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Contract

## **Gas Maintenance and Repair service to domestic properties**

Cassiltoun Housing Association Ltd.

F03: Contract award notice

Notice identifier: 2022/S 000-004507

Procurement identifier (OCID): ocds-h6vhtk-02d31e

Published 17 February 2022, 11:25am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Cassiltoun Housing Association Ltd.

Castlemilk Stables, 59 Machrie Road

Glasgow

G45 0AZ

#### **Email**

[cassiltoun@edwardsmacdowall.co.uk](mailto:cassiltoun@edwardsmacdowall.co.uk)

#### **Telephone**

+44 1416342673

#### **Country**

United Kingdom

#### **NUTS code**

UKM82 - Glasgow City

**Internet address(es)**

Main address

<http://www.cassiltoun.org.uk>

Buyer's address

[https://www.publiccontractsscotland.gov.uk/search/Search\\_AuthProfile.aspx?ID=AA11383](https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA11383)

**I.2) Information about joint procurement**

The contract is awarded by a central purchasing body

**I.4) Type of the contracting authority**

Other type

Housing Association

**I.5) Main activity**

Housing and community amenities

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

Gas Maintenance and Repair service to domestic properties

**II.1.2) Main CPV code**

- 50720000 - Repair and maintenance services of central heating

**II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Repair, maintenance and servicing of domestic gas-fired heating systems in Castlemilk, Glasgow (approximately 1,00Nr)

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £554,617.98

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UKM82 - Glasgow City

Main site or place of performance

Castlemilk, Glasgow

#### **II.2.4) Description of the procurement**

Cassiltoun Housing Association plans to engage a highly experienced and competent contractor to carry out servicing, maintenance and repairs to gas-fired central heating systems at the stock it owns in the Castlemilk area of Glasgow.

This will include

Annual Gas Servicing and safety checks and smoke/heat detector tests in accordance with the specification

Reactive Maintenance in accordance with specification for any combination of Emergency, Urgent, and Routine Repairs, during the contract period

Planned Gas Maintenance in accordance with specification during the contract period - Full/partial heating installations / associated repairs

#### **II.2.5) Award criteria**

Quality criterion - Name: Proposed approach to communication, management and

delivery of contract within the social rented sector, including supply chain management /  
Weighting: 25

Quality criterion - Name: Proposed approach to delivering high levels of tenant  
satisfaction for CHA / Weighting: 25

Quality criterion - Name: Proposed approach to achieving and maintaining high standards  
within the realm of Health and Safety when delivering contract / Weighting: 20

Price - Weighting: 30

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union  
funds: No

#### **II.2.14) Additional information**

Economic operators may be excluded from this competition if they are in any of the  
situations referred to in regulation 58 of the Public Contracts (Scotland) Regulations 2015.

Economic operators may be excluded from this competition if they are in any of the  
situations referred to in regulation 8 and 9 of the Procurement (Scotland) Regulations  
2016.

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Restricted procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2021/S 000-019375](#)

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## **Section V. Award of contract**

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

16 February 2022

#### **V.2.2) Information about tenders**

Number of tenders received: 2

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 2

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

City Technical Services UK Ltd

Unit 1 Block 16, Clydesmill Place

Glasgow

G32 8RF

Country

United Kingdom

NUTS code

- UKM82 - Glasgow City

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £554,617.98

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## **Section VI. Complementary information**

### **VI.3) Additional information**

Applicants must be able to certify to having, or committing to secure prior to contract being place, the following:

- a. Operation of a management database system which includes: access to e-mail facilities; electronic communication with engineers and the Employer; access to the contractor's database for reviewing property details, job history and job progress in real time; electronic documentation and real time CP12 issue; reports on no-access, repairs progress/ completion in Microsoft excel format; financial/ payment applications in a format to facilitate component accounting; record photographs; reports on no-access, progress/ completion; regular measurement/ reporting of KPIs; and providing reports that meet the requirements of the Social Housing Charter; particularly surrounding emergencies, non-emergencies, appointments and jobs complete right first time; reports on customer satisfaction levels; and an appointments-based repairs system, all in.xlsx or .csv format as agreed with the Employer;

b. accreditation for compliance in accordance with ISO 9001&14001 or demonstrate you operate an effective Quality Management system to ensure there is a single, clearly identified local point of contact/ quality controller and that quality is managed effectively;

c. accreditation with BS OHSAS 18001 or 45001 or have successfully met the assessment requirements of a construction-related scheme with registered membership of Safety Schemes in Procurement (SSIP)

d. a management system to ensure there is a single, clearly identified local point of contact/ quality controller and that quality is managed effectively.

e. an Equal Opportunities Policy which is actively promoted and adhered to

(SC Ref:683541)

## **VI.4) Procedures for review**

### **VI.4.1) Review body**

Glasgow Sheriff Court

1 Carlton Place

Glasgow

G5 9TW

Country

United Kingdom