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Tender

The supply of an Audit Management System On behalf of ASW Assurance

Torbay and South Devon NHS Foundation Trust

F02: Contract notice

Notice identifier: 2024/S 000-004501

Procurement identifier (OCID): ocids-h6vhtk-0438ff

Published 9 February 2024, 4:12pm

Section I: Contracting authority

I.1) Name and addresses

Torbay and South Devon NHS Foundation Trust

Torbay Hospital Lowes Bridge

Torquay

TQ2 7AA

Contact

Chris Chalk

Email

chris.chalk@nhs.net

Telephone

+44 1803653365

Country

United Kingdom

Region code

UKK42 - Torbay

Internet address(es)

Main address

<https://www.torbayandsouthdevon.nhs.uk/>

Buyer's address

<https://www.torbayandsouthdevon.nhs.uk/>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://health-family.force.com/s/Welcome>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://health-family.force.com/s/Welcome>

Tenders or requests to participate must be submitted to the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://health-family.force.com/s/Welcome>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

The supply of an Audit Management System On behalf of ASW Assurance

Reference number

TSDFT331

II.1.2) Main CPV code

- 72800000 - Computer audit and testing services

II.1.3) Type of contract

Services

II.1.4) Short description

1.6 ASW Assurance is the largest provider of specialist internal audit, assurance and consultancy services to NHS healthcare organisations in the South West. We are dedicated to helping improve governance and ultimately the quality and safety of patient care.

II.1.5) Estimated total value

Value excluding VAT: £420,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 72800000 - Computer audit and testing services

II.2.3) Place of performance

NUTS codes

- UKK42 - Torbay

Main site or place of performance

Regent House
Regent Close
Torquay, TQ2 7AN

II.2.4) Description of the procurement

ASW Assurance is the largest provider of specialist internal audit, assurance and consultancy services to NHS healthcare organisations in the South West. We are dedicated to helping improve governance and ultimately the quality and safety of patient care. What sets us apart is that everything we do is geared towards developing and improving the governance arrangements of the organisations we work with. In addition to core audits, high level assurance and cross organisational work is included as standard in our workplans:

Specialised assurance services

Cross organisational reviews of integration of services and partnerships

Health Economy shared assurance reviews e.g. STP assurance in Bristol, Devon and Cornwall

We deliver assurance that adds value and enables our clients to better focus on outcomes. Our clients regularly tell us that our services are well established and valued.

1.1 The Authority is looking for a comprehensive cloud based Audit Management System (AMS). The AMS should include, at a minimum, the following functionality:

Produce working papers – document management and tracking.

Allow us to record time inside the AMS, rather than outside – linking time/audit progress/performance in one place.

Automated audit planning and scheduling, so we can plan audit work in terms of prioritisation, allocation and value.

Easy data extraction, and performance information, as well as analytics to provide insight on audit data.

Present live, interactive dashboards for real-time reporting (dashboards to include audit coverage, plan position, assurance ratings etc.).

Flexibility, enabling us to develop functionality so that we remain fit for the future.

A quality review process.

Integration with Microsoft applications – so we can download/upload information from Microsoft to the AMS and vice versa.

Be accessible to our clients, ideally with a range of customisable views and the ability for clients to upload evidence/submit documentation on request, set by multi-layer access privileges.

The scope would include requisite training and implementation support. We are looking

for a system to eliminate our current manual processes to improve productivity, bring a disciplined approach to the audit processes, track staff time, evaluate risks, improve reporting capabilities, and enhance follow up of audit recommendations. The AMS should be a Commercial off the shelf (COTS) solution, but include the flexibility for us to develop the functionality ensuring we remain fit for the future.

1.2 The Authority is looking to contract with an established supplier of AMS with a proven track record of providing these systems to internal audit services and to have maintenance and support resources available.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £350,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

1 June 2024

End date

31 May 2031

This contract is subject to renewal

Yes

Description of renewals

Two (2) Years

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

15 March 2024

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Tender must be valid until: 31 October 2024

IV.2.7) Conditions for opening of tenders

Date

14 February 2024

Local time

12:00am

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.4) Procedures for review

VI.4.1) Review body

Torbay & South Devon NHS Foundation Trust

Wilkins Drive

Paignton

EX4 7FG

Email

michael.gutierrez1@nhs.net

Country

United Kingdom

Internet address

<https://www.torbaypharmaceuticals.nhs.uk>

VI.4.2) Body responsible for mediation procedures

Torbay and South Devon NHS Foundation Trust

Torbay Hospital Lowes Bridge

Torquay

TQ2 7AA

Country

United Kingdom

Internet address

<https://www.torbayandsouthdevon.nhs.uk/>