

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/004665-2021>

Contract

Procurement of Civil Legal Aid Services in England and Wales from April 2021

The Legal Aid Agency

F03: Contract award notice

Notice identifier: 2021/S 000-004665

Procurement identifier (OCID): ocds-h6vhtk-0299aa

Published 8 March 2021, 10:56pm

Section I: Contracting authority

I.1) Name and addresses

The Legal Aid Agency

102 Petty France

London

SW1H 9AJ

Email

civiltenders@justice.gov.uk

Country

United Kingdom

NUTS code

UKI - LONDON

Internet address(es)

Main address

<https://www.gov.uk/government/organisations/legal-aid-agency>

I.4) Type of the contracting authority

Ministry or any other national or federal authority

I.5) Main activity

Other activity

Other publicly funded services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Procurement of Civil Legal Aid Services in England and Wales from April 2021

II.1.2) Main CPV code

- 79100000 - Legal services

II.1.3) Type of contract

Services

II.1.4) Short description

The Legal Aid Agency (“LAA”) is inviting Applicants to submit a Tender for a 2021 Civil Legal Advice Contract (“CLA Contract” or “Contract”) to provide Specialist Telephone Advice in the Education and / or Discrimination Categories of Law from 1 April 2021 as part of the LAA’s publicly funded telephone-based Civil Legal Advice (“CLA”) service.

The LAA intends to award a total of six separate CLA Contracts:

- 3 in the Discrimination Category; and
- 3 in the Education Category

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £4,700,000

II.2) Description

II.2.1) Title

Education - Lot 1

Lot No

1

II.2.2) Additional CPV code(s)

- 79100000 - Legal services

II.2.3) Place of performance

NUTS codes

- UK - UNITED KINGDOM

Main site or place of performance

England and Wales

II.2.4) Description of the procurement

The Legal Aid Agency (“LAA”) is inviting Applicants to submit a Tender for a 2021 Civil Legal Advice Contract (“CLA Contract” or “Contract”) to provide Specialist Telephone Advice in the Education and / or Discrimination Categories of Law from 1 April 2021 as part of the LAA’s publicly funded telephone-based Civil Legal Advice (“CLA”) service.

This Information for Applicants document (“IFA”) provides information about the CLA Specialist Telephone Advice Contract Invitations to Tender (“ITTs”), including how Applicants submit an ITT Response, and the rules governing this stage of the procurement process.

The LAA intends to award a total of six separate CLA Contracts:

- 3 in the Discrimination Category; and
- 3 in the Education Category

In the Discrimination Category, we are seeking to award 3 Contracts of equal size.

In Education, Applicants will be able to bid for a ‘Lot’ depending on the volume of work they wish to deliver as follows:

- Lot 1 – we are seeking to award 2 Contracts, each delivering 20% of the total volume of Education Contract Work; and
- Lot 2 – we are seeking to award 1 Contract, delivering 60% of the total volume of Education Contract Work.

The LAA reserves the right to award fewer than 3 Contracts in the Education and/or Discrimination Category and/or no Contracts in any one or more Categories.

II.2.5) Award criteria

Quality criterion - Name: Criterion 1 – Staffing the Service / Weighting: 22

Quality criterion - Name: Criterion 2 – Delivering a Quality Service / Weighting: 13

Quality criterion - Name: Criterion 3 – Capacity Planning for the Service / Weighting: 17

Quality criterion - Name: Criterion 4 – Implementation of the Service / Weighting: 8

Price - Weighting: 40

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Education - Lot 2

Lot No

2

II.2.2) Additional CPV code(s)

- 79100000 - Legal services

II.2.3) Place of performance

NUTS codes

- UK - UNITED KINGDOM

Main site or place of performance

England and Wales

II.2.4) Description of the procurement

The Legal Aid Agency (“LAA”) is inviting Applicants to submit a Tender for a 2021 Civil Legal Advice Contract (“CLA Contract” or “Contract”) to provide Specialist Telephone Advice in the Education and / or Discrimination Categories of Law from 1 April 2021 as part of the LAA’s publicly funded telephone-based Civil Legal Advice (“CLA”) service.

This Information for Applicants document (“IFA”) provides information about the CLA Specialist Telephone Advice Contract Invitations to Tender (“ITTs”), including how Applicants submit an ITT Response, and the rules governing this stage of the procurement process.

The LAA intends to award a total of six separate CLA Contracts:

- 3 in the Discrimination Category; and
- 3 in the Education Category

In the Discrimination Category, we are seeking to award 3 Contracts of equal size.

In Education, Applicants will be able to bid for a ‘Lot’ depending on the volume of work they wish to deliver as follows:

- Lot 1 – we are seeking to award 2 Contracts, each delivering 20% of the total volume of Education Contract Work; and
- Lot 2 – we are seeking to award 1 Contract, delivering 60% of the total volume of Education Contract Work.

