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Tender

## **HAC5720 Integrated Statutory Advocacy Service**

Tower Hamlets

F02: Contract notice

Notice identifier: 2021/S 000-004510

Procurement identifier (OCID): ocds-h6vhtk-0298ee

Published 5 March 2021, 5:37pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Tower Hamlets

Mulberry Place

London

E14 2BG

#### **Contact**

Ms Julia Estruga

#### **Email**

[procurement@towerhamlets.gov.uk](mailto:procurement@towerhamlets.gov.uk)

#### **Telephone**

+44 2073640785

#### **Country**

United Kingdom

**NUTS code**

UKI42 - Tower Hamlets

**Internet address(es)**

Main address

<http://www.towerhamlets.gov.uk>

Buyer's address

<http://www.towerhamlets.gov.uk>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://procontract.duenorth.com/Advert/Index?advertId=360d6d1b-9f60-eb11-8106-005056b64545>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://procontract.duenorth.com/Advert/Index?advertId=360d6d1b-9f60-eb11-8106-005056b64545>

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

HAC5720 Integrated Statutory Advocacy Service

Reference number

DN522520

#### **II.1.2) Main CPV code**

- 85000000 - Health and social work services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

It is the Council's intention to procure an integrated service that brings together three statutory advocacy services within a single contract, to be delivered by a single provider (or lead provider).

#### **II.1.5) Estimated total value**

Value excluding VAT: £1,060,000

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services
- 98000000 - Other community, social and personal services

#### **II.2.3) Place of performance**

NUTS codes

- UKI42 - Tower Hamlets

## **II.2.4) Description of the procurement**

It is the Council's intention to procure an integrated service that brings together three statutory advocacy services within a single contract, to be delivered by a single provider (or lead provider).

The services in scope are:

- Independent Mental Capacity Advocacy (IMCA) (including Deprivation of Liberty Safeguards (DoLS) and Paid Representative)

Introduced as part of the Mental Capacity Act, 2005. This gives people who have an impairment, injury or a disability that has meant they are unable to make a specific decision for themselves, the right to receive independent support.

- Care Act Advocacy (CAA)

The Care Act, 2014 places duties on local councils to involve people in decisions about their care and support. An advocate helps individuals, understand their choices, and supports individuals on decisions about their care needs.

- Independent Health Complaints Advocacy Service (IHCAS)

The Health and Social Care Act 2012 - supports people who want to make a formal complaint about the care and/or treatment they have received using the NHS Complaints Procedure.

## **II.2.5) Award criteria**

Quality criterion - Name: Various criterion / Weighting: 60

Cost criterion - Name: various criterion / Weighting: 40

## **II.2.6) Estimated value**

Value excluding VAT: £1,060,000

## **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

36

This contract is subject to renewal

Yes

Description of renewals

Initial Contract Duration: 36 months

Extensions: 2 x 12 months

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

#### **II.2.14) Additional information**

Tender Process:

Bidders should also note that This Tender process has been issued by London Borough of Tower Hamlets on in accordance with the Public Contract Regulations 2015 as amended by the Public Procurement (Amendment etc.) (EU Exit) Regulations 2020 ("the Regulations") Schedule 3 ("Light Touch") services. This Procurement Exercise will therefore be run in accordance with 'the Regulations' as they apply to "light touch" services.

While the Authority is following a process broadly corresponding to an Open Procedure under 'the Regulations' neither that fact nor any other statements, acts or omissions of the Authority in connection with this Procurement Exercise should be taken as indicating that the Authority intends to be bound by the provisions of the 'Regulations' or the general principles to any greater extent than applies by law.

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

6 April 2021

Local time

12:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.7) Conditions for opening of tenders**

Date

6 April 2021

Local time

12:00pm

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

London Borough of Tower Hamlets

Mulberry Place Town Hall

London

E15 2BG

Country

United Kingdom

Internet address

[https://www.towerhamlets.gov.uk/lgn/council\\_and\\_democracy/complaints/The\\_complaints\\_process.aspx](https://www.towerhamlets.gov.uk/lgn/council_and_democracy/complaints/The_complaints_process.aspx)