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Tender

Health Systems Support Framework: Provision of Digital Social Prescribing Solutions

NHS England

F02: Contract notice

Notice identifier: 2021/S 000-004546

Procurement identifier (OCID): ocds-h6vhtk-028eac

Published 8 March 2021, 9:29am

Section I: Contracting authority

I.1) Name and addresses

NHS England

Quarry House

Leeds

LS2 7UE

Email

hssf.enquiries@nhs.net

Country

United Kingdom

NUTS code

UKE - YORKSHIRE AND THE HUMBER

Internet address(es)

Main address

<https://www.england.nhs.uk/>

Buyer's address

<https://www.england.nhs.uk/>

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<http://health.atamis.co.uk>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<http://health.atamis.co.uk>

Tenders or requests to participate must be submitted to the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<http://health.atamis.co.uk>

I.4) Type of the contracting authority

Ministry or any other national or federal authority

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Health Systems Support Framework: Provision of Digital Social Prescribing Solutions

II.1.2) Main CPV code

- 48000000 - Software package and information systems

II.1.3) Type of contract

Supplies

II.1.4) Short description

The NHS is moving towards a more integrated model of care delivery through Integrated Care Systems (ICS). The Health Systems Support Framework (HSSF) was established to provide a mechanism for ICS and other health and social care organisations to access the support and services they need to transform how they deliver care. It focuses on specialist solutions that enable the digitisation of services and the use of data to drive proactive population health management approaches across local and integrated provider teams. NHS England are inviting suppliers to bid for accreditation to a new Service Line within the Service Category of Patient Empowerment and Activation within the Health Systems Support Framework relating to the supply of services and software for social prescribing digital solutions. Further details, including a description of the services, is provided in the ITT documents available at the address above and Section IV : Complementary Information of this notice.

II.1.5) Estimated total value

Value excluding VAT: £60,000,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 48422000 - Software package suites

- 72000000 - IT services: consulting, software development, Internet and support
- 48422000 - Software package suites
- 48100000 - Industry specific software package
- 72220000 - Systems and technical consultancy services
- 72262000 - Software development services
- 72224100 - System implementation planning services
- 72227000 - Software integration consultancy services
- 72260000 - Software-related services
- 72261000 - Software support services

II.2.3) Place of performance

NUTS codes

- UKE42 - Leeds

II.2.4) Description of the procurement

NHS England and NHS Improvement are inviting suppliers to bid for accreditation to a new Service Line within the Service Category of Patient Empowerment and Activation of the Health Systems Support Framework. A full description of all service lines is provided within the ITT documents. Background to the Service Category Personalised care represents a new relationship between people, professionals and the health and care system. It shifts power and decision making to give people a voice, to be heard, to be connected to each other and their communities. The provision of social prescribing software, related solutions and services that help to deliver NHS Long Term Plan commitments, enable the NHS to provide the highest possible quality of safe and appropriately directed services at national, regional, local system, organisational and individual site levels. The Comprehensive Model for Personalised Care has been co-produced with people with lived experience and a wide range of stakeholders and brings together six evidence-based and inter-linked components, each of which is defined by a standard, replicable delivery model. One of the components is Social prescribing and community-based support. Social Prescribing Digital Systems & Services The social prescribing digital solutions marketplace is an emerging one, with considerable variability in system functionality and interoperability. In order to support more effective social prescribing by practitioners and improved client access to those services, the NHS England Personalised Care Group's "Digital Vision for Social Prescribing" has prioritised the identification of a core set of requirements for social prescribing digital solutions. This new HSSF Framework Service Line will enable health, local government and voluntary

sector buyers to select and purchase digital solutions that will have been accredited as meeting a minimum set of core capabilities and compliance with national standards. Bidder EventNHS England Personal Care Group intend to hold a supplier webinar-based briefing event in support of this opportunity. Further information about the time and format of the event and how to register if you wish to attend will be issued via the Atamis portal.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

48

This contract is subject to renewal

Yes

Description of renewals

The framework lot may be refreshed on its own or in line with the refresh of any other Service Lines within the scope of the HSSF in advance of the framework end date.

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

Framework agreement with several operators

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2021/S 000-001878](#)

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

13 April 2021

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Tender must be valid until: 10 September 2021

IV.2.7) Conditions for opening of tenders

Date

13 April 2021

Local time

12:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: Yes

VI.3) Additional information

Background to the Service Category Personalised care represents a new relationship between people, professionals and the health and care system. It shifts power and decision making to give people a voice, to be heard, to be connected to each other and their communities. The provision of social prescribing software, related solutions and services that help to deliver NHS Long Term Plan commitments, enable the NHS to provide the highest possible quality of safe and appropriately directed services at national, regional, local system, organisational and individual site levels. The Comprehensive Model for Personalised Care has been co-produced with people with lived experience and a wide range of stakeholders and brings together six evidence-based and inter-linked components, each of which is defined by a standard, replicable delivery model. One of the components is Social prescribing and community-based support. Social Prescribing Digital Systems & Services The social prescribing digital solutions marketplace is an emerging one, with considerable variability in system functionality and interoperability. In order to support more effective social prescribing by practitioners and improved client access to those services, the NHS England Personalised Care Group's "Digital Vision for Social Prescribing" has prioritised the identification of a core set of requirements for social prescribing digital solutions. This new HSSF Framework Service Line will enable health, local government and voluntary sector buyers to select and purchase digital solutions that will have been accredited as meeting a minimum set of core capabilities and compliance with national standards. Bidder Event NHS England Personal Care Group intend to hold a supplier webinar-based briefing event in support of this opportunity. Further information will be issued via the Atamis portal. Further Information on the Health Systems Support Framework

- 1) NHS England as a contracting authority established the Health Systems Support Framework during 2018.
- 2) The current framework agreement is for the service lines set out within this contract notice, as further described in the ITT documents and will form part of the HSSF;
- 3) NHS England intends to establish this framework agreement for use by or on behalf of itself and other UK public sector bodies in England, Scotland, Wales and Northern Ireland (including any future successor organisation(s) to the functions exercised by any such organisation(s)). It is also anticipated that non-contracting authorities will be permitted to access the framework agreement;
- 4) The framework agreement may be accessed by the public sector bodies listed within the ITT documents, to the extent that they are engaged in the management and/or support of the health, care and/or wellbeing of populations within the UK or for which they are responsible;
- 5) Reference to health and/or social care services within this notice and the ITT documentation includes but is not limited to: primary care services, secondary care

services, mental health services, community care services, tertiary care services, social care services and public health services;6) Any interested suppliers will be required to register via our online portal at: <http://health.atamis.co.uk> (Contract Reference – C21891 – Social Prescribing – HSSF) where the ITT documents will be accessible. This portal will be the channel used for issue of further information relating to this ITT;7) It is expected that services within the scope of the HSSF will be refreshed regularly. Each refresh will be the subject of a new contract notice published in Find a tender allowing new organisations to bid for a place on the framework from the refresh date.8) This framework agreement will be awarded for 4 years, however, it may be refreshed prior to the end date.

VI.4) Procedures for review

VI.4.1) Review body

The NHS Commissioning Board (operating under the name of NHS England)

2nd Floor, Rutland House

Runcorn

WA7 2ES

Country

United Kingdom

Internet address

<https://www.england.nhs.uk/>

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

The contracting authority will incorporate a minimum ten-day standstill period at the point information on the decision to award the contract is communicated to bidders. Any bidder wishing to appeal the decision to award the contract, or after the award of the contract appeal the contract, shall have the rights set out in Part 3 of the Public Contracts Regulations 2015.