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Tender

## Home Care

Rhondda Cynon Taf CBC

F21: Social and other specific services – public contracts

Contract notice

Notice identifier: 2024/S 000-004671

Procurement identifier (OCID): ocids-h6vhtk-043969

Published 12 February 2024, 3:48pm

## Section I: Contracting authority

### I.1) Name and addresses

Rhondda Cynon Taf CBC

2 Llys Cadwyn, Taff Street

Pontypridd

CF37 4TH

#### Email

[procurement@rctcbc.gov.uk](mailto:procurement@rctcbc.gov.uk)

#### Telephone

+44 1443281183

#### Country

United Kingdom

#### NUTS code

UKL15 - Central Valleys

**Internet address(es)**

Main address

<http://www.rctcbc.gov.uk/>

Buyer's address

[https://www.sell2wales.gov.wales/search/Search\\_AuthProfile.aspx?ID=AA0276](https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA0276)

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://etenderwales.bravosolution.co.uk>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://etenderwales.bravosolution.co.uk>

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://etenderwales.bravosolution.co.uk>

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Home Care

Reference number

RCT/PSS/S198/24

#### **II.1.2) Main CPV code**

- 85000000 - Health and social work services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Home Care Services are services that deliver support to a person in their own home, to help them remain independent for as long as possible. There are circa 16950 weekly hours of care being currently delivered.

Providers should note that these are current estimated figures, and the actual numbers are expected to fluctuate during the term of the contract.

Our intention is to commission home care on the basis of the results, or outcomes for the person receiving the service rather than on activities and time delivered to shift the focus of service delivery onto the benefits it will achieve for service users.

Providers will be required to deliver a range of Domiciliary care services to Service User's including but not limited to Elderly Frail, Physical Disability, Mental Health, Substance Misuse and Learning Disability needs. It will be expected that any successful provider be registered with CIW for all these types.

The contract will be divided into 6 Lots with 1 provider appointed to each.

The current estimated annual value of the contract is circa GBP21.75m. Further details on the breakdown can be found in the procurement documents. It is proposed that the duration of this contract shall be for an initial 6 years commencing 1st October 2024 with the option to extend for a further period 2 years + 2 years.

Extensions will be subject to performance reviews.

In addition to the general award, the Council is also using this tendering process to create a Supplementary List. The Supplementary List may be used in times of an emergency and/or when the Council has exhausted all other methods of allocating home care hours to the contracted Service Providers. Bidders that have passed the initial PQQ stage will be offered a position on this Supplementary List. Further details on this are in the procurement documents.

#### **II.1.5) Estimated total value**

Value excluding VAT: £217,500,000

#### **II.1.6) Information about lots**

This contract is divided into lots: Yes

Tenders may be submitted for all lots

Maximum number of lots that may be awarded to one tenderer: 2

### **II.2) Description**

#### **II.2.1) Title**

Taf Zone 1 and Taf Zone 2

Lot No

3

#### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services
- 85300000 - Social work and related services
- 85310000 - Social work services
- 98000000 - Other community, social and personal services

#### **II.2.3) Place of performance**

NUTS codes

- UKL15 - Central Valleys

Main site or place of performance

Beddau, Church Village, Llantwit Fardre, Tonteg, Tyn-y-Nant

Brynna, Llanharan, Llanharri, Llantrisant Town, Pontyclun, Talbot Green

#### **II.2.4) Description of the procurement**

To deliver an outcome-based Home Care service within the Lot area (further lotting information can be found in the procurement documents)

#### **II.2.7) Duration of the contract or the framework agreement**

Duration in months

120

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2) Description**

#### **II.2.1) Title**

Taf Zone 4

Lot No

4

#### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services
- 85300000 - Social work and related services
- 85310000 - Social work services
- 98000000 - Other community, social and personal services

#### **II.2.3) Place of performance**

NUTS codes

- UKL15 - Central Valleys

Main site or place of performance

Hawthorn, Rhydyfelin, Taffs Well, Treforest

#### **II.2.4) Description of the procurement**

To deliver an outcome-based Home Care service within the Lot area (further lotting information can be found in the procurement documents)

#### **II.2.7) Duration of the contract or the framework agreement**

Duration in months

120

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2) Description**

#### **II.2.1) Title**

Cynon Zone 1 and Cynon Zone 2

Lot No

5

#### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services
- 85300000 - Social work and related services
- 85310000 - Social work services
- 98000000 - Other community, social and personal services

#### **II.2.3) Place of performance**

NUTS codes

- UKL15 - Central Valleys

Main site or place of performance

Aberdare East & West, Llwydcoed, Hirwaun, Penywaun Rhigos

Aberaman North & South, Cwmbach

#### **II.2.4) Description of the procurement**

To deliver an outcome-based Home Care service within the Lot area (further lotting information can be found in the procurement documents)

