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Award

Procurement of Insurance Policy (12 months)

Cartrefi Conwy Cyfyngedig

UK5: Transparency notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-004482

Procurement identifier (OCID): ocds-h6vhtk-06091b

Published 19 January 2026, 4:05pm

Scope

Reference

PA_00_Ins

Description

Cartrefi Conwy requires comprehensive insurance coverage to protect its assets, operations, and liabilities. The current insurance policy is due to expire in December 2025. A competitive procurement procedure was planned in accordance with the Procurement Act 2023; however, during market engagement in July 2025, potential bidders confirmed that the contracting authority does not hold sufficient data to inform bidders of its insurance needs and enable competitive bids.

Specialist consultants were engaged to collate the necessary data, but due to the complexity and volume of information required, this exercise cannot be completed before the expiry of the current policy. Without adequate insurance, Cartrefi Conwy would face significant operational and financial risk.

Given these circumstances, there is an absence of competition for technical reasons: only the incumbent provider, who holds the relevant historical data and understands Cartrefi

Conwy's insurance requirements, can supply the services needed. There is no reasonable alternative to the insurance cover required. The proposed direct award will provide a 12-month bridging contract, ensuring continuity of cover while enabling completion of the data-gathering exercise and preparation for a fully compliant competitive procurement process.

Contract 1. Insurance Policy

Supplier

- Protector Insurance

Contract value

- £995,000 excluding VAT
- £995,000 including VAT

Above the relevant threshold

Earliest date the contract will be signed

20 January 2026

Contract dates (estimated)

- 21 January 2026 to 31 December 2026
- 11 months, 11 days

Main procurement category

Services

CPV classifications

- 66515000 - Damage or loss insurance services
- 66510000 - Insurance services

Contract locations

- UK - United Kingdom

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Direct award

Direct award justification

Single supplier - technical reasons

The contract is being awarded directly to a supplier that is not an excluded supplier because a direct award justification applies in accordance with section 41(1)(a) of the Procurement Act 2023.

The direct award justification at paragraph 6 of Schedule 5 of the Procurement Act 2023 applies to the award of the contract.

The contracting authority commenced engagement with the market regarding the procurement of insurance services and award of the contract in July 2025 (with a planned contract start date of 31 December 2025).

During such market engagement, potential bidders confirmed that the contracting authority does not currently hold sufficient data/information to inform bidders of its insurance needs and to enable bidders to submit bids in a competitive procurement procedure.

The contracting authority promptly engaged consultants to collate the relevant data/information however, given the extent of the data/information required, such data information is yet to be finalised.

Accordingly, there is an absence of competition for technical reasons (insufficient information/data available for bidders). Given the feedback received during market engagement, the contracting authority considers that the only supplier able to supply the insurance services required is the current provider who is content to proceed on the basis of the information/data it holds relating to previous policies.

There is no reasonable alternative to the insurance cover which the contracting authority requires.

Supplier

Protector Insurance

- Public Procurement Organisation Number: PZND-4667-WRYJ

7th Floor, 3 Hardman Street

Manchester

M3 3HF

United Kingdom

Email: claims@protectorinsurance.co.uk

Website: <https://protectorinsurance.co.uk/>

Region: UKD33 - Manchester

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Contract 1. Insurance Policy

Contracting authority

Cartrefi Conwy Cyfyngedig

- Public Procurement Organisation Number: PVDN-9226-PHMZ

Morfa Gele - Cae Eithin

Conwy

LL22 8LJ

United Kingdom

Contact name: Stacey Faughnan

Telephone: 0300 124 0040

Email: stacey.faughnan@cartreficonwy.org

Website: <http://www.cartreficonwy.org>

Region: UKL13 - Conwy and Denbighshire

Organisation type: Public authority - sub-central government

Devolved regulations that apply: Wales