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Tender

HAC5720 Integrated Statutory Advocacy Service

Tower Hamlets

F02: Contract notice

Notice identifier: 2021/S 000-004510

Procurement identifier (OCID): ocds-h6vhtk-0298ee

Published 5 March 2021, 5:37pm

Section I: Contracting authority

I.1) Name and addresses

Tower Hamlets

Mulberry Place

London

E14 2BG

Contact

Ms Julia Estruga

Email

procurement@towerhamlets.gov.uk

Telephone

+44 2073640785

Country

United Kingdom

NUTS code

UKI42 - Tower Hamlets

Internet address(es)

Main address

<http://www.towerhamlets.gov.uk>

Buyer's address

<http://www.towerhamlets.gov.uk>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://procontract.duenorth.com/Advert/Index?advertId=360d6d1b-9f60-eb11-8106-005056b64545>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://procontract.duenorth.com/Advert/Index?advertId=360d6d1b-9f60-eb11-8106-005056b64545>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

HAC5720 Integrated Statutory Advocacy Service

Reference number

DN522520

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

It is the Council's intention to procure an integrated service that brings together three statutory advocacy services within a single contract, to be delivered by a single provider (or lead provider).

II.1.5) Estimated total value

Value excluding VAT: £1,060,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services
- 98000000 - Other community, social and personal services

II.2.3) Place of performance

NUTS codes

- UKI42 - Tower Hamlets

II.2.4) Description of the procurement

It is the Council's intention to procure an integrated service that brings together three statutory advocacy services within a single contract, to be delivered by a single provider (or lead provider).

The services in scope are:

- Independent Mental Capacity Advocacy (IMCA) (including Deprivation of Liberty Safeguards (DoLS) and Paid Representative)

Introduced as part of the Mental Capacity Act, 2005. This gives people who have an impairment, injury or a disability that has meant they are unable to make a specific decision for themselves, the right to receive independent support.

- Care Act Advocacy (CAA)

The Care Act, 2014 places duties on local councils to involve people in decisions about their care and support. An advocate helps individuals, understand their choices, and supports individuals on decisions about their care needs.

- Independent Health Complaints Advocacy Service (IHCAS)

The Health and Social Care Act 2012 - supports people who want to make a formal complaint about the care and/or treatment they have received using the NHS Complaints Procedure.

II.2.5) Award criteria

Quality criterion - Name: Various criterion / Weighting: 60

Cost criterion - Name: various criterion / Weighting: 40

II.2.6) Estimated value

Value excluding VAT: £1,060,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

36

This contract is subject to renewal

Yes

Description of renewals

Initial Contract Duration: 36 months

Extensions: 2 x 12 months

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

Tender Process:

Bidders should also note that This Tender process has been issued by London Borough of Tower Hamlets on in accordance with the Public Contract Regulations 2015 as amended by the Public Procurement (Amendment etc.) (EU Exit) Regulations 2020 ("the Regulations) Schedule 3 ("Light Touch") services. This Procurement Exercise will therefore be run in accordance with 'the Regulations' as they apply to "light touch" services.

While the Authority is following a process broadly corresponding to an Open Procedure under 'the Regulations' neither that fact nor any other statements, acts or omissions of the Authority in connection with this Procurement Exercise should be taken as indicating that the Authority intends to be bound by the provisions of the 'Regulations' or the general principles to any greater extent than applies by law.

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

6 April 2021

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.7) Conditions for opening of tenders

Date

6 April 2021

Local time

12:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.4) Procedures for review

VI.4.1) Review body

London Borough of Tower Hamlets

Mulberry Place Town Hall

London

E15 2BG

Country

United Kingdom

Internet address

https://www.towerhamlets.gov.uk/lgn/council_and_democracy/complaints/The_complaints_process.aspx