1698282957

Country

United Kingdom

Internet address

<https://www.scotcourts.gov.uk/the-courts/court-locations/hamilton-sheriff-court>

### **VI.4.3) Review procedure**

Precise information on deadline(s) for review procedures

An economic operator that suffers, or is at risk of suffering, loss or damage attributable to a breach of duty under the Public Contracts (Scotland) Regulations 2015 or the Procurement Reform (Scotland) Act 2014, may bring proceedings in the Sheriff Court or the Court of Session.