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Tender

NHS Adults Continuing Healthcare Services for Norfolk and Waveney W11

NHS Norfolk & Waveney Integrated Care Board

F02: Contract notice

Notice identifier: 2024/S 000-004608

Procurement identifier (OCID): ocids-h6vhtk-04393f

Published 12 February 2024, 12:50pm

Section I: Contracting authority

I.1) Name and addresses

NHS Norfolk & Waveney Integrated Care Board

County Hall, Martineau Ln

Norwich

NR1 2DH

Email

icbnw.chccontracts.tender@nhs.net

Country

United Kingdom

Region code

UKH15 - Norwich and East Norfolk

Internet address(es)

Main address

<https://www.improvinglivesnw.org.uk/about-us/our-nhs-integrated-care-board-icb/icb-contact/>

Buyer's address

<https://www.improvinglivesnw.org.uk/about-us/our-nhs-integrated-care-board-icb/icb-contact/>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://health-family.force.com/s/Welcome>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://health-family.force.com/s/Welcome>

Tenders or requests to participate must be submitted to the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://health-family.force.com/s/Welcome>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

NHS Adults Continuing Healthcare Services for Norfolk and Waveney W11

II.1.2) Main CPV code

- 85100000 - Health services

II.1.3) Type of contract

Services

II.1.4) Short description

Due to a change in e-tendering system utilised by the Contracting Authority, this notice is being published to maintain the principles of the original process and enable providers, who have not already been successfully accredited and awarded a contract following the publication of the initial notice in August 2021 (FTS Ref: 2021/S 000-019005, <https://www.find-tender.service.gov.uk/Notice/019005-2021>), to express an interest and submit an application.

Providers who already hold a contract relating to this service do not need to re-submit / re-apply.

This Procurement is being advertised in accordance with the requirements of the Public Contracts Regulations 2015 (as amended) (the “Regulations”) to the extent that the Regulations relate to services within the scope of Schedule 3 thereto (Social and Other Specific Services). The Commissioner and AGCSU are, therefore, bound only by those parts of the Regulations applying to Schedule 3 services (also known as the “Light Touch Regime”).

NHS Norfolk & Waveney Clinical Commissioning Group (referred to as the Commissioner) is inviting suitably qualified and experienced providers to express their interest in delivering the NHS Continuing Healthcare Services in three lots under an Accreditation Qualification Questionnaire (AQQ) process, by responding to this opportunity as required and described in this document, and within the published tender.

The Procurement Process is described within the documentation published available via the e-tendering portal.

Instructions on how to register on the eProcurement portal and access procurement documentation and further details relating to this process/window can be accessed via the following link:

<https://health-family.force.com/s/Welcome>

And searching for the opportunity using the details below:

Project reference: C231302 - Project Name: NHS Continuing Healthcare Services for Adults for Norfolk and Waveney W11

Any contract awarded as a result of this process will be on a zero value, zero volume basis.

II.1.5) Estimated total value

Value excluding VAT: £1

II.1.6) Information about lots

This contract is divided into lots: Yes

Tenders may be submitted for all lots

II.2) Description

II.2.1) Title

Lot 1: CHC Nursing Homes

Lot No

1

II.2.2) Additional CPV code(s)

- 85100000 - Health services

II.2.3) Place of performance

NUTS codes

- UKH1 - East Anglia

Main site or place of performance

Norfolk and Waveney

II.2.4) Description of the procurement

NHS Norfolk & Waveney ICB invite Nursing Homes across the NHS Norfolk and Waveney ICB footprint (and bordering areas), to join a Preferred Provider list for Continuing Healthcare services. The Service is for adults who are eligible for NHS Continuing Healthcare. Service Users placed using this Contract will have needs that may include but not be limited to End of Life, Learning Disabilities, Mental Health, Dementia, Physical Disabilities, Brain Injury, and Frailty. To meet the care needs of a wide range of people, the ICB encourages applications from Nursing Homes with a broad range of specialisms and services. Placements are more commonly long term but may include shorter term and respite arrangements plus rapid care for individuals approaching the end of their life.

Contracts awarded following publication of the initial notice/window relating to this service were for a maximum period of 3 years with an option to extend for a further 2 years, commencing on 1st November 2021.

