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Contract

Improving Child and Family Arrangements (ICFA) Service

Cafcass

F03: Contract award notice

Notice identifier: 2021/S 000-004668

Procurement identifier (OCID): ocds-h6vhtk-0299ad

Published 9 March 2021, 9:13am

Section I: Contracting authority

I.1) Name and addresses

Cafcass

3rd Floor, 21 Bloomsbury Street

London

SW1B 3HF

Contact

Mr Volker Buck

Email

procurement@cafcass.gov.uk

Country

United Kingdom

NUTS code

UK - UNITED KINGDOM

Internet address(es)

Main address

www.cafcass.gov.uk

Buyer's address

www.cafcass.gov.uk

I.4) Type of the contracting authority

Ministry or any other national or federal authority

I.5) Main activity

Social protection

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Improving Child and Family Arrangements (ICFA) Service

Reference number

DN464193 / CAF229/19

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

Cafcass are required to deliver a range of child contact services and court ordered activities for use in private law family court proceedings in support of children and families

experiencing divorce and separation. The current Cafcass contracts for Child Contact Intervention Services (CCI) are due to expire on 31 July 2021 and Cafcass has completed a tender for an improving Child and Family Arrangements (ICFA) Service with new contracts due to start on 1 May 2021

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £2,000,000

II.2) Description

II.2.1) Title

Improving Child and Family Arrangements (ICFA) Service North

Lot No

1

II.2.2) Additional CPV code(s)

- 85300000 - Social work and related services

II.2.3) Place of performance

NUTS codes

- UKC - NORTH EAST (ENGLAND)
- UKD1 - Cumbria
- UKD4 - Lancashire
- UKE11 - Kingston upon Hull, City of
- UKE3 - South Yorkshire
- UKE4 - West Yorkshire

II.2.4) Description of the procurement

Cafcass are required to deliver a range of child contact services and court ordered activities for use in private law family court proceedings in support of children and families

experiencing divorce and separation. The current Cafcass contracts for Child Contact Intervention Services (CCI) are due to expire on 31 July 2021 and Cafcass has completed a tender for an improving Child and Family Arrangements (ICFA) Service with new contracts due to start on 1 May 2021. This Lot covers Cafcass Areas:

A1: Tyneside, Northumbria

A2: Durham, Teesside, North Yorkshire, York, Cumbria and Blackburn

A4 : South Yorkshire and Hull

A5: West Yorkshire

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 80

Price - Weighting: 20

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Improving Child and Family Arrangements (ICFA) Service - EAST

Lot No

2

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKF - EAST MIDLANDS (ENGLAND)
- UKH1 - East Anglia
- UKH3 - Essex

II.2.4) Description of the procurement

Cafcass are required to deliver a range of child contact services and court ordered activities for use in private law family court proceedings in support of children and families experiencing divorce and separation. The current Cafcass contracts for Child Contact Intervention Services (CCI) are due to expire on 31 July 2021 and Cafcass has completed a tender for an improving Child and Family Arrangements (ICFA) Service with new contracts due to start on 1 May 2021. This Lot covers Cafcass Areas:

A10: Leicestershire, Lincolnshire, Cambridgeshire,

A11: Nottinghamshire and Derbyshire

A14: Essex, Suffolk, Norfolk

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 80

Price - Weighting: 20

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Improving Child and Family Arrangements (ICFA) Service - West

Lot No

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKC - NORTH EAST (ENGLAND)
- UKD3 - Greater Manchester
- UKD6 - Cheshire
- UKD7 - Merseyside
- UKG - WEST MIDLANDS (ENGLAND)

II.2.4) Description of the procurement

Cafcass are required to deliver a range of child contact services and court ordered activities for use in private law family court proceedings in support of children and families experiencing divorce and separation. The current Cafcass contracts for Child Contact Intervention Services (CCI) are due to expire on 31 July 2021 and Cafcass has completed a tender for an improving Child and Family Arrangements (ICFA) Service with new contracts due to start on 1 May 2021. This Lot covers Cafcass Areas:

A3 Greater Manchester

A9 Cheshire and Merseyside

A12 Birmingham and the Black Country, Shropshire, Worcestershire and Staffordshire, Herefordshire.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 80

Price - Weighting: 20

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Improving Child and Family Arrangements (ICFA) Service - South East

Lot No

4

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKI - LONDON
- UKJ - SOUTH EAST (ENGLAND)