The LAA reserves the right to award fewer than 3 Contracts in the Education and/or Discrimination Category and/or no Contracts in any one or more Categories.

II.2.5) Award criteria

Quality criterion - Name: Criterion 1 – Staffing the Service / Weighting: 22

Quality criterion - Name: Criterion 2 – Delivering a Quality Service / Weighting: 13

Quality criterion - Name: Criterion 3 – Capacity Planning for the Service / Weighting: 17

Quality criterion - Name: Criterion 4 – Implementation of the Service / Weighting: 8

Price - Weighting: 40

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Discrimination

Lot No

3

II.2.2) Additional CPV code(s)

- 79100000 - Legal services

II.2.3) Place of performance

NUTS codes

- UK - UNITED KINGDOM

Main site or place of performance

England and Wales

II.2.4) Description of the procurement

The Legal Aid Agency (“LAA”) is inviting Applicants to submit a Tender for a 2021 Civil Legal Advice Contract (“CLA Contract” or “Contract”) to provide Specialist Telephone Advice in the Education and / or Discrimination Categories of Law from 1 April 2021 as part of the LAA’s publicly funded telephone-based Civil Legal Advice (“CLA”) service.

This Information for Applicants document (“IFA”) provides information about the CLA Specialist Telephone Advice Contract Invitations to Tender (“ITTs”), including how Applicants submit an ITT Response, and the rules governing this stage of the procurement process.

The LAA intends to award a total of six separate CLA Contracts:

- 3 in the Discrimination Category; and
- 3 in the Education Category

In the Discrimination Category, we are seeking to award 3 Contracts of equal size.

In Education, Applicants will be able to bid for a 'Lot' depending on the volume of work they wish to deliver as follows:

- Lot 1 – we are seeking to award 2 Contracts, each delivering 20% of the total volume of Education Contract Work; and
- Lot 2 – we are seeking to award 1 Contract, delivering 60% of the total volume of Education Contract Work.

The LAA reserves the right to award fewer than 3 Contracts in the Education and/or Discrimination Category and/or no Contracts in any one or more Categories.

II.2.5) Award criteria

Quality criterion - Name: Criterion 1 – Staffing the Service / Weighting: 22

Quality criterion - Name: Criterion 2 – Delivering a Quality Service / Weighting: 13

Quality criterion - Name: Criterion 3 – Capacity Planning for the Service / Weighting: 17

Quality criterion - Name: Criterion 4 – Implementation of the Service / Weighting: 8

Price - Weighting: 40

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2020/S 194-470542](#)

Section V. Award of contract

Contract No

1

Lot No

1

Title

Education - Lot 1

A contract/lot is awarded: No

V.1) Information on non-award

The contract/lot is not awarded

Other reasons (discontinuation of procedure)

Section V. Award of contract

Contract No

2

Lot No

2

Title

Education - Lot 2

A contract/lot is awarded: No

V.1) Information on non-award

The contract/lot is not awarded

Other reasons (discontinuation of procedure)

Section V. Award of contract

Contract No

3

Lot No

3

Title

Discrimination

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

16 February 2021

V.2.2) Information about tenders

Number of tenders received: 3

Number of tenders received from SMEs: 3

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

Equality and Employment Law Centre

151 Dale Street

Liverpool

2 2AH

Country

United Kingdom

NUTS code

- UKD72 - Liverpool

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Stephensons Solicitors LLP

Wigan Investment Centre, Waterside Drive

Wigan

WN3 5BA

Country

United Kingdom

NUTS code

- UKD3 - Greater Manchester

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Citizens Advice Gateshead

The Davidson Building, Swan Street

Gateshead

NE8 1BG

Country

United Kingdom

NUTS code

- UKC22 - Tyneside

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £4,700,000

Total value of the contract/lot: £4,700,000

Section VI. Complementary information

VI.3) Additional information

No contracts were awarded in the Education Category. The cancellation notice can be found on our website at:

https://assets.publishing.service.gov.uk/government/uploads/system/uploads/attachment_data/file/957891/Cancellation_notice_FINAL.pdf

VI.4) Procedures for review

VI.4.1) Review body

Legal Aid Agency

102 Petty France

London

SW1H 9AJ

Country

United Kingdom

VI.4.2) Body responsible for mediation procedures

Centre for Effective Dispute Resolution (CEDR)

70 Fleet Street

London

EC4Y 1EU

Country

United Kingdom

VI.4.4) Service from which information about the review procedure may be obtained

Legal Aid Agency

102 Petty France

London

SW1H 9AJ

Email

civiltenders@legalaid.gsi.gov.uk

Country

United Kingdom