

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/004668-2021>

Contract

## **Improving Child and Family Arrangements (ICFA) Service**

Cafcass

F03: Contract award notice

Notice identifier: 2021/S 000-004668

Procurement identifier (OCID): ocds-h6vhtk-0299ad

Published 9 March 2021, 9:13am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Cafcass

3rd Floor, 21 Bloomsbury Street

London

SW1B 3HF

#### **Contact**

Mr Volker Buck

#### **Email**

[procurement@cafcass.gov.uk](mailto:procurement@cafcass.gov.uk)

#### **Country**

United Kingdom

## **NUTS code**

UK - UNITED KINGDOM

## **Internet address(es)**

Main address

[www.cafcass.gov.uk](http://www.cafcass.gov.uk)

Buyer's address

[www.cafcass.gov.uk](http://www.cafcass.gov.uk)

## **I.4) Type of the contracting authority**

Ministry or any other national or federal authority

## **I.5) Main activity**

Social protection

---

## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Improving Child and Family Arrangements (ICFA) Service

Reference number

DN464193 / CAF229/19

#### **II.1.2) Main CPV code**

- 85000000 - Health and social work services

#### **II.1.3) Type of contract**

Services

## **II.1.4) Short description**

Cafcass are required to deliver a range of child contact services and court ordered activities for use in private law family court proceedings in support of children and families experiencing divorce and separation. The current Cafcass contracts for Child Contact Intervention Services (CCI) are due to expire on 31 July 2021 and Cafcass has completed a tender for an improving Child and Family Arrangements (ICFA) Service with new contracts due to start on 1 May 2021

## **II.1.6) Information about lots**

This contract is divided into lots: Yes

## **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £2,000,000

## **II.2) Description**

### **II.2.1) Title**

Improving Child and Family Arrangements (ICFA) Service North

Lot No

1

### **II.2.2) Additional CPV code(s)**

- 85300000 - Social work and related services

### **II.2.3) Place of performance**

NUTS codes

- UKC - NORTH EAST (ENGLAND)
- UKD1 - Cumbria
- UKD4 - Lancashire
- UKE11 - Kingston upon Hull, City of

- UKE3 - South Yorkshire
- UKE4 - West Yorkshire

## **II.2.4) Description of the procurement**

Cafcass are required to deliver a range of child contact services and court ordered activities for use in private law family court proceedings in support of children and families experiencing divorce and separation. The current Cafcass contracts for Child Contact Intervention Services (CCI) are due to expire on 31 July 2021 and Cafcass has completed a tender for an improving Child and Family Arrangements (ICFA) Service with new contracts due to start on 1 May 2021. This Lot covers Cafcass Areas:

A1: Tyneside, Northumbria

A2: Durham, Teesside, North Yorkshire, York, Cumbria and Blackburn

A4 : South Yorkshire and Hull

A5: West Yorkshire

## **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 80

Price - Weighting: 20

## **II.2.11) Information about options**

Options: No

## **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Improving Child and Family Arrangements (ICFA) Service - EAST

Lot No

2

**II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services

**II.2.3) Place of performance**

NUTS codes

- UKF - EAST MIDLANDS (ENGLAND)
- UKH1 - East Anglia
- UKH3 - Essex

**II.2.4) Description of the procurement**

Cafcass are required to deliver a range of child contact services and court ordered activities for use in private law family court proceedings in support of children and families experiencing divorce and separation. The current Cafcass contracts for Child Contact Intervention Services (CCI) are due to expire on 31 July 2021 and Cafcass has completed a tender for an improving Child and Family Arrangements (ICFA) Service with new contracts due to start on 1 May 2021. This Lot covers Cafcass Areas:

A10: Leicestershire, Lincolnshire, Cambridgeshire,

A11: Nottinghamshire and Derbyshire

A14: Essex, Suffolk, Norfolk

**II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 80

Price - Weighting: 20

**II.2.11) Information about options**

Options: No

**II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Improving Child and Family Arrangements (ICFA) Service - West

Lot No

3

### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services

### **II.2.3) Place of performance**

NUTS codes

- UKC - NORTH EAST (ENGLAND)
- UKD3 - Greater Manchester
- UKD6 - Cheshire
- UKD7 - Merseyside
- UKG - WEST MIDLANDS (ENGLAND)

### **II.2.4) Description of the procurement**

Cafcass are required to deliver a range of child contact services and court ordered activities for use in private law family court proceedings in support of children and families experiencing divorce and separation. The current Cafcass contracts for Child Contact Intervention Services (CCI) are due to expire on 31 July 2021 and Cafcass has completed a tender for an improving Child and Family Arrangements (ICFA) Service with new contracts due to start on 1 May 2021. This Lot covers Cafcass Areas:

A3 Greater Manchester

A9 Cheshire and Merseyside

A12 Birmingham and the Black Country, Shropshire, Worcestershire and Staffordshire, Herefordshire.

