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Contract

## **National Framework Agreement for Teleradiology, Telepathology and Telemedicine Services**

Countess of Chester Hospital NHS Foundation Trust

F03: Contract award notice

Notice identifier: 2023/S 000-004528

Procurement identifier (OCID): ocids-h6vhtk-034719

Published 14 February 2023, 2:22pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Countess of Chester Hospital NHS Foundation Trust

Liverpool Road

Chester

CH2 1UL

#### **Email**

[info@coch-cps.co.uk](mailto:info@coch-cps.co.uk)

#### **Country**

United Kingdom

#### **Region code**

UK - United Kingdom

#### **Internet address(es)**

Main address

[www.coch.nhs.uk](http://www.coch.nhs.uk)

## **I.2) Information about joint procurement**

The contract is awarded by a central purchasing body

## **I.4) Type of the contracting authority**

Ministry or any other national or federal authority

## **I.5) Main activity**

Health

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

National Framework Agreement for Teleradiology, Telepathology and Telemedicine Services

Reference number

F/083/TSS/21/AB

#### **II.1.2) Main CPV code**

- 85100000 - Health services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

While the demand on radiology services is increasing with the quantity of scans and required reports going up, the number of radiologists is decreasing resulting in backlogs and pressure on existing staff. Teleradiology offers trusts an alternative to manage routine, urgent or specialist workload, and supports with the reduction of backlogs in care.

Teleradiology is the transmission of patients' radiological images between different locations for the production of a primary report, expert second opinion or clinical review. Telepathology is the electronic transmission of pathological images, usually derived from microscopes, from one location to another, for the purpose of interpretation and diagnosis. The different locations can be within the same organisation or in different organisations, within the same country or across international boundaries.

Other areas of telemedicine are also now being explored, including but not limited to telepathology, telemicrobiology and teledermatology. The scope of this agreement will include these and other specialties of telemedicine to allow for expansion into new services during the term of the agreement, to help support the NHS with elective recovery.

Radiology workflow management systems are designed to improve productivity and efficiency in radiology departments. As business intelligence systems they allow precise forecasting of reporting capacity, enabling optimisation of departmental rotas and highlight areas for strategic recruitment based on supply and demand. These systems can reduce the costs of outsourcing and support radiology departments to operate as efficiently as

possible.

Proposed Framework:

The Countess of Chester Hospital NHS Foundation Trust, through its Commercial Procurement Services, wishes to award a national framework agreement with three Lots:

Lot 1 – Teleradiology and Telemedicine Services

Lot 2 – Telepathology Services

Lot 3 – Radiology Workflow Management Systems

Tenders may be submitted for one or more Lots.

#### **II.1.6) Information about lots**

This contract is divided into lots: Yes

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £100,000,000

### **II.2) Description**

#### **II.2.1) Title**

Teleradiology and Telemedicine Services

Lot No

1

#### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services
- 85100000 - Health services
- 85110000 - Hospital and related services
- 85120000 - Medical practice and related services
- 85150000 - Medical imaging services

#### **II.2.3) Place of performance**

NUTS codes

- IM - Isle of Man
- UK - United Kingdom

#### **II.2.4) Description of the procurement**

Lot 1 concerns the provision of teleradiology and other telemedicine services.

#### **II.2.5) Award criteria**

Quality criterion - Name: Commercial / Weighting: 20

Cost criterion - Name: Quality criterion - Teleradiology Services / Weighting: 25

Cost criterion - Name: Quality criterion - Implementation and Transition / Weighting: 15

Cost criterion - Name: Quality criterion - Service and Data Management / Weighting: 15

Cost criterion - Name: Quality criterion - Clinical and Corporate Governance / Weighting: 15

Cost criterion - Name: Social Value / Weighting: 10

#### **II.2.11) Information about options**

Options: Yes

Description of options

The term of this framework agreement will be two years (24 months) from the commencement date with an option to extend twice for a further one year (12 months) on each occasion. The maximum duration of this framework agreement will be four years (48 months).

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

## Telepathology Services

Lot No

2

### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services
- 85110000 - Hospital and related services
- 85111800 - Pathology services
- 85150000 - Medical imaging services

### **II.2.3) Place of performance**

NUTS codes

- IM - Isle of Man
- UK - United Kingdom

### **II.2.4) Description of the procurement**

Lot 2 concerns the provision of Telepathology Services.

### **II.2.5) Award criteria**

Quality criterion - Name: Commercial / Weighting: 20

Cost criterion - Name: Quality criterion - Telepathology Services / Weighting: 25

Cost criterion - Name: Quality criterion - Implementation and Transition / Weighting: 15

Cost criterion - Name: Quality criterion - Service and Data Management / Weighting: 15

Cost criterion - Name: Quality criterion - Clinical and Corporate Governance / Weighting: 15

Cost criterion - Name: Social Value / Weighting: 10

### **II.2.11) Information about options**

Options: Yes

## Description of options

The term of this framework agreement will be two years (24 months) from the commencement date with an option to extend twice for a further one year (12 months) on each occasion. The maximum duration of this framework agreement will be four years (48 months).

