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Tender

Newcastle Home Care Framework

Newcastle City Council

F02: Contract notice

Notice identifier: 2022/S 000-004669

Procurement identifier (OCID): ocds-h6vhtk-0318d9

Published 18 February 2022, 2:08pm

Section I: Contracting authority

I.1) Name and addresses

Newcastle City Council

Civic Centre

NEWCASTLE-UPON-TYNE

NE18QH

Contact

Peter Rooney

Email

peter.rooney@newcastle.gov.uk

Country

United Kingdom

NUTS code

UKC22 - Tyneside

Internet address(es)

Main address

<https://www.newcastle.gov.uk/>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

www.nepoportal.org

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

www.nepoportal.org

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Newcastle Home Care Framework

Reference number

007659

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

Newcastle City Council is retendering its Home Care framework. Condensing its current three frameworks (Generalist, Citywide and specialist) into a single offer for the City.

The Council is committed to the delivery of a quality, responsive easy to access home care service that maximises people's ability to live independently and safely in their own homes and as part of their community.

The focus has been on co-designing a new model of home care, moving away from a traditional time and task model which is delivered by providers to residents to a more flexible and responsive offer. Making the shift from a model that was 'being delivered by them to us' to 'delivered by them with us' and which looks at and includes our links to community - social model/ co-design asset-based approaches model.

We have developed a new and sustainable model of service delivery that will ensure people receive the right care, at the right time and in the right place that will help them live long, happy, and healthy lives.

This Framework will target the following groups of people who meet the national eligibility criteria and reside within the City of Newcastle:

- Older People aged 65 years and over,

- People with Mental Health needs aged 18 years and over,
- People with Physical Disabilities, including sensory impairment aged 18 years and over,
- People aged 18 years and over with specific needs, for example (but not restricted to) dementia, a learning disability, end-of-life, palliative care, sudden onset brain injury or acquired brain injury.

The Framework incorporates the following four lots, and we will seek to appoint 3 successful providers to each Zone:

- North (Lot 1)
- East (Lot 2)
- Inner West (Lot 3)
- Outer West (Lot 4)

To tender for the Newcastle Home Care Framework please visit the www.nepoportal.org website for the necessary documentation.

II.1.5) Estimated total value

Value excluding VAT: £14,000,000

II.1.6) Information about lots

This contract is divided into lots: Yes

Tenders may be submitted for one lot only

The contracting authority reserves the right to award contracts combining the following lots or groups of lots:

The Council will appoint the highest scoring 3 providers per lot, based on evaluation of tender responses.

II.2) Description

II.2.1) Title

North

Lot No

1

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKC - North East (England)

II.2.4) Description of the procurement

Providing home care support into the North of Newcastle upon Tyne.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

36

This contract is subject to renewal

Yes

Description of renewals

3x 12 month options to extend.

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2) Description

II.2.1) Title

East

Lot No

2

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKC - North East (England)

II.2.4) Description of the procurement

Providing home care support into the East of Newcastle upon Tyne.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

36

This contract is subject to renewal

Yes

Description of renewals

3x 12 month options to extend

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2) Description

II.2.1) Title

Inner West

Lot No

3

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKC - North East (England)

II.2.4) Description of the procurement

Providing home care support into the Inner West of Newcastle upon Tyne.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

36

This contract is subject to renewal

Yes

Description of renewals

3x 12 moth options to extend

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2) Description

II.2.1) Title

Outer West

Lot No

4

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKC - North East (England)

II.2.4) Description of the procurement

Providing home care support into the Outer West of Newcastle upon Tyne.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

36

This contract is subject to renewal

Yes

Description of renewals

3x 12 month options to extend

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions

The Contracting Authority reserves the right to require deposits, guarantee, bonds, insurance or any other form of appropriate security. Details to be provided in the Invitation to Tender.

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

III.2) Conditions related to the contract

III.2.2) Contract performance conditions

Details to be provided in the Invitation to Tender.

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

Framework agreement with several operators

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

25 March 2022

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 3 (from the date stated for receipt of tender)

IV.2.7) Conditions for opening of tenders

Date

25 March 2022

Local time

1:00pm

Place

Via electronic e-tendering portal system.

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.3) Additional information

Under this procurement, the contractor is required to participate in the economic and social regeneration of the locality of, and surroundings of, the place of delivery for the procurement. Contract performance conditions may therefore relate in particular to social and environmental considerations.

Electronic ordering will be used and/or electronic invoicing will be accepted and/or electronic payment will be used.

Please go to our website located at www.nepoportal.org to register and download the documents.

VI.4) Procedures for review

VI.4.1) Review body

See Public Contract Regulations 2015 - As above.

United Kingdom.

Country

United Kingdom

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

Precise information on deadline(s) for review procedures:

The Public Contracts Regulations 2015 provides aggrieved parties who have been harmed or are at risk of harm by a breach of the rules to take action in High Court (England, Wales and Northern Ireland).