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Award

## **R5868 Procurement of Human Resources Application**

Tower Hamlets

F15: Voluntary ex ante transparency notice

Notice identifier: 2023/S 000-004695

Procurement identifier (OCID): ocids-h6vhtk-03a5fe

Published 15 February 2023, 4:37pm

### **Section I: Contracting authority/entity**

#### **I.1) Name and addresses**

Tower Hamlets

Mulberry Place, 5 Clove Crescent, Town Hall

London

E14 2BG

#### **Contact**

Mr Neil Ward

#### **Email**

[Neil.Ward@towerhamlets.gov.uk](mailto:Neil.Ward@towerhamlets.gov.uk)

#### **Telephone**

+44 2073645000

#### **Country**

United Kingdom

**Region code**

UKI - London

**Internet address(es)**

Main address

<http://www.towerhamlets.gov.uk>

Buyer's address

<http://www.towerhamlets.gov.uk>

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

R5868 Procurement of Human Resources Application

Reference number

DN656311

**II.1.2) Main CPV code**

- 72300000 - Data services

**II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

This is the provision of a software platform for HR services for Tower Hamlets Council. The application covers a range of activities in relation to HR, payroll services; leave applications; absentee monitoring; provision of management information. The service will be migrated to a cloud based provision.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £1,590,000

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 48450000 - Time accounting or human resources software package
- 48330000 - Scheduling and productivity software package

#### **II.2.3) Place of performance**

NUTS codes

- UKI - London

#### **II.2.4) Description of the procurement**

Cloud based provision of an application for the management of Human Resources processes within the Council.

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Negotiated without a prior call for competition

- Additional deliveries by the original supplier

Explanation:

This award is lawful in accordance with regulation 32(2)(b)(II) because competition is absent for technical reasons. The current provision and all the data stored therein needs to be transferred to the Cloud in accordance with the Council's strategic shift toward cloud based services. Currently the Council is investigating options for the provision an ERP (Enterprise, Resource and Planning) System, a long term decision about the future procurements can only be undertaken upon conclusion of this exercise. To ensure stability of provision during the transfer to cloud based services the contract will be awarded for 36 months with the option to extend for 24 months. Only the current provider will be able to facilitate the transfer of data to the cloud and ensure the required stability. This will allow the council sufficient time to - transfer services to the cloud; make recommendations about the future HR IT provision.

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

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## **Section V. Award of contract/concession**

### **Contract No**

R5868

A contract/lot is awarded: Yes

### **V.2) Award of contract/concession**

#### **V.2.1) Date of conclusion of the contract**

13 February 2023

#### **V.2.2) Information about tenders**

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor/concessionaire**

Zellis UK Limited

740 Waterside Drive Aztec West, Almondsbury

Bristol

BS32 4UF

Country

United Kingdom

NUTS code

- UKI - London

The contractor/concessionaire is an SME

No

#### **V.2.4) Information on value of contract/lot/concession (excluding VAT)**

Total value of the contract/lot/concession: £1,590,000

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

London Borough Of Tower Hamlets

London

Country

United Kingdom