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Tender

Supplementary North Zone, Newcastle Home Care Contract

Newcastle City Council

F02: Contract notice

Notice identifier: 2024/S 000-004571

Procurement identifier (OCID): ocds-h6vhtk-043930

Published 12 February 2024, 10:09am

Section I: Contracting authority

I.1) Name and addresses

Newcastle City Council

Civic Centre

NEWCASTLE-UPON-TYNE

NE18QH

Contact

Lucy Nicholson

Email

Lucy.Nicholson@newcastle.gov.uk

Country

United Kingdom

Region code

UKC22 - Tyneside

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

www.newcastle.gov.uk

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://procontract.due-north.com>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://procontract.due-north.com>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Supplementary North Zone, Newcastle Home Care Contract

Reference number

008498

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

This is an opportunity for providers to work alongside the Home Care Framework, providing supplementary home care support for people living in the North Zone of the City.

Tender Publish date: 14th February 2024 via <https://procontract.due-north.com>

This contract will target the following groups of people who meet the national eligibility criteria and reside within the North zone of the City of Newcastle:

- Older People aged 65 years and over,
- People with Mental Health needs aged 18 years and over,
- People with Physical Disabilities, including sensory impairment aged 18 years and over,
- People aged 18 years and over with specific needs, for example (but not restricted to) dementia, a learning disability, end-of-life, palliative care, sudden onset brain injury or acquired brain injury.

II.1.5) Estimated total value

Value excluding VAT: £1,888,842.56

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKC2 - Northumberland and Tyne and Wear

II.2.4) Description of the procurement

Newcastle City Council has a duty to provide services for its residents who are eligible for care and support according to the national minimum eligibility threshold introduced by the Care Act 2014. The Council is committed to the delivery of a quality, responsive easy to access home care service that maximises people's ability to live independently and safely in their own homes and as part of their community.

In 2022, following an open and competitive procurement process, the Council awarded twelve Providers the Newcastle Home Care service Framework contract, to deliver these services.

The contract was created following 2 years of work by Being Well in Newcastle, and more recently Newcastle Neighbourhood Teams. The focus was to co-design a new model of home care, moving away from a traditional time and task model which is delivered by providers to residents to a more flexible and responsive offer. Making the shift from a model that was 'being delivered by them to us' to 'delivered by them with us' and which looks at and includes our links to community - social model/ co-design asset-based approaches model.

We have developed a new and sustainable model of service delivery that will ensure people receive the right care, at the right time and in the right place that will help them live long, happy, and healthy lives.

This model reflects our approach to the delivery of home care as signalled in the Council's Individual Impact Assessment 2021, feedback from market consultation with Providers, people who may use services and carers.

However, we require an additional Provider to work alongside the Framework, with the same contract terms, in the North zone. The Provider will be contracted to provide support to 135 individuals within this locality.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

16

This contract is subject to renewal

Yes

Description of renewals

3 x 12 month options to extend

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

20 March 2024

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.7) Conditions for opening of tenders

Date

20 March 2024

Local time

12:30pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.4) Procedures for review

VI.4.1) Review body

Newcastle City Council

Newcastle Upon Tyne

NE1 8QH

Country

United Kingdom