## **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 80

Price - Weighting: 20

## **II.2.11) Information about options**

Options: No

## **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Improving Child and Family Arrangements (ICFA) Service - South East

Lot No

4

### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services

### **II.2.3) Place of performance**

NUTS codes

- UKI - LONDON
- UKJ - SOUTH EAST (ENGLAND)

### **II.2.4) Description of the procurement**

Cafcass are required to deliver a range of child contact services and court ordered activities

for use in private law family court proceedings in support of children and families experiencing divorce and separation. The current Cafcass contracts for Child Contact Intervention Services (CCI) are due to expire on 31 July 2021 and Cafcass has completed a tender for an improving Child and Family Arrangements (ICFA) Service with new contracts due to start on 1 May 2021. This Lot covers Cafcass Areas:

A17: Kent

A16: Surrey and Sussex

A15a and b: Greater London

### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 80

Price - Weighting: 20

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Improving Child and Family Arrangements (ICFA) Service - South West

Lot No

5

### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services

### **II.2.3) Place of performance**



NUTS codes

- UKG33 - Coventry
- UKH2 - Bedfordshire and Hertfordshire
- UKK - SOUTH WEST (ENGLAND)

## **II.2.4) Description of the procurement**

Cafcass are required to deliver a range of child contact services and court ordered activities for use in private law family court proceedings in support of children and families experiencing divorce and separation. The current Cafcass contracts for Child Contact Intervention Services (CCI) are due to expire on 31 July 2021 and Cafcass has completed a tender for an improving Child and Family Arrangements (ICFA) Service with new contracts due to start on 1 May 2021. This Lot covers Cafcass Areas:

A7: Gloucestershire, Wiltshire, Avon and Thames Valley

A8: Cornwall, Devon and Somerset

A6: Hampshire, Isle of Wight, Dorset

A13: Coventry and Northamptonshire

A18: Bedfordshire, Buckinghamshire, Hertfordshire

## **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 80

Price - Weighting: 20

## **II.2.11) Information about options**

Options: No

## **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

---

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Restricted procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2020/S 187-452876](#)

#### **IV.2.9) Information about termination of call for competition in the form of a prior information notice**

The contracting authority will not award any further contracts based on the above prior information notice

---

## **Section V. Award of contract**

### **Contract No**

CAF229/19

### **Lot No**

1

### **Title**

Improving Child and Family Arrangements (ICFA) Service - North

A contract/lot is awarded: Yes

## **V.2) Award of contract**

### **V.2.1) Date of conclusion of the contract**

23 February 2021

### **V.2.2) Information about tenders**

Number of tenders received: 6

The contract has been awarded to a group of economic operators: No

### **V.2.3) Name and address of the contractor**

Child Action Northwest

Whalley Road, Wilpshire

Blackburn

LN9 6HU

Country

United Kingdom

NUTS code

- UKC - NORTH EAST (ENGLAND)

The contractor is an SME

No

### **V.2.4) Information on value of contract/lot (excluding VAT)**

Lowest offer: £450,000 / Highest offer: £1,350,000 taken into consideration

---

## **Section V. Award of contract**

### **Contract No**

CAF229/19

### **Lot No**

2

### **Title**

Improving Child and Family Arrangements (ICFA) Service - East

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

23 February 2021

#### **V.2.2) Information about tenders**

Number of tenders received: 6

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Children's Links

Suites 1 & 4, Gymphlex Buildings, Boston Road

Horncastle

BB1 9LL

Country

United Kingdom

NUTS code

- UKF - EAST MIDLANDS (ENGLAND)

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Lowest offer: £390,000 / Highest offer: £1,170,000 taken into consideration

---

### **Section V. Award of contract**

#### **Contract No**

CAF229/19

#### **Lot No**

3

#### **Title**

Improving Child and Family Arrangements (ICFA) Service West

A contract/lot is awarded: Yes

#### **V.2) Award of contract**

##### **V.2.1) Date of conclusion of the contract**

23 February 2021

##### **V.2.2) Information about tenders**

Number of tenders received: 6

The contract has been awarded to a group of economic operators: No

##### **V.2.3) Name and address of the contractor**

Child Action Northwest

Whalley Road, Wilpshire

Blackburn

BB1 9LL

Country

United Kingdom

NUTS code

- UKD3 - Greater Manchester

The contractor is an SME

No

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Lowest offer: £430,000 / Highest offer: £1,290,000 taken into consideration

---

## **Section V. Award of contract**

### **Contract No**

CAF229/19

### **Lot No**

4

### **Title**

Improving Child and Family Arrangements (ICFA) Service - South East

A contract/lot is awarded: Yes

## **V.2) Award of contract**

### **V.2.1) Date of conclusion of the contract**

23 February 2021

### **V.2.2) Information about tenders**

Number of tenders received: 6

The contract has been awarded to a group of economic operators: No

### **V.2.3) Name and address of the contractor**

Swanstaff Recruitment

Lakeview West, Galleon Boulevard, Crossways Business Park

Dartford

DA2 6QE

Country

United Kingdom

NUTS code

- UKI - LONDON

The contractor is an SME

No

### **V.2.4) Information on value of contract/lot (excluding VAT)**

Lowest offer: £410,000 / Highest offer: £1,230,000 taken into consideration

---

## **Section V. Award of contract**

### **Contract No**

CAF229/19

### **Lot No**

5

### **Title**

Improving Child and Family Arrangements South West

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

23 February 2021

#### **V.2.2) Information about tenders**

Number of tenders received: 6

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Swanstaff Recruitment

Lakeview West, Galleon Boulevard, Crossways Business Park

Dartford

DA2 6QE

Country

United Kingdom



NUTS code

- UKG33 - Coventry

The contractor is an SME

No

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Lowest offer: £410,000 / Highest offer: £1,230,000 taken into consideration

---

## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Cafcass

3rd Floor, 21 Bloomsbury Street

London

WC1B 3HF

Email

[Melissa.smith@cafcass.gov.uk](mailto:Melissa.smith@cafcass.gov.uk)

Country

United Kingdom

#### **VI.4.2) Body responsible for mediation procedures**

Cafcass

London

Country

United Kingdom

### **VI.4.3) Review procedure**

Precise information on deadline(s) for review procedures

Please contact Melissa Smith

### **VI.4.4) Service from which information about the review procedure may be obtained**

Cafcass

London

Country

United Kingdom