Contracts awarded after the 1st November 2021 will be from the point of award until the 31st October 2024, with the option to extend for a further 24 months subject to satisfactory performance.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £1

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

60

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot 2: CHC Residential Home

Lot No

2

II.2.2) Additional CPV code(s)

- 85100000 - Health services

II.2.3) Place of performance

NUTS codes

- UKH1 - East Anglia

Main site or place of performance

Norfolk and Waveney

II.2.4) Description of the procurement

NHS Norfolk & Waveney ICB invite Residential Homes across the NHS Norfolk and Waveney ICB footprint (and bordering areas), to join a Preferred Provider list for Continuing Healthcare services. The Service is for adults who are eligible for NHS Continuing Healthcare. Service Users placed using this Contract will have needs that may include but not be limited to End of Life, Learning Disabilities, Mental Health, Dementia, Physical Disabilities, Brain Injury, and Frailty. To meet the care needs of a wide range of people, the ICB encourages applications from Residential Homes with a broad range of specialisms and services, but particularly those with specialisms in care for those living with Dementia or presenting with challenging behaviours. Placements are more commonly long term but may include shorter term and respite arrangements.

Contracts awarded following publication of the initial notice/window relating to this service were for a maximum period of 3 years with an option to extend for a further 2 years, commencing on 1st November 2021.

Contracts awarded after the 1st November 2021 will be from the point of award until the 31st October 2024, with the option to extend for a further 24 months subject to satisfactory performance.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £1

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

60

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot 3: CHC Domiciliary Care

Lot No

3

II.2.2) Additional CPV code(s)

- 85100000 - Health services

II.2.3) Place of performance

NUTS codes

- UKH1 - East Anglia

Main site or place of performance

Norfolk and Waveney

II.2.4) Description of the procurement

Norfolk & Waveney Domiciliary Care Provision for NHS Continuing Healthcare (NHS CHC) is for packages of care for adults who are eligible for NHS Continuing Healthcare. Individuals placed will have needs that may include but not be limited to End of Life, Learning Disabilities, Mental Health, Dementia, Physical Disabilities, Brain Injury, and Frailty. The purpose of delivering NHS CHC within the domiciliary setting is to provide care at home for individuals with a primary health care need who are eligible for NHS CHC. This includes enabling individuals to achieve the best possible quality of life whatever their disease or disability, ethnic background, or sexual orientation. This will be achieved through the application of a holistic person-centered approach to care which is integrated seamlessly with all other health services, especially GP primary medical services, specialist palliative care services, mental health, learning disabilities and community social care.

Contracts awarded following publication of the initial notice/window relating to this service were for a maximum period of 3 years with an option to extend for a further 2 years, commencing on 1st November 2021.

Contracts awarded after the 1st November 2021 will be from the point of award until the 31st October 2024, with the option to extend for a further 24 months subject to satisfactory performance.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £1

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

60

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

31 August 2024

Local time

5:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 3 (from the date stated for receipt of tender)

IV.2.7) Conditions for opening of tenders

Date

1 September 2024

Local time

9:00am

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: Yes

VI.3) Additional information

This opportunity will allow providers to submit applications at any time throughout the life of the contract. The Accreditation Qualification Questionnaire Process (AQQ) contracts are awarded on a zero value, zero volume basis.

The total available contract will be for a period of 5 years with an option to extend for up to a further 2 years at the discretion of the commissioner. However the contract length will be from the point of award until the expiration date of the contract be it 31st October 2024 for the initial period or 31st October 2026 if the full extension option is invoked. The contract for the initial window commenced 01st November 2021.

The contract dates (01st September 2024 - 31st October 2026) in the "dates" fields are incorrect. Applications can be submitted and will be evaluated throughout the life of the agreement and contracts will be awarded during the life of the contract if providers are successful. Please see Document 1 of the AQQ documentation within the attachments area for full details of the Application process.

Applications can be submitted and evaluated throughout the life of the agreement and contracts will be awarded during the life of the contract if providers are successful. Please see Document 1 of the AQQ documentation within the attachments area for full details of the Application process.

VI.4) Procedures for review

VI.4.1) Review body

High Court

Strand,

London,

WC2A 2LL

Country

United Kingdom