II.2.4) Description of the procurement

Cafcass are required to deliver a range of child contact services and court ordered activities for use in private law family court proceedings in support of children and families experiencing divorce and separation. The current Cafcass contracts for Child Contact Intervention Services (CCI) are due to expire on 31 July 2021 and Cafcass has completed a tender for an improving Child and Family Arrangements (ICFA) Service with new contracts due to start on 1 May 2021. This Lot covers Cafcass Areas:

A17: Kent

A16: Surrey and Sussex

A15a and b: Greater London

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 80

Price - Weighting: 20

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Improving Child and Family Arrangements (ICFA) Service - South West

Lot No

5

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKG33 - Coventry
- UKH2 - Bedfordshire and Hertfordshire
- UKK - SOUTH WEST (ENGLAND)

II.2.4) Description of the procurement

Cafcass are required to deliver a range of child contact services and court ordered activities for use in private law family court proceedings in support of children and families experiencing divorce and separation. The current Cafcass contracts for Child Contact Intervention Services (CCI) are due to expire on 31 July 2021 and Cafcass has completed a tender for an improving Child and Family Arrangements (ICFA) Service with new contracts due to start on 1 May 2021. This Lot covers Cafcass Areas:

A7: Gloucestershire, Wiltshire, Avon and Thames Valley

A8: Cornwall, Devon and Somerset

A6: Hampshire, Isle of Wight, Dorset

A13: Coventry and Northamptonshire

A18: Bedfordshire, Buckinghamshire, Hertfordshire

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 80

Price - Weighting: 20

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Restricted procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2020/S 187-452876](#)

IV.2.9) Information about termination of call for competition in the form of a prior information notice

The contracting authority will not award any further contracts based on the above prior information notice

Section V. Award of contract

Contract No

CAF229/19

Lot No

1

Title

Improving Child and Family Arrangements (ICFA) Service - North

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

23 February 2021

V.2.2) Information about tenders

Number of tenders received: 6

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Child Action Northwest

Whalley Road, Wilpshire

Blackburn

LN9 6HU

Country

United Kingdom

NUTS code

- UKC - NORTH EAST (ENGLAND)

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Lowest offer: £450,000 / Highest offer: £1,350,000 taken into consideration

Section V. Award of contract

Contract No

CAF229/19

Lot No

2

Title

Improving Child and Family Arrangements (ICFA) Service - East

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

23 February 2021

V.2.2) Information about tenders

Number of tenders received: 6

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Children's Links

Suites 1 & 4, Gymphlex Buildings, Boston Road

Horncastle

BB1 9LL

Country

United Kingdom

NUTS code

- UKF - EAST MIDLANDS (ENGLAND)

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Lowest offer: £390,000 / Highest offer: £1,170,000 taken into consideration

Section V. Award of contract

Contract No

CAF229/19

Lot No

3

Title

Improving Child and Family Arrangements (ICFA) Service West

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

23 February 2021

V.2.2) Information about tenders

Number of tenders received: 6

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Child Action Northwest

Whalley Road, Wilpshire

Blackburn

BB1 9LL

Country

United Kingdom

NUTS code

- UKD3 - Greater Manchester

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Lowest offer: £430,000 / Highest offer: £1,290,000 taken into consideration

Section V. Award of contract

Contract No

CAF229/19

Lot No

4

Title

Improving Child and Family Arrangements (ICFA) Service - South East

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

23 February 2021

V.2.2) Information about tenders

Number of tenders received: 6

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Swanstaff Recruitment

Lakeview West, Galleon Boulevard, Crossways Business Park

Dartford

DA2 6QE

Country

United Kingdom

NUTS code

- UKI - LONDON

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Lowest offer: £410,000 / Highest offer: £1,230,000 taken into consideration

Section V. Award of contract

Contract No

CAF229/19

Lot No

5

Title

Improving Child and Family Arrangements South West

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

23 February 2021

V.2.2) Information about tenders

Number of tenders received: 6

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Swanstaff Recruitment

Lakeview West, Galleon Boulevard, Crossways Business Park

Dartford

DA2 6QE

Country

United Kingdom

NUTS code

- UKG33 - Coventry

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Lowest offer: £410,000 / Highest offer: £1,230,000 taken into consideration

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Cafcass

3rd Floor, 21 Bloomsbury Street

London

WC1B 3HF

Email

Melissa.smith@cafcass.gov.uk

Country

United Kingdom

VI.4.2) Body responsible for mediation procedures

Cafcass

London

Country

United Kingdom

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

Please contact Melissa Smith

VI.4.4) Service from which information about the review procedure may be obtained

Cafcass

London

Country

United Kingdom