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Contract

PfH Lone Worker Solutions

Procurement for Housing

F03: Contract award notice

Notice identifier: 2023/S 000-004690

Procurement identifier (OCID): ocds-h6vhtk-03084b

Published 15 February 2023, 4:21pm

Section I: Contracting authority

I.1) Name and addresses

Procurement for Housing

2 Olympic Way, Woolston Grange Avenue

Birchwood, Warrington

WA2 0YL

Email

klomax@pfh.co.uk

Telephone

+44 1925282392

Country

United Kingdom

NUTS code

UK - United Kingdom

Internet address(es)

Main address

<http://www.procurementforhousing.co.uk>

Buyer's address

https://www.mytenders.co.uk/search/Search_AuthProfile.aspx?ID=AA26067

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

PfH Lone Worker Solutions

Reference number

KL/LWP/22

II.1.2) Main CPV code

- 79711000 - Alarm-monitoring services

II.1.3) Type of contract

Services

II.1.4) Short description

Established in 2004, Procurement for Housing (PfH) is a national procurement consortium dedicated to the social housing sector and supported by the National Housing Federation (NHF), Chartered Institute of Housing (CIH) and HouseMark. Collectively our Members manage more than 75% of UK' social housing stock, with PfH helping them to achieve efficiency savings using a wide range of services including framework agreements, spend analyses, strategy reviews, consolidated billing and comprehensive reporting.

PfH is a contracting authority under Regulation 2 of the Public Contracts Regulations 2015 ("PCR 2015") and a central purchasing body under regulation 37 PCR 2015.

Please refer to www.pfh.co.uk for additional information.

This tender is in respect of Lone Worker Solutions.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £7,500,000

II.2) Description

II.2.2) Additional CPV code(s)

- 80550000 - Safety training services
- 79417000 - Safety consultancy services
- 71317200 - Health and safety services
- 80330000 - Safety education services
- 71317210 - Health and safety consultancy services
- 64200000 - Telecommunications services
- 32500000 - Telecommunications equipment and supplies
- 35121700 - Alarm systems
- 79711000 - Alarm-monitoring services
- 79714100 - Tracing system services
- 32571000 - Communications infrastructure
- 79710000 - Security services
- 35120000 - Surveillance and security systems and devices
- 35113000 - Safety equipment
- 32323500 - Video-surveillance system
- 38651000 - Cameras
- 38651600 - Digital cameras

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

PfH sought qualified and experienced suppliers to provide lone worker solutions across our member base in England, Wales, Scotland and Northern Ireland. The framework has been awarded for a period of 3 years, with an optional 1 year extension. The scope of the agreement will cover multiple product categories including, but not limited to;

- A core list of Lone Worker Protection items including but not limited to Standard

Dedicated Device, Dedicated Device with GPS Dedicated Device with ManDown. Standard Mobile Application, Mobile Application with GPS, Mobile Application with ManDown. Plus the provision of associated hardware, smart watches, devices and SIMs.

- The provision of access to a comprehensive Alarm Receiving Centre, accredited to BS 8484:2016 or BS EN 50518:2019. Staffed with appropriately trained responders to assess and process alarms.

PfH awarded places on the framework to 6 suppliers.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 60

Price - Weighting: 40

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2022/S 000-028600](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

10 February 2023

V.2.2) Information about tenders

Number of tenders received: 7

Number of tenders received from SMEs: 5

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 7

Number of tenders received by electronic means: 7

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

Skyguard Ltd

Emerald House, East Street

Epsom

KT17 1HS

Telephone

+44 8009903563

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Orbis Protect Ltd

Beaufort House, , Cricket Field Road

Uxbridge

UB8 1QG

Telephone

+44 1895465500

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.3) Name and address of the contractor

Oysta Technology

The Depslade Barn,, Pury Hill Business Park

Towcester

NN12 7LS

Telephone

+44 7929754570

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

CPR Global Tech Ltd

Lakeside Technology Park

Swansea

SA7 9FF

Telephone

+44 7790939630

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Careline Security Ltd T/A First County Monitoring

Adelaide House, Vivars Way

Selby

YO8 8BE

Telephone

+44 1757244408

Country

United Kingdom

NUTS code

- UKE - Yorkshire and the Humber

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

LONE WORKER SOLUTIONS t/a TOTALMOBILE

2C Crown Business Park, Cowm Top Lane

ROCHDALE

OL11 2PU

Telephone

+44 7815442118

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £7,500,000

Total value of the contract/lot: £7,500,000

Section VI. Complementary information

VI.3) Additional information

This Framework may be used by any contracting authority listed in or referred to in the FTS Notice. This includes: All current members of PfH at the time of the FTS notice for this procurement; Any registered provider of social housing (or Welsh registered social landlord ,or Scottish registered social registered social landlord) that becomes a member of PfH during the period of the Framework Agreement; Any public authority (as defined in the Freedom of Information Act 2000 for public authorities in England, Wales, Northern Ireland and UK-wide public authorities based in Scotland, or as defined in the Freedom of Information (Scotland) Act 2002 for Scottish public authorities) that becomes a member of PfH at any time during the period of the Framework Agreement; Any local authority (as defined in the Local Government Act 1972 for public authorities in England and Wales or as defined in the Local Government (Scotland) Act 1973 for Scottish local authorities or as defined in the Local Government Act (Northern Ireland) 1972 for local authorities in Northern Ireland) that becomes a member of PfH at any time during the period of the Framework Agreement; Any housing Arm's Length Management Organisation (ALMO)

that becomes a member of PfH during the period of the Framework Agreement; Any wholly owned subsidiaries of any of the above Organisations; educational establishments and any other contracting authority listed on the following page of the PfH website :

<http://procurementforhousing.co.uk/permmissible-users/> at the time of the FTS notice for this procurement.

(MT Ref:228715)

VI.4) Procedures for review

VI.4.1) Review body

Public Procurement Review Service

Cabinet Office

London

Email

publicprocurementreview@cabinetoffice.gov.uk

Telephone

+44 3450103503

Country

United Kingdom

Internet address

<https://www.gov.uk/government/publications/public-procurement-review-service-scope-and-remit>