#### **II.2.7) Duration of the contract or the framework agreement**

Duration in months

120

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2) Description**

#### **II.2.1) Title**

Cynon Zone 3 and Taf Zone 4

Lot No

6

#### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services
- 85300000 - Social work and related services
- 85310000 - Social work services
- 98000000 - Other community, social and personal services

#### **II.2.3) Place of performance**

NUTS codes

- UKL15 - Central Valleys

Main site or place of performance

Abercynon, Mountain Ash East & West, Penrhiwceiber

Cilfynydd, Glyncoch, Graig, Pontypridd, Town, Rhondda, Trallwng, Ynysbwl

#### **II.2.4) Description of the procurement**

To deliver an outcome-based Home Care service within the Lot area (further lotting information can be found in the procurement documents)

#### **II.2.7) Duration of the contract or the framework agreement**

Duration in months

120

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2) Description**

#### **II.2.1) Title**

Rhondda Zone 1, Rhondda Zone 3 and Taf Zone 5

Lot No

2

#### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services
- 85300000 - Social work and related services
- 85310000 - Social work services
- 98000000 - Other community, social and personal services

#### **II.2.3) Place of performance**

NUTS codes

- UKL15 - Central Valleys

Main site or place of performance

Maerdy, Ferndale, Tylorstown, Ynshir, Porth

Trealaw, Tonypandy, Penygraig, Cwm Clydach, Llwynypia

Cymmer, Gilfach Goch, Tonyrefail East & West

#### **II.2.4) Description of the procurement**

To deliver an outcome-based Home Care service within the Lot area (further lotting information can be found in the procurement documents)

#### **II.2.7) Duration of the contract or the framework agreement**

Duration in months

120

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2) Description**

#### **II.2.1) Title**

Rhondda Zone 2

Lot No

1

#### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services
- 85300000 - Social work and related services
- 85310000 - Social work services
- 98000000 - Other community, social and personal services

#### **II.2.3) Place of performance**

NUTS codes

- UKL15 - Central Valleys

Main site or place of performance

Pentre, Treherbert, Treorchy, Ystrad

#### **II.2.4) Description of the procurement**

To deliver an outcome-based Home Care service within the Lot area (further lotting information can be found in the procurement documents)

#### **II.2.7) Duration of the contract or the framework agreement**

Duration in months

120

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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### **Section III. Legal, economic, financial and technical information**

#### **III.1) Conditions for participation**

##### **III.1.4) Objective rules and criteria for participation**

List and brief description of rules and criteria

An application to register as domiciliary care service with CIW and in line with RISCA is a mandatory requirement of the framework.

#### **III.2) Conditions related to the contract**

##### **III.2.1) Information about a particular profession**

Execution of the service is reserved to a particular profession

Reference to the relevant law, regulation or administrative provision

An application to register as domiciliary care service with CIW and in line with RISCA is a mandatory requirement of the framework.

##### **III.2.2) Contract performance conditions**

As stated in the procurement documents

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Form of procedure**

Restricted procedure

#### **IV.1.11) Main features of the award procedure**

Selection criteria as stated in the procurement documents

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

13 March 2024

Local time

10:00am

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English, Welsh

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## **Section VI. Complementary information**

### **VI.2) Information about electronic workflows**

Electronic invoicing will be accepted

Electronic payment will be used

### **VI.3) Additional information**

NOTE: The authority is using eTenderwales to carry out this procurement process. To obtain further information record your interest on Sell2Wales at

[http://www.sell2wales.gov.wales/search/search\\_switch.aspx?ID=131869](http://www.sell2wales.gov.wales/search/search_switch.aspx?ID=131869)

Under the terms of this contract the successful supplier(s) will be required to deliver Community Benefits in support of the authority's economic and social objectives. Accordingly, contract performance conditions may relate in particular to social and environmental considerations.

The Community Benefits included in this contract are:

RCT CBC is committed to delivering its well-being objectives through the provision of goods, works and services. RCT CBC has developed a number of Social Value Measures that bidders will be able to provide proposals against. Further information will be made available in the procurement documents available to those selected to tender.

Any contract award will be conditional on the Contract being approved in accordance with the Council's internal approval procedures and being able to proceed following the mandatory 10 day standstill period before sending confirmation of contract award to the successful Suppliers.

NOTE: The authority is using eTenderwales to carry out this procurement process. To obtain further information record your interest on Sell2Wales at

[https://www.sell2wales.gov.wales/search/search\\_switch.aspx?ID=138731](https://www.sell2wales.gov.wales/search/search_switch.aspx?ID=138731)

Under the terms of this contract the successful supplier(s) will be required to deliver Community Benefits in support of the authority's economic and social objectives. Accordingly, contract performance conditions may relate in particular to social and environmental considerations. The Community Benefits included in this contract are:

As per procurement documents

(WA Ref:138731)

The buyer considers that this contract is suitable for consortia.

## **VI.4) Procedures for review**

### **VI.4.1) Review body**

High Court

Royal Courts of Justice, The Strand

London

WC2A 2LL

Telephone

+44 2079477501

Country

United Kingdom