

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/004578-2022>

Tender

## **Contract for Provision of Domiciliary Care Services Appleton Lodge (Extra Care - Dementia)**

Durham County Council

F21: Social and other specific services – public contracts

Contract notice

Notice identifier: 2022/S 000-004578

Procurement identifier (OCID): ocds-h6vhtk-03187e

Published 17 February 2022, 6:05pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Durham County Council

County Hall

DURHAM

DH1 5UL

#### **Email**

[kay.duthie@durham.gov.uk](mailto:kay.duthie@durham.gov.uk)

#### **Country**

United Kingdom

#### **NUTS code**

UKC14 - Durham CC

**Internet address(es)**

Main address

<http://www.durham.gov.uk>

Buyer's address

<http://www.nepo.org>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<http://www.nepo.org>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<http://www.nepo.org>

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

---

## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Contract for Provision of Domiciliary Care Services Appleton Lodge (Extra Care - Dementia)

Reference number

ProContract Reference DN598168

#### **II.1.2) Main CPV code**

- 85000000 - Health and social work services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

This contract is for the Provision of Domiciliary Care Services at Appleton Lodge (Extra Care - Dementia). The Provider will be required to deliver high quality domiciliary care services to the people, with memory problems / dementia, living at Appleton Lodge, Spennymoor.

Please access the tender documentation for free.

For full details of the specification and requirements via the NEPO Procontract [www.nepo.org](https://www.nepo.org) (<https://www.nepo.org>) website and access the tender using DN598168.

#### **II.1.5) Estimated total value**

Value excluding VAT: £1,500,000

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 98000000 - Other community, social and personal services

### **II.2.3) Place of performance**

NUTS codes

- UKC14 - Durham CC

Main site or place of performance

NUTS codes UKC14 - Durham CC

### **II.2.4) Description of the procurement**

This contract is for the Provision of Domiciliary Care Services at Appleton Lodge (Extra Care - Dementia). The Provider will be required to deliver high quality domiciliary care services to the people, with memory problems / dementia, living at Appleton Lodge, Spennymoor.

Please access the tender documentation for free for full details of the specification and requirements via the NEPO Procontract [www.nepo.org](http://www.nepo.org) (<https://www.nepo.org>) website and access the tender using DN598168.

### **II.2.14) Additional information**

Please access the tender documentation for free for full details of the specification and requirements via the NEPO Procontract [www.nepo.org](http://www.nepo.org) (<https://www.nepo.org>) website and access the tender using DN598168. If you have any problems accessing the documents via the system please contact the NEPO helpdesk as detailed below. The E-tendering System Support is provided by the NEPO portal administration organisation Proactis. Please use the method below that is appropriate to the issue that you are experiencing.

- Proactis Supplier Support Helpdesk Ticketing System (<http://proactis.kayako.com>) (<http://proactis.kayako.com>) - To be used by Suppliers for non-time critical issues i.e. password resets / account queries, finding information, accessing the tender, etc.
- Email ([ProContractSuppliers@proactis.com](mailto:ProContractSuppliers@proactis.com)) - To be used in same way as ticketing system. Any emails to this address will auto-log a support ticket on Proactis Supplier Support Helpdesk

---

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Form of procedure**

Open procedure

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

21 March 2022

Local time

12:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English