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Radiology Workflow Management Systems

Lot No

3

### **II.2.2) Additional CPV code(s)**

- 480000000 - Software package and information systems

### **II.2.3) Place of performance**

NUTS codes

- GG - Guernsey
- IM - Isle of Man
- JE - Jersey
- UK - United Kingdom

### **II.2.4) Description of the procurement**

Lot 3 concerns the provision of Radiology Workflow Management Systems, including all associated service, maintenance and support.

### **II.2.5) Award criteria**

Quality criterion - Name: Commercial / Weighting: 20

Cost criterion - Name: Quality criterion - Radiology Workflow Management System / Weighting: 30

Cost criterion - Name: Quality criterion - Reporting Analysis and Audit / Weighting: 20

Cost criterion - Name: Quality criterion - Training and Support / Weighting: 20

Cost criterion - Name: Social Value / Weighting: 10

### **II.2.11) Information about options**

Options: Yes

Description of options

The term of this framework agreement will be two years (24 months) from the commencement date with an option to extend twice for a further one year (12 months) on each occasion. The maximum duration of this framework agreement will be four years (48 months).

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No



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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.3) Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2022/S 000-016500](#)

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## **Section V. Award of contract**

### **Contract No**

9

### **Lot No**

1

### **Title**

National Framework Agreement for Teleradiology, Telepathology and Telemedicine Services

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

20 December 2022

**V.2.2) Information about tenders**

Number of tenders received: 14

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

Axon Medical Ltd

Croydon

Country

United Kingdom

NUTS code

- UKI62 - Croydon

National registration number

13047920

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £1

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**Section V. Award of contract**

**Contract No**

10

**Lot No**

2

## **Title**

National Framework Agreement for Teleradiology, Telepathology and Telemedicine Services

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

20 December 2022

#### **V.2.2) Information about tenders**

Number of tenders received: 14

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Axon Medical Ltd

Croydon

Country

United Kingdom

NUTS code

- UKI62 - Croydon

National registration number

13047920

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £1

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## **Section V. Award of contract**

### **Contract No**

11

### **Lot No**

1

### **Title**

National Framework Agreement for Teleradiology, Telepathology and Telemedicine Services

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

22 September 2022

#### **V.2.2) Information about tenders**

Number of tenders received: 14

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Friends Medical Service Ltd

Belfast

Country

United Kingdom

NUTS code

- UKN06 - Belfast

National registration number

NI667193

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £1

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**Section V. Award of contract**

**Contract No**

12

**Lot No**

1

**Title**

National Framework Agreement for Teleradiology, Telepathology and Telemedicine Services

A contract/lot is awarded: Yes

**V.2) Award of contract**

**V.2.1) Date of conclusion of the contract**

23 December 2022

**V.2.2) Information about tenders**

Number of tenders received: 14

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

The International Radiology Reporting Group Ltd

Southend-on-Sea

Country

United Kingdom

NUTS code

- UKH31 - Southend-on-Sea

National registration number

8904203

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £1

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## **Section V. Award of contract**

### **Contract No**

13

### **Lot No**

1

### **Title**

National Framework Agreement for Teleradiology, Telepathology and Telemedicine Services

A contract/lot is awarded: Yes

## **V.2) Award of contract**

### **V.2.1) Date of conclusion of the contract**

10 November 2022

### **V.2.2) Information about tenders**

Number of tenders received: 15

Number of tenders received by electronic means: 15

The contract has been awarded to a group of economic operators: No

### **V.2.3) Name and address of the contractor**

Hexarad Group Ltd

Lynwood House 373-375 Station Street, Harrow, Middlesex

Harrow

HA1 2AW

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £1

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## **Section V. Award of contract**

### **Contract No**

14

### **Lot No**

3

## **Title**

National Framework Agreement for Teleradiology, Telepathology and Telemedicine Services

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

10 November 2022

#### **V.2.2) Information about tenders**

Number of tenders received: 14

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Hexarad Group Ltd

Lynwood House 373-375 Station Street

Harrow

HA1 2AW

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £1



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## **Section V. Award of contract**

### **Contract No**

16

### **Lot No**

1

### **Title**

National Framework Agreement for Teleradiology, Telepathology and Telemedicine Services

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

18 January 2023

#### **V.2.2) Information about tenders**

Number of tenders received: 14

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Business and Service Solutions Limited

First Floor, 6 Nelson Street

Southend-on-Sea

SS1 1EF

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £1

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### **Section V. Award of contract**

#### **Contract No**

17

#### **Lot No**

2

#### **Title**

National Framework Agreement for Teleradiology, Telepathology and Telemedicine Services

A contract/lot is awarded: Yes

#### **V.2) Award of contract**

##### **V.2.1) Date of conclusion of the contract**

23 January 2023

##### **V.2.2) Information about tenders**

Number of tenders received: 14

The contract has been awarded to a group of economic operators: No

##### **V.2.3) Name and address of the contractor**

Business and Service Solutions Limited

First Floor, 6 Nelson Street

Southend-on-Sea

SS1 1EF

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £1

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## **Section VI. Complementary information**

### **VI.3) Additional information**

Further award notices may be published for this framework agreement.

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Royal Courts of Justice

London

Country

United Kingdom

#### **VI.4.2) Body responsible for mediation procedures**

Countess of Chester Hospital NHS Foundation Trust

Chester

Country

United Kingdom

#### **VI.4.4) Service from which information about the review procedure may be obtained**

Countess of Chester Hospital NHS Foundation Trust

Chester

Country

United Kingdom